

Privacy Policy

Last Updated: 07/10/2025

This Privacy Policy explains how **RL Carpenteria Srl** collects, processes, and safeguards personal data of users interacting with this website, in compliance with the EU General Data Protection Regulation (GDPR 2016/679). This policy applies exclusively to this website and does not cover external websites accessed via links.

Data Controller

The data controller for all personal data collected through this website is **RL Carpenteria Srl**.

Data Processing and Storage

Personal data are processed securely on the website's servers by authorized personnel and, if required, by professionals involved in technical maintenance. Data are not shared with third parties except when necessary to deliver the requested services or comply with legal obligations.

Categories of Data Collected

1. Technical and Navigation Data

During normal use, the website automatically collects technical information, including IP addresses, browser type, operating system, timestamps, requested URLs, and other system-related parameters. These data are used solely for monitoring website performance, generating anonymous statistical reports, and ensuring security. Data are typically deleted shortly after processing unless retention is required for legal purposes.

2. Voluntarily Provided Data

Users may provide personal data through contact forms or emails, such as name, email address, phone number, or company details. These data are used exclusively to respond to inquiries, provide requested services, or process applications.

Voluntary Provision of Data

Providing personal data is voluntary; however, failure to supply requested information may prevent the company from fulfilling inquiries or delivering services.

Data Security

Personal data are processed using secure automated and manual methods. Appropriate organizational and technical measures are in place to prevent unauthorized access, alteration, disclosure, or loss of data.

Rights of Users

Under GDPR, users have the right to:

- Access and obtain a copy of their personal data

- Request correction or deletion of their data
- Restrict or object to data processing
- Withdraw consent at any time without affecting prior lawful processing
- Submit a complaint to the relevant supervisory authority

Requests regarding personal data can be submitted via the official contact email of **RL Carpenteria Srl.**