**EYECARE SUPPORT WORKER SERVICES PTY LTD**

CODE OF CONDUCT

2025-2026



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# **Workers Code of Conduct**

Under the NDIS Code of Conduct, providers and workers must:

* act with respect for individual rights to freedom of expression, self-determination, and decision-making in accordance with relevant laws and conventions
* respect the privacy of people with disability
* provide supports and services in a safe and competent manner with care and skill
* act with integrity, honesty, and transparency
* promptly take steps to raise and act on concerns about matters that might have an impact on the quality and safety of supports provided to people with disability
* take all reasonable steps to prevent and respond to all forms of violence, exploitation, neglect, and abuse
* take all reasonable steps to prevent sexual misconduct.

The NDIS Code of Conduct applies to:

* registered NDIS providers
* unregistered NDIS providers
* NDIA community partners - LAC and ECEI providers
* providers delivering information, linkages, and capacity-building activities
* providers delivering Commonwealth Continuity of Support Program services for people over the age of 65.

# **NDIS Code of Conduct (NDIS Providers)**

The NDIS Code of Conduct promotes safe and ethical service delivery by setting out expectations for the conduct of both NDIS providers and workers.

**Who the NDIS Code of Conduct applies to**

The NDIS Code of Conduct applies to:

* registered NDIS providers and their employees
* unregistered NDIS providers and their employees
* providers delivering information, linkages, and capacity building (ILC) activities
* providers delivering Commonwealth Continuity of Support Programme services for people over the age of 65.

The Code also applies to NDIS Commission employees in addition to the Australian Public Service Code of Conduct.

# T**he NDIS Code of Conduct**

The Code of Conduct requires workers and providers who deliver NDIS supports to:

* act with respect for individual rights to freedom of expression, self-determination, and decision-making in accordance with relevant laws and conventions
* respect the privacy of people with disability
* provide supports and services in a safe and competent manner with care and skill
* act with integrity, honesty, and transparency
* promptly take steps to raise and act on concerns about matters that might have an impact on the quality and safety of supports provided to people with disability
* take all reasonable steps to prevent and respond to all forms of violence, exploitation, neglect, and abuse of people with disability
* take all reasonable steps to prevent and respond to sexual misconduct.

There are guidelines available to help both NDIS providers and workers understand their obligations under the NDIS Code of Conduct.

# **NDIS Code of Conduct (Workers)**

The NDIS Code of Conduct promotes safe and ethical service delivery, by setting out expectations for safe and ethical services and supports for both NDIS providers and workers.

It requires workers and providers delivering NDIS supports to:

* act with respect for individual rights to freedom of expression, self-determination, and decision-making in accordance with relevant laws and conventions
* respect the privacy of people with disability
* provide supports and services in a safe and competent manner with care and skill
* act with integrity, honesty, and transparency
* promptly take steps to raise and act on concerns about matters that might have an impact on the quality and safety of supports provided to people with disability
* take all reasonable steps to prevent and respond to all forms of violence, exploitation, neglect, and abuse
* take all reasonable steps to prevent sexual misconduct.

The NDIS Code of Conduct applies to all workers of:

* registered NDIS providers
* unregistered NDIS providers
* community partners of the NDIA – LAC and ECEI providers
* providers delivering information, linkages, and capacity-building activities
* providers delivering Commonwealth Continuity of Support Program services funded by the Department of Health for people over the age of 65

The NDIS Commission will apply the Code to its employees in addition to the Australian Public Service Code of Conduct.

Guidance has been developed to help NDIS providers and workers understand their obligations under the NDIS Code of Conduct.

By signing this document, I acknowledge that I have read and understand the Workers Code of Conduct Policy and Procedure.  I need to comply with this policy and procedure and that Eyecare Support Worker Services Pty Ltd. can change or update the policy at any time.

Worker’s Signature:

**Date: Saturday, July 12, 2025**

Director’s Signature:

**Date: Saturday, July 12, 2025**

A logo with three people in the middle

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