

Privacy Policy

Simple Therapy website is owned by Simple Therapy, LLC, which is a data controller of your personal data.

This policy applies to information we collect:

- on our Website;
- In email, text, and other electronic messages between you and our Website; and
- any other information we may collect about you offline when you use our services.

It does not apply to information collected by:

- us that is “protected health information” as defined under the Health Insurance Portability and Accountability Act of 1996, as amended (“HIPAA”). Your protected health information includes, for example, information we collect and process for or on behalf of the healthcare providers employed or contracted with Simple Therapy, LLC.
- us for purposes of creating your account and providing you access to our secure patient platform, as this information is subject to the Simple Therapy, LLC HIPAA Notice of Privacy Practices;
- any other means, including on any other website operated by Simple Therapy, LLC or any third-party;
- us or any of our affiliates or subsidiaries related to your or any other individual’s employment or potential employment with us; or
- any third party (including our affiliates and subsidiaries), including through any application or content (including advertising) that may link to or be accessible from or on the Website.

Please read this Privacy Notice carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Website. By accessing or using this Website, you agree to this Privacy Notice. This Privacy Notice may change from time to time (see Changes to Our Privacy Notice). Your continued use of this Website after we make changes is deemed to be acceptance of those changes, so please check this Privacy Notice periodically for updates.

Personal information we collect:

When you visit the [Simple Therapy](#) website, we automatically collect certain information about your device, including information about your web browser, IP address, time zone, and some of the installed cookies on your device. Additionally, as you browse the Site, we collect information about the individual web pages or products you view, what websites or search terms referred you

to the Site, and how you interact with the Site. We refer to this automatically-collected information as “Device Information.” Moreover, we might collect the personal data you provide to us (including but not limited to Name, Surname, Address, payment information, etc.) during registration to be able to fulfill the agreement.

Information You Provide to Us

We collect the following types of Personal Data directly from you when you access or use our Website: real name, alias, home postal address, email address, telephone number. In addition, we also collect other types of information that you may provide when you fill out a form or through your correspondence with us.

The Personal Data we collect on or through our Website through:

- information that you provide by filling in forms on our Website. This includes information provided at the time of requesting further services. We may also ask you for information when you report a problem with our Website;
- if you contact us, records and copies of your correspondence (including email addresses);
- your responses to surveys that we might ask you to complete for research purposes; and
- your search queries on the Website.

Client's may communicate with Simple Therapy employees or providers through text/SMS message. Simple Therapy employees will obtain written consent for text message communications before the beginning of services. You have the right to withdraw this consent at any time by sending your request to info@simpletherapy4u.com. Simple Therapy will securely transfer messages to your medical record or delete all message/SMS records within 7 days. To better protect your information, we recommend only messaging through the secure client portal.

We do not control the collection and use of your information collected by third parties. Text message and calling services are provided by [Zoom](#). When possible, these organizations are under contractual obligations to use this data only for providing the services to us and to maintain this information strictly confidential. These third parties may, however, aggregate the information they collect with information from their other customers for their own purposes.

Why do we process your data?

Our top priority is customer data security, and, as such, we may process only minimal user data, only as much as it is absolutely necessary to maintain the website. Information collected automatically is used only to identify potential cases of abuse and establish statistical information regarding website usage. This statistical information is not otherwise aggregated in such a way that it would identify any particular user of the system.

You can visit the website without telling us who you are or revealing any information, by which someone could identify you as a specific, identifiable individual. If, however, you wish to use some of the website's features, or you wish to receive our newsletter or provide other details by filling a form, you may provide personal data to us, such as your email, first name, last name, city of residence, organization, telephone number. You can choose not to provide us with your personal data, but then you may not be able to take advantage of some of the website's features. For example, you won't be able to receive our Newsletter or contact us directly from the website. Users who are uncertain about what information is mandatory are welcome to contact us via info@simpletherapy4u.com.

Your rights:

Simple Therapy, LLC makes no claims that materials on the Platform or the App or any of the Services are appropriate or may be downloaded for use in locations outside the United States of America. Access to the Platform or the App or any of the Services from countries or territories where such access is illegal is prohibited. By sending us your data, you consent to its transfer to and storage within the United States of America. Those who access the Platform or the App or any of the Services from outside the United States of America do so on their own initiative and are responsible for compliance with local laws, rules and regulations.

Links to other websites:

Our website may contain links to other websites that are not owned or controlled by us. Please be aware that we are not responsible for such other websites or third parties' privacy practices. We encourage you to be aware when you leave our website and read the privacy statements of each website that may collect personal information.

Information security:

We secure information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use, or disclosure. We keep reasonable administrative, technical, and physical safeguards to protect against unauthorized access, use, modification, and personal data disclosure in its control and custody. However, no data transmission over the Internet or wireless network can be guaranteed.

Legal disclosure:

We will disclose any information we collect, use or receive if required or permitted by law, such as to comply with a subpoena or similar legal process, and when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request.

Contact information:

If you would like to contact us to understand more about this Policy or wish to contact us concerning any matter relating to individual rights and your Personal Information, you may send an email to info@simpletherapy4u.com.

SMS Text Messaging Terms & Conditions

Please read these SMS/Text Messaging Terms & Conditions carefully. By completing the SMS/Text Messaging Opt-In Form, you expressly consent to receive non-marketing SMS/text messages from Simple Therapy, LLC "AGENCY", at the mobile phone number(s) you provide.

You may opt-out of these communications at any time by following the steps below. Consent to receive non-marketing or marketing text messages is not required to purchase any products or services from the AGENCY. Messaging and data rates may apply. By completing the SMS text Messaging Opt-In Form, you also accept and agree to be bound by these SMS Text Messaging Terms & Conditions and any other applicable terms and agreements related to your use of AGENCY services.

Program Description

Simple Therapy, LLC offers its text messaging program by the AGENCY, and any employees/service providers, will text message you to provide you with information concerning your services with AGENCY. You agree that you will not use the AGENCY Program for any illegal or unlawful purposes. No services may be provided or amended via text message. Sending private health information through texting is strongly discouraged since the transmission of data through text messages is not encrypted or secure. Clients can use the EMR system to convey private information to the clinical team.

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

Message Frequency

Under the AGENCY Program, the number of AGENCY text messages that you receive may vary depending upon your use of the service and your communication with AGENCY.

Cost

AGENCY does not impose a separate fee for sending AGENCY text messages under the AGENCY services. However, standard message and data rates may apply to each text message sent or received in connection with the AGENCY Program, as provided in your mobile telephone service rate plan. Please contact your mobile telephone carrier for pricing plans and information.

Supported Carriers; Interruption

The AGENCY Program should be available through your equipment or mobile device when the equipment or device is within the operating range of your wireless service provider. The AGENCY Program may not be available on all equipment/mobile devices, or through all wireless carriers, and not all functionalities of the AGENCY Program are available on all equipment/mobile devices, or through all wireless carriers. AGENCY may, from time to time, in its discretion and without notice to you, limit the carriers that support the AGENCY Program. Certain other carriers may not support the AGENCY SMS services.

How to Opt-In

To opt-in to receive text messages from AGENCY, sign this SMS/Text Messaging Opt-In Form and submit it to AGENCY at info@simpletherapy4u.com or send through your portal.

How to Opt-Out

To STOP receiving text messages from AGENCY, send written notice to AGENCY at 305 Smithville Church Rd Suite B Warner Robins, GA 31088 or by emailing written notice that you are revoking your consent to info@simpletherapy4u.com.

Your Mobile Telephone Number

You represent that you are the account holder for the mobile telephone number(s) that you provide or that you have the account holder's permission to enter the mobile telephone number(s) that you provide and that you will not initiate messages to the mobile phone of any other person or entity. You agree to maintain accurate, complete, and up-to date information with AGENCY regarding your use of the services, including, without limitation, notifying AGENCY in writing immediately if you change, or cease being the regular user of, your mobile telephone number. You agree to indemnify AGENCY in full for all claims, expenses, damages, and costs, including reasonable attorneys' fees, related to or caused in whole or in part by your failure to notify AGENCY if you change your telephone number, or cease being the regular user of, including, but not limited to, all claims, expenses, damages, and costs related to or arising under the Telephone Consumer Protection Act, 47 U.S.C. § 227 et seq.

Privacy

The AGENCY Privacy Policy is on website <https://simpletherapy4u.com/privacy-policy>.

Eligibility

To receive AGENCY text messages or enroll in the AGENCY Program, you must be a resident of the United States, eighteen (18) years of age or older (or parental consent), authorized to enroll the mobile phone number in the AGENCY services, and authorized to incur any mobile message or data charges incurred by participating. AGENCY reserves the right to require you to prove the foregoing to participate in the AGENCY Program.

Changes to this SMS/Text Messaging Terms & Conditions

AGENCY may revise, modify, or amend these SMS/Text Messaging Terms & Conditions at any time. Any such revision, modification, or amendment shall take effect when it is posted to AGENCY website. You agree to review these AGENCY SMS/Text Messaging Terms & Conditions periodically to ensure that you are aware of any changes. Your continued consent to receive text messages will indicate your acceptance of those changes.

Amendment; Termination of Text Messaging

AGENCY may suspend or terminate your receipt of text messages if AGENCY believes you are in breach of these Simple Therapy SMS/Text Messaging Terms & Conditions. Your receipt of Simple Therapy text messages is also subject to termination in the event that your mobile telephone service terminates or lapses.

Contact Us

If you have questions regarding these SMS/Text Messaging Terms & Conditions, you may reach us by calling (478) 352-1165 , by mail at 305 Smithville Church Rd Suite B Warner Robins, GA 31088 or by email to info@simpletherapy4u.com.

You can download a copy [here](#).