**Ethwest Store – Product Return Policy**

At Ethwest, customer satisfaction is our priority. However, due to the nature of our products, we only accept returns under the following conditions:

**Eligible Reasons for Return**

Returns will only be accepted if the product meets any of the following conditions:

* **Manufacturing Defect**
* **Incorrect Size Received**
* **Wrong Product Delivered**

**Return Window**

* All return requests must be initiated **within 7 days** of receiving the product.
* Requests submitted **after 7 days** will not be accepted under any circumstances.

**Return Conditions**

* Items must be **unused, unwashed, and in their original packaging** with all tags intact.
* Clear **photo/video proof** of the issue (defect/wrong item/size) must be submitted for return approval.

**Courier Charges**

* Return shipping charges are **applicable and borne by the customer**.
* We recommend using a **trackable shipping service** for returns.

**How to Initiate a Return**

Please contact our support team via mail [ethwestlko@gmail.com](mailto:ethwestlko@gmail.com) or whatsupno 8090513311 with the following details:

* Order ID
* Reason for return
* Photo/video proof of the issue

Once approved, we will provide you with return shipping instructions.