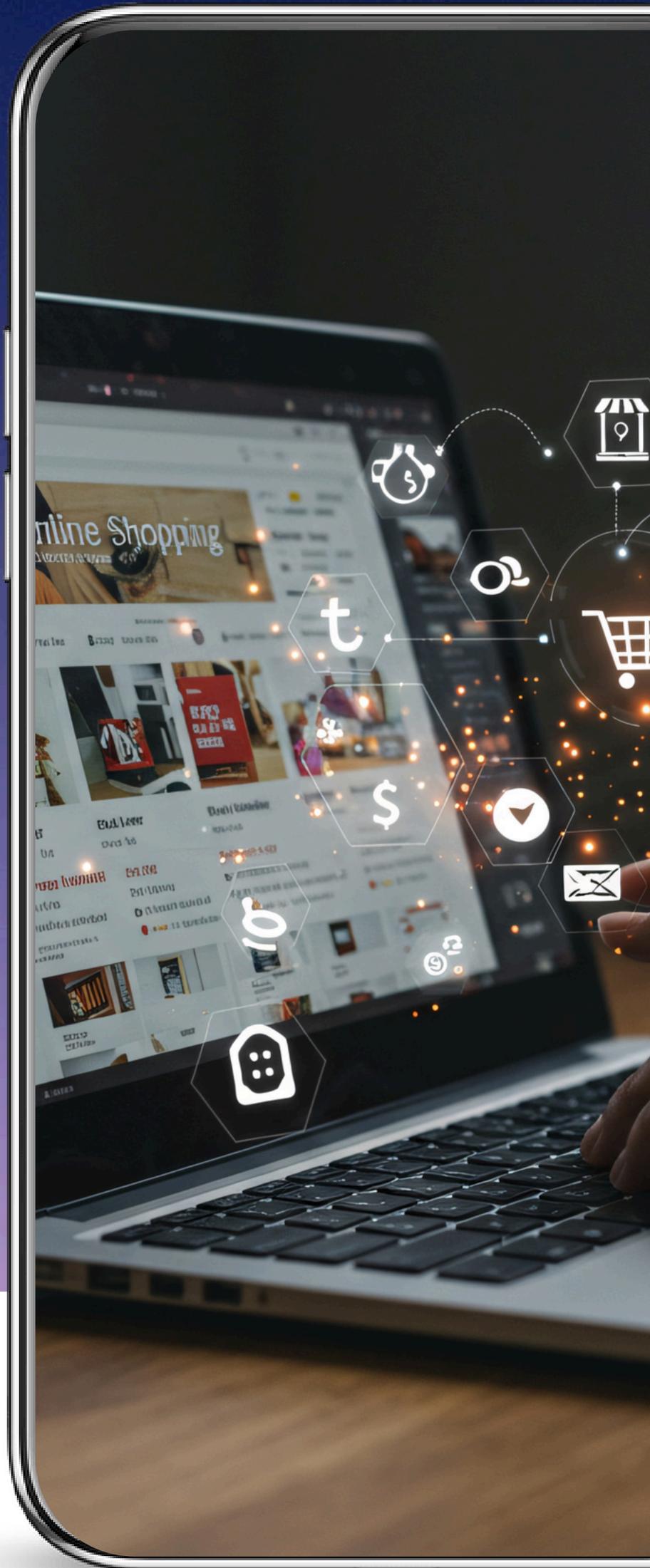




Generative AI for Business Productivity



DAY 1 – Foundations of Generative AI & Personal Productivity

Module 1: Introduction to Generative AI in Business

- What is Generative AI and how it works
- Key AI tools overview (ChatGPT, Claude, Gemini, Notion AI, Canva AI)
- AI opportunities across departments (HR, Sales, Admin, Marketing, Finance)
- Ethics, limitations & data protection awareness

Activity: AI capability mapping for participant's job role

Module 2: AI for Daily Work Automation

- Writing emails, reports & proposals using AI
- Meeting minutes & document summarization
- AI-powered brainstorming & idea generation
- Creating SOP drafts & templates

Hands-on:

Participants practice generating emails, reports, SOPs

Module 3: Prompt Engineering Basics

- Structure of effective prompts
- Role prompting techniques
- Output control & refinement
- Prompt templates for business use

Workshop: Build personal prompt library

Module 4: AI for Marketing & Content Productivity

- Social media captions
- Presentation content creation
- Canva Magic Studio
- Simple visuals using AI

Hands-on: Create 1 marketing content piece



DAY 2 – Workflow Automation & Business Applications

Module 5: Smart Workflow Automation

- Introduction to automation concepts
- Connecting AI with tools (Google Workspace, Notion, Zapier)
- Automating repetitive tasks
- Building simple automation flows

Demo: AI + Google Docs / Sheets workflow

Module 6: AI for Business Operations

- Customer response automation
- Sales scripts & proposal creation
- HR documentation assistance
- Finance summary & data interpretation

Hands-on: Create automated workflows for own department

Module 7: AI for Decision Support

- Using AI for business analysis
- SWOT & competitor research
- Market insights generation
- Risk identification

Module 8: AI Implementation Roadmap

- Selecting suitable AI tools
- Internal adoption strategy
- Productivity measurement
- Creating 30-60-90 day AI action plan
- Group Activity: Draft AI Productivity Plan





Learning Outcomes

By the end of this programme, participants will be able to:

- Understand Generative AI fundamentals
- Apply AI to daily work tasks
- Automate simple workflows
- Improve documentation speed
- Create marketing & business content using AI
- Design productivity workflows
- Build a practical AI action roadmap

Investment:

Individual

RM2,299

Early Bird

RM1,840

**BUNDLE
(MIN.3 PAX)**

RM1,380





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