

#### **Terms & Conditions of Use**

Welcome to Kognic Threads ("Company," "we," "us," or "our"), which owns and operates this website and related platforms (collectively, the "Platform"). By using or accessing our Platform, you agree to comply with and be bound by the following Terms and Conditions ("Terms"). If you do not agree to these Terms, please do not use our Platform.

#### 1. Acceptance of Terms

By accessing this Platform, you accept these Terms and our Privacy Policy. These Terms apply to all users and visitors within India.

#### 2. Use of the Platform

- The Platform content is for your general information and personal use only.
- Unauthorized use may result in legal action.
- We reserve the right to modify, update, or remove content at our sole discretion.

### 3. Intellectual Property

All content on the Platform—including logos, designs, text, graphics, and images—is owned by or licensed to Kognic Threads. Unauthorized reproduction or commercial use is strictly prohibited.

#### 4. User Account Responsibilities

- You are responsible for maintaining the confidentiality of your login credentials.
- You agree to provide accurate and current information and to use the Platform only for lawful purposes.

## 5. Orders, Pricing & Payment

- All product prices are listed in INR and may include applicable taxes.
- Product availability and pricing are subject to change without notice.
- We do not store any payment or card details. All payments are securely processed via third-party providers.

# 6. Shipping

We aim to dispatch all orders promptly. However, delivery timelines may vary due to third-party logistics or factors beyond our control. We are not responsible for delays once the product has been shipped.

### 7. No Returns, Refunds, or Exchanges

Please Note:

- All sales made on Kognic Threads are final.
- We do not accept returns, refunds, or exchanges under any circumstances, including reasons related to size, fit, or change of mind.

## 8. Limitation of Liability

Kognic Threads shall not be liable for any indirect, incidental, special, or consequential damages arising from the use of the Platform or purchase of our products. Your use of this Platform is at your own risk.

#### 9. Third-Party Links

The Platform may contain links to external websites. We are not responsible for their content, accuracy, or practices.

# 10. Governing Law

These Terms shall be governed by and construed in accordance with the laws of India only. All disputes shall be subject to the exclusive jurisdiction of Indian courts.

#### 11. Modifications

We may update or change these Terms at any time without prior notice. Continued use of the Platform after such changes constitutes your acceptance of the revised Terms.

#### 12. Contact Us

For questions or concerns regarding these Terms, please contact:

Email: contact@kognicthreads.com