

CAPABILITY STATEMENT

Premium Technical Repair & Restoration | North American Operations

2026 Edition

COMPANY OVERVIEW

Re-Gear-Atelier is a premier technical repair, restoration, and lifecycle management specialist serving clients across North America from our Denver, Colorado operations hub. We deliver professional-grade aftermarket repair solutions for high-performance outdoor gear, technical apparel, and specialty equipment.

Our core expertise spans technical garment repair, Durable Water Repellency (DWR) restoration, advanced RFID-enabled asset tracking, and end-of-life product recovery through our 2nd File Apparel Program. By combining skilled craftsmanship, industry-grade materials, precision repair techniques, and scalable logistics, we help brands, organizations, and individual clients maximize product longevity, sustainability performance, and operational value.

We are committed to exceptional service excellence, characterized by meticulous quality control, efficient turnaround timelines, transparent client communication, and a customer-centric approach aligned with the standards of premium global manufacturers.

CORE COMPETENCIES

<p>Technical Garment Repair</p> <ul style="list-style-type: none">• Waterproof-breathable membrane repair & re-sealing• Seam reconstruction and reinforcement• Zipper replacement and hardware restoration• Fabric panel reconstruction and patching• High-wear area reinforcement• Technical alteration and fit optimization	<p>DWR Restoration Services</p> <ul style="list-style-type: none">• Professional Grangers® treatment application• Technical fabric-safe laundering systems• Breathability and comfort optimization• Factory-level performance restoration• Long-lasting field durability results• Sustainable water-minimizing processes
<p>RFID Asset Tracking — Gear Tracer</p> <ul style="list-style-type: none">• Real-time service status monitoring• Automated intake and workflow management• Product lifecycle data collection & reporting• Inventory and asset utilization analytics	<p>2nd File Apparel Program</p> <ul style="list-style-type: none">• Re-Work: Defect correction & inventory recovery• Re-Pair: Certified technical restoration• Re-Fresh: Laundering & DWR renewal• Re-Sell: Recommerce readiness support

<ul style="list-style-type: none">• Loss prevention and shrinkage control• Software licensing for external organizations	<ul style="list-style-type: none">• Re-Build: Material harvesting & reconstruction• Re-Cycle: Responsible textile recovery
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KEY DIFFERENTIATORS

Why Re-Gear-Atelier

- GORE-approved service standards — among a select group of specialized repair providers in North America
- Grangers® certified treatment solutions for professional DWR restoration
- Proprietary Gear Tracer RFID platform providing full service-cycle visibility and real-time client updates
- Scalable logistics model supporting regional, multi-state, and nationwide contract engagements
- Dual capability in retail consumer repair and high-volume B2B brand service programs
- Sustainability-driven operations: water-efficient systems, responsible material recovery, circular economy alignment
- Experienced sewing technicians trained on advanced technical fabrics including Gore-Tex, eVent, and specialty membranes

INDUSTRIES & PRODUCT PLATFORMS SERVED

<ul style="list-style-type: none">• Outdoor technical apparel & performance wear• Ski, Alpine & snow sport ecosystems• Expedition and mountaineering gear• Tactical and professional field garments	<ul style="list-style-type: none">• Workwear & industrial textile programs• Retail brand after-sales service networks• Sustainable product refurbishment & circular economy programs• Corporate uniform & fleet maintenance programs
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SERVICE PROGRAM CAPABILITIES

Re-Gear-Atelier is structured to support both individual client repair needs and complex brand-level service programs. Our operational infrastructure supports:

Program Type	Description
Warranty Repair Fulfillment	Structured repair programs with brand-defined thresholds, material preferences, and disposition protocols for non-repairable items.
Post-Warranty Restoration	Professional restoration beyond warranty coverage, maintaining performance standards and factory aesthetics.
Refurbishment & Recommerce	End-to-end preparation for resale, trade-in, and secondary market programs, including cleaning, repair, and quality assessment.
Rental Fleet Maintenance	Scheduled maintenance programs for high-turnover rental and institutional equipment portfolios.
Bulk & Organizational Programs	Volume service agreements for outdoor clubs, government agencies, retailers, and corporate clients with preferred pricing and dedicated account support.
Sustainability Recovery Programs	Lifecycle extension, upcycling, de-identification, donation support, and responsible textile recycling services.

GEAR TRACER — PROPRIETARY RFID TECHNOLOGY

Gear Tracer is Re-Gear-Atelier's in-house RFID-enabled asset tracking and service management platform, providing unmatched transparency and operational control across every stage of the repair and maintenance lifecycle.

For Clients	<ul style="list-style-type: none"> Automated intake notifications via text or email Real-time repair status tracking throughout the service cycle Confirmation and shipping alerts upon completion
For Brand Partners	<ul style="list-style-type: none"> Full item-level traceability across repair workflows Lifecycle data collection and performance reporting Integration with warranty and after-sales programs
For Organizations	<ul style="list-style-type: none"> Inventory management and asset utilization analytics Loss prevention and shrinkage control systems Software licensing available for external deployment

SUSTAINABILITY COMMITMENT

Sustainability is not a supplementary offering at Re-Gear-Atelier — it is a foundational operational principle embedded across every service we deliver. Our programs and practices are designed to measurably reduce

textile waste, minimize environmental impact, and support the circular economic initiatives of our brand and organizational partners.

Our Sustainability Practices

- Water-efficient commercial laundering systems programmed for minimal environmental footprint
- Environmentally responsible cleaning agents measured precisely for each service cycle
- Structured textile material recovery pathways diverting unusable garments from landfill streams
- Product lifecycle extension programs reducing unnecessary replacement and consumption
- Circular economy alignment supporting ESG reporting objectives for brand partners
- Internal sustainability teams dedicated to product recovery and responsible operations

BRAND COLLABORATION & PARTNERSHIP VISION

Re-Gear-Atelier is actively pursuing strategic service collaborations with established and emerging outdoor, performance, and technical apparel brands across North America. Our objective is to align our precision repair infrastructure, sustainability-focused practices, and scalable logistics model with the after-sales service expectations of premium global manufacturers.

We are currently engaging with organizations seeking to establish or expand:

- Authorized repair network participation
- Warranty repair fulfillment programs
- Post-retail product refurbishment and recommerce channels
- Repair-first customer experience initiatives
- Circular product recovery and recycling pathways
- Seasonal capacity support and outsourced service desk programs

Industry Sectors We Are Targeting: Outdoor performance apparel, ski and alpine sport ecosystems, expedition and mountaineering gear, tactical and professional field garments, athletic and training equipment platforms, lifestyle apparel product recovery programs.

Professional Disclaimer: *Brand names referenced herein are used strictly to illustrate industry alignment and technical experience. Re-Gear-Atelier does not claim formal authorization, endorsement, or partnership with any brand unless explicitly confirmed through a signed contractual agreement.*

STANDARD SERVICE PROCESS

01	Initial Contact & Assessment Client submits photos and repair description via email. Our team reviews documentation and provides an initial assessment and cost estimate.
02	Authorization & Intake Upon client approval, a repair authorization form is completed. Items are shipped or dropped off at our Denver facility.
03	Gear Tracer Registration Every item is logged into our RFID Gear Tracer system. The client receives an automated intake confirmation.
04	Technical Evaluation Our sewing technicians perform a detailed inspection, identifying all damage. Any scope changes are communicated for approval before work begins.
05	Repair & Restoration All services are performed to quality-controlled standards using appropriate materials, techniques, and equipment.
06	Quality Control Completed items undergo final inspection against performance and aesthetic standards before release.
07	Return & Invoicing Items are securely packaged and returned. An electronic invoice is issued. Gear Tracer sends a completion notification to the client.

CONTACT & ENGAGEMENT

Re-Gear-Atelier Premium Repair & Restoration Denver, Colorado North American Operations	General Inquiries & Service Requests info@regearatelier.com Brand Partnership & B2B Programs info@regearatelier.com +1 303-587-5568
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Extending Performance • Preserving Value • Enabling Sustainability