

# Privacy Policy

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## Applied Cryogenics, Inc.

3285 Yale Way, Fremont, CA 94538

[sales@appliedcryogenics.com](mailto:sales@appliedcryogenics.com)

**Effective Date:** May 12, 2026

**Last Updated:** May 12, 2026

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## 1. Introduction

Applied Cryogenics, Inc. ("Applied Cryogenics," "we," "us," or "our") is a veteran-owned business headquartered in Fremont, California. We provide cryopump rebuilds, compressor repair services, spare parts, and field service to the semiconductor and vacuum deposition industries.

This Privacy Policy explains how we collect, use, and protect information submitted through our website, [appliedcryogenics.com](https://www.appliedcryogenics.com) (the "Site"). By using this Site, you agree to the practices described in this policy.

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## 2. Information We Collect

We collect only the information you voluntarily provide when you contact us through our website inquiry form:

Data Field	Purpose
Full name	To identify and address you in communications
Business email address	To respond to your inquiry
Phone number	To follow up by phone if requested or necessary
Message / inquiry details	To understand and respond to your request

We do **not** collect payment information, financial data, or sensitive personal information. We do **not** operate an online store or process transactions through this Site.

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## 3. How We Use Your Information

We use the information you submit solely to:

- Respond to your inquiry or service request

- Communicate with you about our products and services
- Maintain internal records of business communications
- Comply with legal obligations

We do **not** sell your information to third parties. We do **not** use your information for automated decision-making or profiling.

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## 4. How We Share Your Information

We may share your information only in the following limited circumstances:

- **Service providers:** We may use third-party tools (such as email hosting providers) to facilitate communications. These providers are permitted to use your data only as necessary to perform services on our behalf.
- **Legal requirements:** We may disclose information if required to do so by law, court order, or governmental authority.
- **Business transfers:** In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction.

We do **not** sell, rent, or trade your personal information to any third party for marketing or commercial purposes.

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## 5. Data Retention

We retain contact form submissions and related communications for as long as is reasonably necessary to fulfill the purposes described in this policy, or as required by applicable law. If you wish to request deletion of your data, see Section 8 (Your Rights) below.

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## 6. Security

We take reasonable technical and organizational measures to protect the information you submit against unauthorized access, disclosure, alteration, or destruction. All email communications are handled through our business email system hosted under our domain.

No method of transmission over the internet is completely secure. While we strive to protect your information, we cannot guarantee absolute security.

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## 7. Cookies and Tracking

Our Site may use basic web analytics tools (such as server-side access logs or third-party analytics) to understand traffic patterns and site performance. This data is aggregated and not linked to individual identities collected through our contact form.

We do **not** use advertising cookies, retargeting pixels, or behavioral tracking tools.

If we add any tracking technologies in the future that require disclosure, this policy will be updated accordingly.

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## 8. Your Rights Under the California Consumer Privacy Act (CCPA)

As a California-based business, we are subject to the California Consumer Privacy Act (Cal. Civ. Code § 1798.100 et seq.). If you are a California resident, you have the following rights with respect to your personal information:

- **Right to Know:** You may request that we disclose the categories and specific pieces of personal information we have collected about you.
- **Right to Delete:** You may request deletion of personal information we have collected from you, subject to certain exceptions.
- **Right to Correct:** You may request correction of inaccurate personal information we hold about you.
- **Right to Non-Discrimination:** We will not discriminate against you for exercising any of your CCPA rights.
- **Right to Opt-Out of Sale:** We do **not** sell personal information. No opt-out mechanism is required, but we disclose this right for transparency.

**How to submit a request:** Send your request by email to [sales@appliedcryogenics.com](mailto:sales@appliedcryogenics.com) with the subject line "Privacy Request." We will respond within 45 days as required by law.

**Note for B2B contacts:** The CCPA includes certain exemptions for personal information collected in a business-to-business context. Information collected solely in your capacity as a representative of a business may be subject to different treatment. We recommend consulting legal counsel if you have questions about your specific rights in this context.

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## 9. Children's Privacy

Our Site is intended for business professionals in the semiconductor and industrial sectors. We do not knowingly collect personal information from individuals under the age of 18. If we become aware that we have inadvertently collected such information, we will delete it promptly.

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## 10. Links to Third-Party Sites

Our Site may include links to third-party websites (such as industry partners or suppliers). We are not responsible for the privacy practices of those sites and encourage you to review their policies separately.

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## 11. Changes to This Policy

We may update this Privacy Policy from time to time. When we do, we will revise the "Last Updated" date at the top of this page. Material changes will be communicated through a notice on the Site or by direct communication where appropriate.

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## 12. Contact Us

For questions about this Privacy Policy or to exercise your rights, contact us at:

**Applied Cryogenics, Inc.**

3285 Yale Way

Fremont, CA 94538

 [sales@appliedcryogenics.com](mailto:sales@appliedcryogenics.com)

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*This Privacy Policy was prepared for informational purposes. Applied Cryogenics, Inc. recommends periodic review by a qualified California attorney to ensure ongoing compliance with applicable privacy laws.*