

BLASK Automotive Nano Coatings

Car Care and Washing

The vehicle should not be washed with any detergents during the first 14 days to allow the coating to fully cure. Vehicles should not be washed in an automatic or commercial car wash. You are safeguarded under the terms and conditions listed below.

If the treated car surfaces are damaged by tree sap, bug splatter, bird droppings, bat droppings, or the sun's harmful UV rays, BLASK will repair or clean (at its discretion) and retreat the affected area at no cost to the owner.

Warranty Information

Rayno Australia Pty Ltd warrants to the owner of the nominated vehicle that the Blask Nano Coating product will protect your vehicle's paint surface from oxidation and staining damage caused by environmental factors such as bird droppings, bat droppings, and bug splatter, extending the new appearance of your car for longer.

Your Blask coating is only covered by warranty when applied by an accredited dealer and upon completion of our online warranty registration, which can be accessed via the QR code on this warranty card. It is your responsibility to activate your Blask warranty online at https://warranty.rayno.com.au/blask/.

After which, your car is subject to the terms and conditions listed below. The warranty must be registered no later than 30 days after the coating has been applied to your car. Please note that warranties are non-transferable and can only be redeemed by the original purchaser of the car initially registered. The registration sticker, featuring a unique serial code number, must be affixed to the inside of the vehicle's door jam and this warranty card must be kept.

Vehicle inspection schedule

To maintain your warranty, you must visit your Blask Accredited Detailer—who originally applied the coating—annually throughout the warranty period for a paint inspection. This ensures your vehicle retains its superior finish, and the detailer can verify proper maintenance while offering guidance on best care practices. The first inspection should be scheduled when you pick up your vehicle, with subsequent appointments arranged at a time that suits you. Costs are at the detailer's discretion and may vary depending on whether the vehicle has been properly maintained.

Guarantee conditions and exclusions

In the event of damage to the factory-painted surface of your car caused by collision, accident, vandalism, or abuse, the vehicle can be taken to your Accredited Blask Dealer for re-treatment of the damaged areas at the owner's or insurer's expense. The owner must present a copy of their warranty document and the registration code prior to the car being retreated. This warranty does not cover stone chipping, surface rust, marring, abnormal chemical fallout or spillage, untreated panel replacement or repair, abrasions, scratching, manufacturing defects, or paint imperfections such as peeling, paint flaking, foreign matter in paint, orange peel, or clear coat separation.

Warranty terms and conditions

If damage to your vehicle occurs during the warranty period, then the following procedures should be followed:

- Immediately notify your Blask Dealer, supplying your name, phone number, Blask serial number, and warranty registration code, along with a brief description of the damage or fault.
- ii. The Blask Dealer will arrange a mutually convenient time for the claim to be assessed for repair and treatment of the damage or fault.
- iii. Blask Dealers must be notified of any claim due to failure of product performance within 30 days of occurrence. Subsequent damage caused outside this period will not be covered under warranty.

The warranty shall not be applicable in the case of:

- I. Damage caused by manual or automatic car wash brushes, contaminated or abrasive sponges and cloths, untreated areas due to accident damage or their subsequent repairs, hard water spotting, rust water damage, loss of hydrophobic properties due to airborne contamination including paint overspray, damage caused by stone chips, factory or aftermarket clear coat failure, abrasion from motorcycle leathers or other such materials.
- II. Damage, either accidental or malicious, including but not limited to fire, flood, vandalism, extreme weather conditions, and secondary effects that may result from the foregoing.
- III. The treated areas are not altered in any way, removed, or over-coated with any different branded products.