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**GitHub:** <https://github.com/Laura-Oliveira>

**Portfolio:** <https://laura-oliveira.github.io/>

### QUALIFICATION SUMMARY

Experienced Android Developer with **7 years** of experience as **software engineer** and **4 years specializing in Android development (Kotlin/Java)**. Expertise in **end-to-end mobile app development**, ensuring **high-quality user experience and compliance with Google Play Store policies**.

Industry experience in **e-commerce, banking, telecom, logistics, and customer service**.

**Fluent in English (C2), Spanish (B2), and Portuguese (native).**

### KEY SKILLS

**Android Development:** Kotlin, Java, Jetpack Compose, Coroutines, Data Binding, Live Data, Android SDK, Google Play Policies

**Architecture:** Clean Architecture, MVVM, MVC

**Backend & APIs:** Retrofit, REST APIs, Firebase (Firestore, Realtime DB, Authentication)

**Database:** Firebase, SQLite, MongoDB, Shared Preferences

**Testing & QA:** Unit Testing, UI Testing, JUnit, Espresso, Mockk/Mockito

**UI/UX:** Material Design, Constraint Layout, XML, Figma, SwiftUI, iOS

**DevOps & Tools:** Android Studio, Git, GitHub, Bitbucket, Azure DevOps, Jira, Gradle, Jenkins, Browser Stack, Britise

**Agile Methodologies:** Scrum, Kanban, SAFe

**Best Practices:** Clean Code, SOLID, OOP (Object-Oriented Programming), TDD (Test-Driven Development), App Modularization

**Soft Skills:** Problem-Solving, Communication, Collaboration, Adaptability, Critical Thinking

### PROFESSIONAL EXPERIENCE

**Mobile Automation Engineer | PayJoy (Abr 2025 – Present)**

**Global Fintech | Remote | Multilingual Environment (EN/ES)**

- **Lead automation initiatives and AI-driven chatbot integrations** to streamline internal operations and enhance customer support across Asia, Africa, and Latin America.
- Working in a multilingual environment (English and Spanish), I focus on scalable automation solutions, technical documentation, and AI-enhanced chatbot workflows to improve efficiency, onboarding, and interdepartmental collaboration across Asia, Africa and LATAM.
- **Developed and maintained centralized technical documentation** detailing system architecture, stakeholder maps, and product workflows.
- **Designed and implemented a comprehensive onboarding toolkit** ("Starter Kit") that reduced ramp-up time and improved cross-functional collaboration.
- **Standardized procedures** for feature rollouts, internal tool configurations, and chatbot maintenance, **boosting operational efficiency and consistency**.
- **Collaborated with distributed, cross-cultural teams using Agile methodologies (Scrum/Kanban)**, ensuring alignment across product, engineering, and support.

**Technology:** Automation, Generative AI, Chatbots, Workflow Optimization, Technical Documentation.

**Tools:** Slack, Google Workspace, Jira, Confluence, Zendesk (Ultimate).

**Agile Methodology:** Scrum, Kanban.

**Languages of Work:** English, Spanish.

## Senior Android Developer | Natura (Apr 2024 - Jan 2025)

### E-commerce | Kotlin | MVVM | Clean Architecture

- Led the migration of the **Digital Magazine App** to align with new Android versions and **Google Play Policies**.
- Enhanced the **Consultora Natura App**, developing **test cases (JUnit, Espresso, Mockk)** and **updating the Birthday API** for a smoother UX.
- Ensured high **code quality, compliance, and performance** in Android applications.

**Technology:** Android, Kotlin, Gradle, MVVM Architecture, Clean Architecture, Unit Tests, Integration Tests, JUnit, Espresso, REST APIs, Google Play Policies Compliance.

**Tools:** Android Studio, Bitbucket, Teams, Jira.

**Agile Methodology:** Scrum

## Mid-Senior Mobile Developer | Michi\_in (Sep 2022 - Apr 2024)

### Kotlin | MVVM | Clean Architecture | Firebase

- Designed and developed **4 apps from scratch**: Compostar, Timer, Links Pro, QR Maker.
- Developed and **maintained 2 Android applications**, leveraging cutting-edge technologies to **deliver seamless and scalable user experiences**.
- Proven expertise in delivering scalable, user-focused applications with modern design patterns and robust functionality.
- **Compostar App**: Managed organic waste data for the Recife municipality government with **OpenStreetMap** integration.
- **Timer App**: Multi-timer app with **real-time tracking and data visualization** using MPAndroidChart.
- **Links Pro App**: Shared links directly to an **AWS** server via **Android's internal operation system**.
- **QR Maker App**: Generated and stored QR codes for easy **event networking**.
- Maintained and improved **Habitus App** (healthcare) and **Genyo App** (finance) apps.
- **Habitus App**: Migrated to AndroidX, redesigned 6+ screens, optimized backend services, and replaced Bluetooth with internet communication for better connectivity; Integrated REST APIs to enable seamless AWS server interactions.
- **Genyo App**: Fixed critical bugs and implemented new features to improve operational efficiency of automated financial reports to the HR department.

**Technology:** Android, Kotlin, Java, Firebase (Realtime, Firestore, Authentication), Retrofit, Coroutines, LiveData, DataBinding, GSON, Okhttp3, API REST, Gradle, Android SDK, Shared Preferences, UI/UX Concepts, Material Design, ConstraintLayout, XML

**Architecture:** MVVM, MVC, Clean Architecture, Feature-Oriented Design

**Tools:** Android Studio, Git/GitHub, Azure DevOps, Trello

**Agile Methodology:** Scrum, Kanban, Scrumban

## Mid Mobile Developer | Wipro (Oct 2021 - Jul 2022)

### Banking | Java | MVC | Agile

- Developed features for **AgroAmigo App**, automating loan processes for **Banco do Nordeste**.
- Improved the loan approval process for agricultural entrepreneurs, increasing efficiency.
- Provided ongoing **maintenance and enhancements** to optimize app performance.

**Technology:** Android, Java, Gradle, Android SDK, MVC Architecture

**Tools:** Android Studio, Git, Teams, Jenkins

**Agile Methodology:** Scrum

## **EDUCATION**

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### **Technology in Systems Analysis and Development**

**Bachelor's Degree - Instituto Federal de Pernambuco - IFPE (August, 2021)**

#### **Key Highlights:**

- Emphasis on Object-Oriented Programming (OOP), Algorithms, and Software Design Patterns;
- Hands-on learning with Web Development, Mobile Programming, and Data Analysis;
- Focus on Ethics, Project Management, and Security in software development.

**Thesis:** [SECURITY STANDARDS FOR LOW-END IOT DEVICES: A Comparative Review](#)

### **TECHNICAL HIGH SCHOOL IN BUSINESS**

**Escola Técnica Estadual Maria Eduarda Ramos de Barros (December, 2013)**

#### **Key Highlights:**

- Training in Marketing, Sales Techniques, and Financial Management;
- Practical learning in Accounting, Logistics, and Business Law;
- Emphasis on Entrepreneurship and Customer Relationship Management.

## **ADDITIONAL INFORMATION**

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#### **International Experience:**

- **English Scholarship** – Christchurch, New Zealand (6 months)
- **Spanish Scholarship** – Córdoba, Argentina (1 month)

#### **Public Speaking & Mentorship:**

- Speaker, mentor, and coordinator at **Fica em Casa Hack**, **LAB/XP Investimentos**, and **The Developer 's Conference**.