



Personalized to Perfection

personalizedtoperfection.com

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Your customers want products that tell a story - and you want inventory that sets you apart. Personalized to Perfection delivers exactly that: unique Montana-made 3D printed products that can be customized to your business, your location, your brand. Whether you're a gift shop seeking standout souvenirs, a tourism destination wanting authentic local products, or a business looking for promotional items with a purpose, P2P gives you high-quality, customizable products your customers will love and feel good about.

Every piece is handcrafted in Montana using biodegradable PLA bioplastic and produced with renewable hydropower. We package everything with recycled and recyclable materials, so sustainability runs through every step of our process. As a third-generation Montanan, I built P2P on the Montana values that define me: hard work, respect for the land, and doing things right. Those values show up in every product with exceptional durability, vibrant colors, and customization that lets you offer something truly special.

Give your customers products with a story, a conscience, and the Montana stamp of approval.

Wholesale Terms & Conditions

By placing an order, buyer acknowledges receipt of these terms and conditions and agrees to be bound by them. Acceptance of product delivery constitutes acceptance of all terms herein.

Order Requirements

- New Account Minimum: \$150
- Reorder Minimum: \$250
- Customization Setup Fee: \$25-\$50 one-time fee per unique Design ID

Pricing & Discounts

- Standard Pricing: 50% of retail MSRP
- Volume Discounts: 5% discount on orders \$500+, Free shipping on orders \$750+
- Shipping: Buyer pays shipping costs unless free shipping threshold is met

Payment Terms

- Payment Due: Time of order for first-time buyers; Net 15 for established wholesale accounts
- Late Payment Fee: 1.5% monthly interest (18% annually) on all overdue balances, calculated daily
- Payment Methods Accepted: ACH, credit card, check
- Invoicing: Invoices issued upon order confirmation; payment due by the date specified on invoice
- Account Suspension & Collection: Accounts 30+ days overdue will be suspended; no new orders until payment is received in full. Buyer will also be required to pay all future orders prior to shipment until good payment history is established. Accounts 60+ days overdue may be referred to collections; buyer responsible for all collection costs and legal fees.

Product Quality & Defects

- All products are inspected for quality before shipment. We stand behind our work:
- Defective Items: Full refund or replacement at no cost
- Shipping Damage: Full refund or replacement at no cost (request buyer to document damage upon receipt)
- Claim Period: Defect or damage claims must be reported within 7 days of receipt

Customization & Design Files

- Custom designs are created to your specifications.
- One-time setup fee covers file creation, testing, and optimization.
- Design files remain the property of Melissas Madness LLC DBA Personalized to Perfection (herein called 'P2P').
- Design modifications after initial buyer approval incur a \$25-\$50 modification fee.

Order Processing & Fulfillment

- Lead Time: 7-14 business days from order confirmation (depending on order size and current production schedule)
- Products are typically made-to-order based on your specifications. Inventory may be subject to current material supply chain. If requested colors are delayed, will notify you within 24 hours of order confirmation to offer color alternatives or amended fulfillment options.
- Communication: You will receive order confirmation, tracking information, and invoices via email
- Cancellations: Orders cannot be canceled once production begins

Intellectual Property

All product designs are original to P2P. You may not reproduce, modify, or redistribute design files. Products are for resale only; commercial reproduction is prohibited.

General Terms

Prices are subject to change with 30 days' notice. All sales are final except for defective or damaged items. P2P reserves the right to refuse orders or discontinue service to accounts with payment issues or policy violations.