



Wee Storybox

parties workshops events

Terms & Conditions

1. Booking Deposits

Please note that all bookings outwith of schools and nurseries will require a deposit to secure your chosen date. Failure to pay this may result in your preferred date being booked by someone else, as we will not hold this until your deposit is received. All deposits are non-refundable, unless a situation arises where we have to cancel your session or character appearance.

2. School & Nursery Payments

For school and nursery bookings, payment must be received either via cheque or cash transfer by the day of your visit. On the day is also acceptable, however this must be arranged prior to your session or appearance start time. We regret that in general we cannot accept System Payments - these will need approval on a case by case basis, and will likely require payment at least one month in advance.

3. Party & Event Payments

Payments for parties, private or community events can be made either in cash or via bank transfer. This must be received by the day of the event.

4. Storytelling Set Up

Wee Storybox reserve the right to amend our session area set up depending on ease of access - in some instances and depending on venue layout this may include the retraction of instruments, props, sound or lighting equipment.

5. Parking

For schools and nurseries, we kindly ask that guidance around parking is provided prior to your visit. Failure to do so can result in your sessions being delayed and therefore shortened if our performers cannot find a suitable place to park.



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6. Child Numbers

We kindly ask that class number limits for storytelling sessions are adhered to, and that there is at least one member of staff present per 35 children. For parties and special events where one performer has been booked, we ask that no more than 30 children per party are in attendance. This is for insurance purposes as well as for safety.

7. Child Supervision

We require at least one competent adult to be in the room at all times to step in to control safety or behavioural issues. Whilst all of our performers are covered by Disclosure Scotland, we are not responsible for the supervision and safety of children. We reserve the right to end a party, performance or storytelling session at any moment if our performers feel unsafe or if the children are out of control, and in this instance we will withhold full payment.

8. Damage to Equipment

We reserve the right to hold the client liable for any excessive damage to our costumes, equipment or musical instruments caused during a storytelling session, performance or character appearance. To avoid such scenarios, we ask that adults are mindful of allowing children in close proximity to instruments and equipment.

9. Accident Liability

Wee Storybox assume no responsibility or liability for any accidents or damages caused during our sessions, performances and character appearances. Our performers work to ensure a safe environment, however liability will lie solely with the client.

10. Cancellation Policy

We reserve the right to cancel any of our sessions or appearances at any time up to and including the date the event starts. Should this occur we will endeavour to give you at least seven days notice but cannot always guarantee this. We will always try to offer an alternative or full refund of any fees or deposits paid, however we cannot be held liable for additional cancellation costs.



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In the event of one of our sessions or character appearances being cancelled by the client within 24 hours, Wee Storybox reserve the right to charge a cancellation fee of **50%** of the full booking fee. This includes any deposit that has already been paid.