

Changes effective
1/1/2021

Ease of
use

E/M now based solely
on MDM or time

Only includes what is
medically necessary

Medical-decision making

- Must use if using add-on talk therapy codes (90833, 90836, etc.)
- Includes:
 - # and complexity of problems addressed in encounter
 - Amount or complexity of data to be reviewed/analyzed***
 - · Risk of complications or morbidity of patient management
 - · Can now include social determinants of health here

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#/complexity of problems

- Minimal: 1 minor
- Low: 2 minor OR 1 stable chronic OR 1 acute uncomplicated
- Moderate: 1 chronic with exacerbation OR 2 stable chronic OR 1 new OR 1 acute systemic OR 1 acute complicated
- High: 1 chronic with severe exacerbation OR 1 acute or chronic lifethreatening



Risk level • Low risk – ex. No Rx • Moderate risk – Rx, treatment limited by social DOH • High risk – Rx requiring close monitoring, significant SI, IP referral, etc.

Coding

- 99212: 2 of the following 3: Minimal Number of Problems/Minimal Analysis/Minimal risk
- 99213: 2 of the following 3: Low Number of Problems/Limited Analysis/Low risk
- 99214: 2 of the following 3: Moderate Number of Problems/Moderate Analysis/Moderate risk
- 99215: 2 of the following 3: High Number of Problems/Extensive Analysis/High risk

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- Likely used more rarely, could be useful if lots of time spent but not necessarily high complexity/risk
- Includes:
 - Reviewing records/tests in preparation for a patient's visit
 - Counseling or educating a patient, family, or caregiver.
 - Reporting test results to a patient by phone/portal.
 - · Ordering medications, tests, or procedures.
 - "Pajama time" documentation work performed at home.
 - Preparing to see patient
 - Documentation

Time coding

- 99203 30-44 minutes
- 99204 45-59 minutes
- 99205 60-74 minutes
 - Can use 99417 for every 15 minutes beyond
- 99213 20-29 min
- 99214 30-39 min
- 99215 40-54 min
 - Can use 99417 for every 15 minutes beyond

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Coding Example

- Office visit for 45-year-old man
- Established patient, with well-controlled long-standing depression and anxiety

		Level of MDM (based on both Problems and Risk)	Elements of Medical Decision Making	
Code	ode		Number and Complexity of Problems Addressed	Risk of Complications and/or Morbidity or Mortality from Patient Management (Includes options considered but not selected after shared medical decision making)
992	211	N/A	N/A	N/A
992	202 212	Straightforward	Minimal • 1 self-limited or minor problem	Minimal risk of morbidity from additional diagnostic testing or treatment
	203 213	Low	 Low 2 or more self-limited or minor problems; 1 stable chronic illness; or 1 acute, uncomplicated illness or injury 	Low risk of morbidity from additional diagnostic testing or treatment
	204 214	Moderate	Moderate 1 or more chronic illnesses with exacerbation, progression, or side effects of treatment; 2 or more stable chronic illnesses; 1 undiagnosed new problem with uncertain prognosis; 1 acute illness with systemic symptoms; or 1 acute complicated injury	Moderate risk of morbidity from additional diagnostic testing or treatment Examples only: Prescription drug management Diagnosis or treatment significantly limited by social determinants of health
	205 215	High	High 1 or more chronic illnesses with severe exacerbation, progression, or side effects of treatment; or 1 acute or chronic illness or injury that poses a threat to life or bodily function	High risk of morbidity from additional diagnostic testing or treatment Examples only: Drug therapy requiring intensive monitoring for toxicity Decision regarding hospitalization

Coding Example Initial office visit for a 27-year-old woman Acute onset of severe paranoid delusions and poor eating.

Code	Level of MDM (based on both Problems and Risk)	Elements of Medical Decision Making		
		Number and Complexity of Problems Addressed	Risk of Complications and/or Morbidity o Mortality from Patient Management (Includes options considered but not selected after shared medical decision making)	
99211	N/A	N/A	N/A	
99202 99212	Straightforward	Minimal • 1 self-limited or minor problem	Minimal risk of morbidity from additional diagnostic testing or treatment	
99203 99213	Low	Low 2 or more self-limited or minor problems; 1 stable chronic illness; or 1 acute, uncomplicated illness or injury	Low risk of morbidity from additional diagnostic testing or treatment	
99204 99214	Moderate	Moderate 1 or more chronic illnesses with exacerbation, progression, or side effects of treatment; 2 or more stable chronic illnesses; 1 undiagnosed new problem with uncertain prognosis; 1 acute illness with systemic symptoms; or 1 acute complicated injury	Moderate risk of morbidity from additional diagnostic testing or treatment Examples only: Prescription drug management Diagnosis or treatment significantly limited by social determinants of health	
99205 99215	High	High 1 or more chronic illnesses with severe exacerbation, progression, or side effects of treatment; or 1 acute or chronic illness or injury that poses a threat to life or bodily function	High risk of morbidity from additional diagnostic testing or treatment Examples only: Drug therapy requiring intensive monitoring for toxicity. Decision regarding hospitalization	

Coding Example Office visit for 7-year-old female Established patient, diagnosed with F90.9 Patient has been disruptive in school more recently.

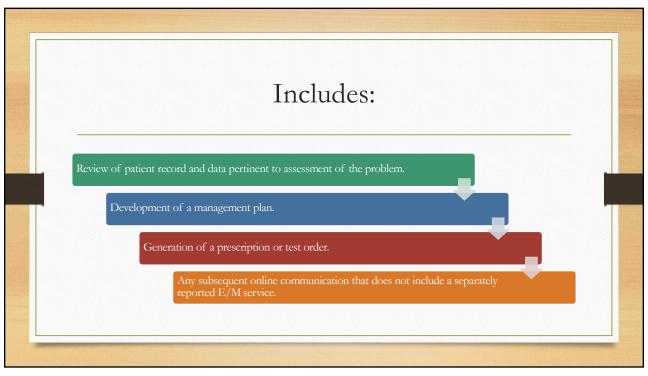
Code	Level of MDM (based on both Problems and Risk)	Elements of Medical Decision Making	
		Number and Complexity of Problems Addressed	Risk of Complications and/or Morbidity o Mortality from Patient Management (Includes options considered but not selected after shared medical decision making)
99211	N/A	N/A	N/A
99202 99212	Straightforward	Minimal • 1 self-limited or minor problem	Minimal risk of morbidity from additiona diagnostic testing or treatment
99203 99213	Low	Low 2 or more self-limited or minor problems; 1 stable chronic illness; or 1 acute, uncomplicated illness or injury	Low risk of morbidity from additional diagnostic testing or treatment
99204 99214	Moderate	Moderate 1 or more chronic illnesses with exacerbation, progression, or side effects of treatment; 2 or more stable chronic illnesses; 1 undiagnosed new problem with uncertain prognosis; 1 acute illness with systemic symptoms; or 1 acute complicated injury	Moderate risk of morbidity from additional diagnostic testing or treatment of the state of the s
99205 99215	High	High 1 or more chronic illnesses with severe exacerbation, progression, or side effects of treatment; or 1 acute or chronic illness or injury that poses a threat to life or bodily function	High risk of morbidity from additional diagnostic testing or treatment Examples only: Drug therapy requiring intensive monitoring for toxicity Decision regarding hospitalization

Prolonged service w/o pt contact • 99358 – 31-60 minutes • Must be different date than E/M service • Must relate to care that has occurred or will occur

Patient-initiated digital communications

- If the work takes under five minutes, it is not reported.
- Time worked cannot be counted twice or billed for under another, separate code.
- While the code is intended for an established patient, the problem being addressed can be new.

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Digital Communications

- If a separate E/M face-to-face visit or real-time virtual visit occurs within the seven-day period, then this online work is incorporated into the face-to-face visit and not separately reported.
- However, if the patient initiates an online digital inquiry for the *same or a related problem* within seven days of a previous E/M service, then the online digital visit is not reported.

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Coding

- 99421 for five–10 minutes of time spent on the inquiry.
- 99422 for 11–20 minutes.
- 99423 for 21 minutes or more.

