



REFUND POLICY

Synergy Center for the Neuroscience of Coaching & Leadership

Synergy Center for the Neuroscience of Coaching & Leadership

Effective Date: May 9, 2026

Website: synergycentercoaching.com

Contact: csadira@synergycentercoaching.com

Thank you for enrolling in a Synergy Center program. We are committed to transparent, fair, and clearly communicated policies. Please read this Refund Policy carefully before completing your purchase.

By enrolling in any Synergy Center program, you agree to the terms of this Refund Policy in full.

1. Refund Eligibility

All program enrollments are subject to the following cancellation and refund schedule:

Cancellation Timing	Refund
Within 7 calendar days of registration, provided the program has not yet begun	Full refund
After the 7-day window but before the first live session	Refund minus \$150 administrative fee
After the first live session, prerequisites met (see Section 1a)	Refund minus \$150 administrative fee
After the second live session or beyond	No refund

1a. Post-Session 1 Refund Prerequisites

To be eligible for a refund after attending the first live session, the participant must have:

1. Attended the first live session in full
2. Submitted a written refund request to csadira@synergycentercoaching.com within 48 business hours of the conclusion of that session
3. Completed an exit interview with Synergy Center administration, scheduled within 5 business days of the written request

Refunds that meet all prerequisites will be processed within 10 business days to the original payment method. Requests that do not meet all three prerequisites are not eligible for a post-session refund.

2. How to Request a Refund

To request a refund at any stage, contact us in writing at csadira@synergycentercoaching.com before your cancellation window closes. Please include:

- Your full name
- The program you enrolled in
- Your enrollment date
- The reason for your cancellation request

We will confirm receipt of your request within 2 business days and process eligible refunds within 10 business days to the original payment method.

3. No Mid-Program Refunds

After the second live session, all sales are final. No refunds, partial refunds, or credits will be issued for any reason, including but not limited to:

- Personal circumstances or scheduling conflicts
- Illness or medical events
- Voluntary withdrawal from the program
- Dissatisfaction with program content or delivery

Participants experiencing a documented hardship may request a separate accommodation under Section 3a, which is reviewed on a case-by-case basis.

3a. Documented Hardship

If you are experiencing extended illness or a documented hardship that is preventing your participation, please contact us at csadira@synergycentercoaching.com. While tuition refunds are not available after the second session, Synergy Center may, at its sole discretion, offer limited accommodations such as extended assignment deadlines or flexible make-up arrangements, reviewed on a case-by-case basis.

4. Payment Plans

If you enrolled using a payment plan facilitated directly by Synergy Center, the refund schedule above applies to total tuition paid. If your payment plan is managed through a third-party provider (such as Klarna), that provider's terms govern your installment schedule. Withdrawal from the program does not automatically cancel or relieve any outstanding payment obligations owed to a third-party provider.

Participants remain responsible for fulfilling those obligations directly with the provider. Synergy Center's refund eligibility criteria apply regardless of payment method.

5. Non-Transferable Enrollment

Enrollment is specific to the individual who registered and is non-transferable. You may not transfer, assign, or sell your enrollment to another person.

6. Cancellation by Synergy Center

In the event that Synergy Center must cancel a program prior to its start date, all enrolled participants will receive a full refund of tuition paid. Synergy Center's liability in such cases is limited to the amount of tuition paid and does not extend to any other costs incurred in connection with enrollment.

7. Consumer Rights

Nothing in this Refund Policy limits any rights you may have under applicable consumer protection laws in your state, province, or country.

8. Exceptions

No exceptions to this Refund Policy will be made outside of what is expressly stated above. Synergy Center does not offer program credits, cohort transfers, or deferred enrollment as alternatives to refunds.

9. Contact Us

If you have questions about this policy or your specific situation, please reach out before your cancellation window closes:

Synergy Center for the Neuroscience of Coaching & Leadership
Email: csadira@synergycentercoaching.com
Website:

This Refund Policy is incorporated into and should be read alongside Synergy Center's full Terms and Conditions, available at [synergycentercoaching.com](https://www.synergycentercoaching.com). In the event of any conflict between this page and the Terms and Conditions, the Terms and Conditions shall prevail.

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