# Data Center Assistance Group, LLC

Enterprise IT Strategy, Governance & Resilience Services

www.dcag.com

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#### **Executive Overview**

At Data Center Assistance Group, LLC (DCAG), we deliver strategic IT consulting and operational expertise across the full spectrum of enterprise technology. Our services are tailored for organizations navigating regulatory complexity, digital transformation, and cyber risk. With over 50 years of executive-level IT leadership, we help align technology platforms with business goals, improve service delivery, and future-proof infrastructure against emerging threats.

## **DCAG Capabilities Aligned to Disaster Recovery Requirements**

## **Disaster Recovery & Business Continuity Leadership**

- Conduct enterprise risk assessments, business impact analyses (BIAs), and recovery time objectives (RTO/RPO) definition.
- Design and implement enterprise-wide COOP, BC/DR, crisis management, and emergency response strategies.
- Maintain full compliance with NIST SP 800-34, ISO 22301, EO 14028, and CMMC DR standards.
- Simulate and test recovery procedures across platforms (on-prem, hybrid cloud, AWS/Azure Gov).

## **Security Configuration & Incident Readiness**

- Apply CSF 2.0, CDM and CTEM frameworks to ensure real-time threat response and policy enforcement.
- Architect and audit access controls (RBAC/ABAC), endpoint protections, and secure data backup.
- Identify and remediate vulnerabilities via SBOMs, Zero Trust models, and proactive patching.
- Perform security reconfiguration, response planning, and documentation in alignment with SEC Rule 2023-139 and NIST RMF.

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#### **Cloud & Infrastructure Modernization**

- Extensive experience with hybrid deployments, IaaS/PaaS (Azure Gov, AWS GovCloud), and app containerization (AKS, EKS).
- Migration support from VMware on-prem environments to Azure Gov and AWS Resilience Hub.
- Maintain and support Linux and Windows server infrastructure, storage systems, and endpoint strategies.

## **IT & Vendor Governance**

- Lead contract negotiation, procurement, and service engagement with disaster recovery vendors.
- Provide IT service desk, asset lifecycle, and software license management optimized for resilience.
- Conduct facility assessments, backup reviews, and off-site storage planning for compliance.

## **Training & Organizational Preparedness**

- Develop customized training programs and documentation for emergency response and continuity teams.
- Educate department leaders and end-users on their roles in continuity operations.
- Run live and simulated disaster recovery exercises to validate recovery effectiveness.

#### **Technical Project Execution & Oversight**

- Lead IT project delivery within budget, scope, and SLA through Agile/EVM hybrid management.
- Define and manage DR implementation projects, including initial emergency response and full resumption plans.
- Support continuous improvement and RCA analysis after testing or real-world events.

## Why DCAG

- Over five decades of enterprise IT leadership
- Deep expertise in regulated environments (finance, government, healthcare)
- Proven project delivery and DevSecOps integration
- Certified in CBCP, RSA Archer, CERT-RMM, CompTIA Security+
- Leadership in Secure-by-Design, CTEM, and PQC programs

Let DCAG help your agency or enterprise implement robust continuity strategies, reduce risk, and comply with federal and industry mandates.

Contact: bronackt@gmail.com | (917) 673-6992

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