

Business Policies



Here you will find:

- The terms and conditions.
- The privacy policy
- The refund and cancellation policy

 Disclaimer

Our content is educational and
devotional in nature.

Digital Faith Box does not replace
pastoral counseling, church
authority, or theological
certification.



Terms & Conditions

By subscribing to a Digital Faith Box plan, you agree to the following terms:

1. Services Provided

- Digital Faith Box is a subscription-based service delivering Christian ebooks, study guides, devotional planners in digital format and Spotify christian music playlists.
- Content is for personal use only and may not be resold, redistributed, or reproduced without permission.

2. Subscription Plans

- We offer three subscription plans (Devotee, Pastor, Bishop) with different levels of content.
- All subscriptions are recurring monthly payments billed automatically through Stripe.

4. Payments

- Payments are processed securely via Stripe.
- By subscribing, you authorize recurring charges to your chosen payment method.

5. Cancellations & Modifications

- Customers may cancel or switch to another plan at any time via the Stripe Customer Portal they will find on the website.
- Cancellation stops future charges but does not refund payments already processed.

6. Refund Policy

- No refunds are offered for subscriptions already billed, due to the digital nature of the products.



Privacy Policy

Digital Faith Box (“we”, “our”, or “us”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data when you use our website and subscription services.

1. Information We Collect

- Personal details such as name, email address, and billing information.
- Payment information is securely processed by our payment provider Stripe; we do not store credit card details.
- Technical data such as cookies, IP address, and browsing behavior (for analytics and marketing purposes).

2. How We Use Your Data

- To process your subscription payments.
- To provide you with digital products (ebooks, study guides, devotionals).
- To send transactional and informational emails.
- To improve our website and services through analytics.

3. Sharing Your Data

- We do not sell or rent your data.
- We may share data with trusted third parties (e.g., Stripe, email providers) strictly to provide our services.

4. Cookies

We use cookies for analytics and marketing (e.g., Google Analytics, Meta Pixel). You may disable cookies in your browser settings.

5. Your Rights

You may request access, correction, or deletion of your data by contacting us at thedigitalfaithbox@gmail.com.

6. Contact Information

Digital Faith Box

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Refund & Cancellation Policy

1. Refunds

- Due to the digital nature of our products, all sales are final.
- We do not provide refunds for subscriptions already billed.

2. Cancellations

- Customers may cancel their subscription at any time via the Stripe Customer Portal.
- Cancellations take effect immediately or at the end of the current billing cycle (depending on your settings).
- Once canceled, no further charges will be applied.

3. Plan Changes

- Customers may upgrade or downgrade their subscription plan at any time.
- Changes will apply immediately or at the next billing cycle, with pro-rata adjustments handled automatically by Stripe.