

Philippe Donzé
Intercultural trainer
interculture-et-vous.net

Email : phil.donze@gmail.com
Tax number: 52052048700049
In Toulouse - in France and abroad.

Interculture-et-vous .net



**Develop
intercultural
awareness and
competence**

**A two-day
training course**

**Do you need
customized training
tailored to your needs?**
Please don't hesitate
to contact me.

General objective

The main objective of this training course is to raise awareness and initiate the development of intercultural competence in order to develop appropriate and efficient behavior in intercultural situations.

Pricing
300€ /pers.

[Contact](#)

Description

This training course addresses various questions or issues that you may encounter when in contact with another culture, other values, other ways of acting and thinking, in a professional environment or in any social interactions, in your own culture or in another culture where you are evolving.

Intercultural encounters develop a real personal enrichment and provide the pleasure of discovering other humanities and rediscovering oneself through the image that the other person reflects to us. However, they can also be a source of confusion, misunderstanding, misinterpretation and therefore sometimes of stress, fatigue, and reinforcement of a relationship reduced to what bothers us about others or the situation. As a result, projects and social ties do not develop optimally at the local level, and conflicts can arise, sometimes leading to the end of the partnership.

Intercultural competences are a set of knowledge about the cultures involved, the modes of communication, the emotional effects at play, etc., attitudes towards differences between humans, an ability to be open-minded, to decenter yourself and identity flexibility, and behaviors related to communication or adapting our habits of action to a new context in order to efficiently achieve a goal. Intercultural competences develop over time and through experiences in intercultural situations.

Learning objectives

Therefore, by the end of the training, you will be able to:

- Define what a culture is and the different interactional dimensions in which it operates.
- Recall the principles of interculturation at work when two or more cultures come into contact,
- Describe the identity changes that may occur during prolonged contact in an intercultural situation,
- List the main determinants of communication and detail an intercultural typology,
- Define both conflict and how it manifests itself in intercultural situations.
- Understand what intercultural skills are and integrate them into your daily interactions,
- Critically analyze and interpret one of your intercultural experiences in light of the knowledge, attitudes, and behaviors developed in this training

Target Audience

The training is aimed at anyone working in situations where two or several cultures interact. This could be an organization that assists foreigners ; a service agency for a foreign audience ; a company recruiting foreign workers ; an educational institution that welcomes foreign teachers or students; etc.

The learning approach

The training is based on the importance of decentering yourself in an intercultural context. This requires awareness of one's own culture and frame of reference by putting it into perspective and considering the culture and frame of reference of the other (the individual, organization, or group). Then the whole is projected into the specific context of the encounter (such as professional or social), which will also be analyzed through its cultural determinants.

The pedagogy is dynamic and learner-centered. You will achieved your learning experience through:



You will analyze you own intercultural experience for engaged learning.



Fun activities to facilitate understanding of intercultural phenomena.



Case studies, which allow you to work on real-life examples.



Videos and film clips that blend reality and fiction to offer different contexts for analysis.



Role-playing games that put you in situations where you can reflect on your behavior.



And theoretical knowledge for comprehensive intercultural competences.

The facilitator - expert

The training is led by Philippe Donzé, who facilitates intercultural awareness workshops for various organizations that work with foreigners (refugees, asylum seekers), French citizens going abroad (for international volunteering missions, interns, expatriates, etc.), and for organizations abroad that send people to live in France for varying durations.



The trainer illustrates the session with nine years of experience managing socio-educational projects in Burkina Faso, Indonesia, and Haiti, then as a consultant for humanitarian organizations and the United Nations, as training project manager based in France, Italy, Canada, and Brazil, and with American organizations.



For further information or a quote, please fill out the form at this address:

<https://interculture-et-vous.net/en/get-in-touch>

The program

DAY 1

Your intercultural experience

Analysis of one of your intercultural experiences using various criteria, which will be reevaluated at the end of the training in light of new knowledge acquired.

Culture definition

A definition of culture and presentation of the diverse cultural dimensions, such as values, norms, time management, power distance, etc.

Interculturation

Definition and psychological phenomena occurring during intercultural encounters, as well as the cognitive theory of emotions.

Identity

Definition and description of identity evolution in situations of prolonged intercultural interaction.

JOUR 2

Intercultural communication

The determinants of communication and types of communication across cultures.

Conflict in intercultural situations

Definition of conflict, approach to and analysis of conflict in intercultural situations.

Intercultural competences

Transformation of the various issues inherent in intercultural encounters into intercultural competences that create positive interactions.

Your intercultural experience

Review and reinterpretation of your intercultural experience analyzed at the beginning of the training.