# **Shruti Modak**

Bridging Design, Business & Tech

Product Manager | UX Designer | 4+ yrs Product & Business Experience



# **Summary**

Product professional with 4+ years spanning business operations, UX, and product strategy. Experienced in leading cross-functional teams, delivering user-centric solutions, and aligning stakeholders to drive business impact. Skilled in design thinking, making PRDs, roadmapping, research and analytics.

# **Work Experience**

#### Business Operations & Project Coordination: 4 years

- *Ishwar Properties* Led cross-functional teams in real estate projects, delivering on-time completions and stakeholder satisfaction.
- Balaji BuildCon Oversaw documentation, negotiations, and communication, building strong organizational and decision-making skills as a Project Manager.

#### Design & Product: 3+ years (overlapping Business Operations)

- Desai Autocom Industries Pvt. Ltd. (B2B) Designed website, content, and microcopy to modernize brand presence as a Web Designer.
- Amour Resort & Spa (B2C) Streamlined inventory management, reducing processing time by 20% and improving staff
  efficiency, leading to a 15% drop in errors as a System Designer. Built a digital menu consistent with brand identity,
  improving customer usability as a UX Designer.
- Venerate (D2C) Developed brand identity and positioning to strengthen lifestyle appeal as a **Brand Designer**.

## **Projects**

- 1. Spotify Accessibility Redesign Designed accessibility-first features for dementia and visually impaired users.
- 2. Zomato Al Ordering Feature Built Al-powered flows to simplify indecisive user journeys.
- 3. Skincare Brand Rebranding Repositioned skincare brands to boost individuality and recall.

### **Education**

Google UX Design Professional Certificate, 2024 Industrial Design Training (3 years, Integrated Master's coursework), GLSID Ahmedabad, 2020

## **Skills**

Core Product & Design: Product thinking, UI/UX, empathy, user research, prototyping, storytelling, accessibility design Product Management: PRDs, roadmapping, backlog management, stakeholder alignment, KPI tracking, agile/scrum familiarity Leadership & Collaboration: Cross-functional teamwork, communication, client management, creative direction, decision-making, content strategy

Tools: Figma, Notion, Procreate, Adobe Creative Suite, Productboard, Mixpanel, Amplitude, Google Analytics, SQL, Excel, Jira

Languages	Hobbies
English	Art
Hindi	Photography
Marathi	Travel