

*"Waiting for a package is the perfect time to practice a little patience and deep breathing. Your finds are on their way! ✨".*

## Shipping & Returns Policy

### Shipping within India

- **Flat Rate Delivery:** We offer a flat shipping fee of **₹99** for all orders across India.
- **Free Shipping:** Enjoy **Free Shipping** on all orders over **₹999**.
- **Processing Time:** Since every order is curated and packed with founder-led care from my home setup, please allow **2-3 business days** for processing.
- **Delivery Timeline:** Once shipped, your mindful finds typically arrive within **5-7 business days**, depending on your location.

### Returns & Exchanges

- **The Unboxing Rule:** To ensure we can help with any transit damage, please record a **complete unboxing video** starting from the sealed package.
- **Damaged Items:** If your items arrive damaged, reach out to us via **WhatsApp** (the "Contact Us" button in our header) or email **hello@vyal.in** within 48 hours with your unboxing video.
- **Cancellations:** As we are a small business focusing on curated drops, we generally do not accept cancellations once an order is processed for shipping.