



Refund Policy

Effective Date: October 30, 2025

1. California State Law Requirements

Under California Civil Code §1723, if a business does not post a refund policy, customers are entitled to a full refund, exchange, or store credit within seven (7) days of purchase, provided that the merchandise is returned unused and in its original condition.

Refunds are not required for:

- Perishable goods (such as food or flowers)
- Goods damaged by the customer
- Custom or personalized items
- Services already rendered
- Items marked as 'Final Sale'

2. Our Refund Policy

We are committed to clarity and fairness. Our policy is as follows:

- Event Registrations & Conference Tickets:
 - Refund requests must be submitted in writing within seven (7) calendar days of purchase.
 - Refunds requested more than 7 days after purchase, but at least 30 days before the event, will be eligible for a 50% refund or full credit toward a future event.
 - No refunds will be issued within 30 days of the event, but you may transfer your registration to another person by notifying us in writing.
- Digital Products & Downloads:
 - Due to the immediate access nature of digital materials, all sales of digital products are final and non-refundable.
- Workshops, Consulting, and Services:
 - Refunds for services must be requested within seven (7) days of payment and before services are rendered. Once services begin, no refunds will be provided.

3. How to Request a Refund

To request a refund or credit:

- Email us at contact@elevateleadersconference.com with your order details.
- Refunds will be processed back to your original form of payment within 7–10 business days after approval.

4. Posting of Policy

This Refund Policy will be clearly posted at the point of sale and on our website, in compliance with California law.