

SANJEEVV KRISHNA

PMP® & PMI-ACP® Certified Project Manager | Scrum Master Specialist | SAFe POPM Certified

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PROFESSIONAL SUMMARY

PMP® and PMI-ACP® certified Project & Product Manager with Scrum Master 15+ years delivering Experience in IT, ERP, and digital transformation projects across software development, SaaS, government, and FMCG sectors. Certified trained Scrum Master and SAFe Agile Specialist with hands-on expertise in Jira-based Agile delivery, sprint planning, and backlog management. Proven record of leading cross-functional teams, managing scope, schedule, and budget, and driving measurable productivity gains. Awarded Best Project Manager at the India Business Awards 2025.

CORE COMPETENCIES

Project Management (PMP, Agile, Scrum, Kanban, Waterfall, Hybrid) • Product Management • Scrum Master & Agile Facilitation • SAFe Agile • Jira & Confluence • Sprint Planning & Backlog Management • Stakeholder Engagement & Governance • ERP Implementation (Workday, SAP, SaaS) • Risk & Issue Management • Requirements Gathering & Business Analysis • Process Automation & Optimization • AI Project Management (Prompt Engineering, AI Agents, n8n) • MS Project

PROJECT MANAGEMENT EXPERIENCE

- **Enterprise IT Delivery:** Directed end-to-end delivery of enterprise IT projects across initiation, planning, execution, monitoring, and closure, ensuring alignment with business objectives.
- **Project Planning & Execution:** Developed and managed detailed project plans, schedules, milestones, and resource allocations; consistently delivered projects on time and within budget.
- **Multi-Project Leadership:** Successfully managed multiple concurrent projects with competing priorities, balancing resources and timelines to achieve organizational goals.

Stakeholder Management

- **Executive Collaboration:** Partnered with executive leadership, business stakeholders, technical teams, vendors, and external partners to drive project success.
- **Cross-Functional Alignment:** Facilitated communication across diverse workstreams, ensuring stakeholder engagement and decision-making throughout the project lifecycle.
- **Transparent Reporting:** Presented regular updates, risks, milestones, and status reports to senior management, building trust and accountability.

Risk & Issue Management

- **RAID Governance:** Maintained comprehensive RAID logs to track risks, assumptions, issues, and dependencies.
- **Proactive Mitigation:** Identified, assessed, and mitigated risks before they impacted delivery; escalated critical issues with clear mitigation strategies.
- **Dependency Management:** Coordinated across multiple teams to resolve dependencies and maintain delivery momentum.

Financial & Budget Management

- **Budget Oversight:** Managed CAPEX and operational budgets, preparing Capital Approval Requests (CAR) and business cases.
- **Cost Control:** Tracked expenditures, forecasts, and financial reporting, ensuring effective cost governance throughout the project lifecycle.

Technical Delivery & Integration

- **Technology Coordination**: Oversaw technical teams across application development, system integration, infrastructure, middleware, APIs, and enterprise platforms.
- **Architecture Alignment**: Collaborated with solution architects and technical leads to ensure successful integration and technical deliverables.
- **Technical Fluency**: Supported architecture discussions and monitored dependencies to align technical outcomes with project objectives.

Vendor & Contractor Management

- **Vendor Partnerships**: Managed relationships with third-party vendors, implementation partners, and contractors.
- **Performance Oversight**: Ensured vendor deliverables met quality and timeline expectations; coordinated procurement and onboarding activities.

Compliance & Governance

- **Governance Adherence**: Ensured project delivery complied with organizational frameworks and regulatory requirements.
- **Audit Readiness**: Supported documentation, compliance reporting, and audit preparedness.
- **Governance Participation**: Actively contributed to steering committees and governance meetings, maintaining project transparency.

PRODUCT MANAGEMENT & AGILE DELIVERY EXPERIENCE

- **End-to-End Feature Delivery**: Successfully owned the complete delivery lifecycle from backlog to production, ensuring high-quality releases aligned with Product Owner priorities and business objectives.
- **Backlog Management**: Translated product vision into actionable user stories with clear acceptance criteria, continuously grooming and prioritizing the backlog to maximize business value.
- **Agile Facilitation**: Led sprint ceremonies including planning, daily stand-ups, reviews, and retrospectives; removed impediments and fostered a culture of continuous improvement to enhance team throughput.
- **Stakeholder Alignment**: Acted as the primary interface between delivery teams and business stakeholders, managing expectations, communicating risks, and ensuring transparency in progress and trade-offs.
- **AI-Native Delivery Practices**: Adapted Agile workflows for AI-assisted development, leveraging agentic tooling to redefine estimation, decomposition, and quality practices in AI-driven builds.
- **Metrics & Predictability**: Established and tracked delivery metrics (velocity, cycle time, quality), using data-driven insights to forecast outcomes, surface risks early, and drive predictable delivery.
- **Risk & Dependency Management**: Identified and resolved cross-team dependencies and delivery risks, proactively escalating blockers to maintain momentum and safeguard timelines.
- **Definition of Done**: Enforced rigorous quality standards, ensuring features were tested, secure, and production-ready before release.
- Experience leading delivery for B2B or enterprise SaaS products.

CORE STRENGTHS

- **Agile Mastery**: Hands-on expertise in Scrum and Kanban, with proven ability to run high-performing delivery teams.
- **Backlog & Requirements**: Skilled in converting product vision into buildable stories and acceptance criteria.
- **Technical Fluency**: Strong understanding of software architecture, APIs, cloud-native delivery, and modern SDLC practices.
- **AI Fluency**: Practical experience with AI-assisted development tools, shaping workflows and estimation models for agentic delivery.
- **Stakeholder Management**: Exceptional communication skills, aligning technical and business priorities across diverse stakeholders.
- **Ownership & Adaptability**: Proactive mindset with comfort in ambiguity, thriving in fast-moving delivery environments.

ACHIEVEMENTS

- Established clean, prioritized backlogs and delivery cadences, building stakeholder trust through transparent metrics.
- Delivered consistent, forecastable outcomes, tuning AI-native practices to improve efficiency and predictability.
- Successfully managed delivery for enterprise SaaS initiatives, including modernization and re-platforming programs.
- Defined and reported delivery metrics to executive stakeholders, enabling data-driven decision making.

Work Experience

- **Project Manager Scrum Master** *Srikoti Group-Yumy — Chennai /UK/ Andaman Islands - (2020 – Present)*
- **Product Manager Scrum Master** *Vidya Enterprises — Andaman Islands - (2017 – 2020)*
- **Business Analyst - ERP Implementation Department** *AS-Is Technology — Andaman Islands - (2013 – 2016)*
- **Program Officer — MGNREGA- Rural development of India - (2012 – 2013)**
- **ERP Business Analyst / Research Consultant - Kentag Technology - (2008 – 2012)**
- **Business Analyst Trainee / Asst Business Analyst -Trenchant Financial Technology (Hold Brothers) - USA (2006 – 2008)**

EDUCATION

MBA — Marketing & HR

SRM University, Chennai

BBA – Business Administration

Nijalingappa College, Bangalore

CERTIFICATIONS

- Project Management Professional (PMP)® — PMI
- PMI Agile Certified Practitioner (PMI-ACP)® — PMI
- SAFe Agile PO-PM Certified Professional® — SAFe
- Certified & Trained Scrum Master
- Google Project Management Certified
- Disciplined Agile (DA Essentials) — PMI
- Certified Professional in Data Analytics — Odin School
- Certified AI Professional — BE10x (Prompt Engineering, AI Agents, n8n Automation)

AWARDS & RECOGNITION

- Best Project Manager — India Business Awards 2025
- Member in National Award Winner (team) for Best Project for Govt of India— Best Performing Panchayat, 2012