Data Center Assistance Group, LLC

Enterprise IT Strategy, Governance & Resilience Services

www.dcag.com

Executive Overview

At Data Center Assistance Group, LLC (DCAG), we deliver strategic IT consulting and operational expertise across the full spectrum of enterprise technology. Our services are tailored for organizations navigating regulatory complexity, digital transformation, and cyber risk. With over 50 years of executive-level IT leadership, we help align technology platforms with business goals, improve service delivery, and future-proof infrastructure against emerging threats.

Core Service Offerings

Enterprise IT Strategy Development

We work directly with executive teams to define and implement IT strategies aligned with organizational goals. Our hybrid framework incorporates TOGAF, NIST, and ISO standards to ensure enterprise-wide coordination, operational resilience, and long-term scalability.

Enterprise Architecture & Infrastructure Management

We oversee the architecture and operations of networks, servers, cloud platforms, storage, and endpoints. Our team designs and optimizes hybrid and cloud-native environments with high availability, fault tolerance, and secure access.

Core Business System Integration

DCAG specializes in planning and deploying integrated platforms such as ERP, MES, CRM, PLM, and HRIS. We lead system selection, vendor engagement, and secure deployment with full data governance and regulatory compliance.

R&D and Manufacturing System Support

We enable high-performance software, simulation, and data acquisition environments by supporting specialized tools, real-time systems, and lab-to-production integration for engineering and manufacturing organizations.

Identity and Access Management (IAM) & Cybersecurity Strategy

Our security architecture services span Zero Trust, IAM, and Secure-by-Design principles. We enforce identity-based access, data protection, and compliance with NIST, CMMC, EO 14028, and global privacy laws.

IT Project & Service Delivery Management

DCAG ensures on-time, on-budget delivery of IT programs through Agile, EVM, and hybrid project governance. We oversee cross-functional teams, define SLAs, manage vendor contracts, and track KPIs and earned value.

DevOps, Operations, and Team Coordination

We coordinate DevOps, IT support, system operations, cybersecurity, and data teams to streamline day-to-day execution. Our observability dashboards and incident playbooks ensure synchronized performance and rapid issue resolution.

IT Service Desk, Asset, and License Optimization

We modernize remote collaboration and IT support operations through unified platforms. Our asset lifecycle tracking and license utilization tools improve visibility, cost control, and compliance.

Emerging Technology & Feasibility Assessment

DCAG actively tracks technologies like AI Ops, IIoT, edge computing, and PQC. We assess feasibility, run pilots, and produce executive-level recommendations for competitive and secure adoption.

Data Governance & AI Collaboration

We build enterprise data governance frameworks that protect sensitive information, maintain data quality, and align with AI development teams. Our approach ensures compliant, secure, and high-value use of data assets.

Why DCAG

- Over five decades of enterprise IT leadership
- Deep expertise in regulated environments (finance, government, healthcare)
- Proven project delivery and DevSecOps integration
- Certified in CBCP, RSA Archer, CERT-RMM, CompTIA Security+

Let DCAG help transform your IT operations into secure, resilient, and future-ready environments.

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