

## **SKILLS**

**Technical:** Coding, Database Management, IT Troubleshooting, MS Excel, Word, PowerPoint, Google Suite

**Customer Service & Relationship Management:** Problem-Solving & Solution Orientation, Multitasking & Time Management

**Effective communication & Coordination:** Project Planning, Coordination & Reporting, Operations Management, Data collection and Analytics.

**Leadership & Teamwork:** Cross-cultural Communication & Team Collaboration, Market Research, Strategy Implementation

## **WORK EXPERIENCE**

**Business & Technology Project Intern, Travesal Ltd.**

*08/2025 – 10/2025*

- Supported the design, implementation, and monitoring of IT-business integration projects, improving operational workflows.
- Assisted in data-driven analysis and reporting to support strategic decision-making.
- Collaborated across teams to implement solutions, gaining experience in cross-functional project management.

**Administrative & Operations Lead, Bellezza Business Group Ltd.**

*2/2023 – 6/2025*

- Led business operations, client relations, and business development for SME enterprises.
- Developed communication materials and strategies to strengthen client relations and organizational visibility.
- Supervised and trained staff to ensure operational efficiency, quality control, and process adherence.

**Trainer & Judge, Coderina EdTech**

*1/2024 – 3/2025*

- Mentored students and early-stage entrepreneurs on business development, digital solutions, and project execution.
- Evaluated projects for feasibility, scalability, and market potential, providing actionable feedback.
- Contributed to communication strategies during innovation competitions through presentations and public engagement.

## **EDUCATION**

**Bachelor of Science in Business Information Technology**, University of Kigali (*expected 2025*)

- Relevant Coursework: Operating Systems, Database Management, Cryptography & Network Security, IT Troubleshooting, Principles of Management, Computerized Accounting, Financial Information System.

## **CERTIFICATES**

**Introduction to Data Analytics Certificate**, IBM (*May 2024*)

**Excel Essentials for Data Analytics**, Coursera (*Sept 2024*)

## **LANGUAGES**

- Fluent in English & Kinyarwanda, Intermediate in French