

Account Balance Refunds

If you wish to cancel your account and your account balance is in credit, and you would like your balance refunded, please contact us by calling: (03)-9123-4296

If you have made a mistake (added more funds then you should of) please contact us on (03)-9123-4296 to issue a refund.

Cancellation

For all Rufen customers please email: info@rufen.com.au or call us on (03)-9123-4296 to cancel your account.

Refunds are through Direct Deposit only.