

ODHRÁN (ORAN) ROCHE

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odhranroche.com/qualifications

Senior Technical Writer, Learning and Development

Senior technical writing and training specialist with eight years of experience designing enterprise learning programs. Expertise in technical content creation, training creation and facilitation, instructional design, and employee coaching. Experience working with cross-cultural, global teams, with a strong understanding of inclusive communication.

EXPERIENCE

Senior Technical Writer, Learning and Development

August 2024 – April 2026

Orange Logic

Waterford, Ireland (Remote)

- Built and managed the software engineer training program, creating reusable learning modules with assessments
- Architected training and documentation process and strategy
- Led interviews and assessments for expanding the learning and development team
- Trained and coached technical contributors in documentation standards and writing best practices

Technical Content Developer

April 2021 – July 2024

IBM

Sofia, Bulgaria

- Created technical education bundles based around specific skills; these bundles included text guides, images, video, and interactive modules
- Edited educational content before publication; trained new content developers in writing standards and processes
- Coached, trained, and supervised a team of interns
- Coordinated an internal communications team for global DEI

Technical Trainer

November 2018 – April 2021

Tungsten Automation

Sofia, Bulgaria

- Built and deployed an internal technical skills training program
- Created LMS-based reusable training modules
- Delivered in person and virtual workshops and training sessions
- Set training KPIs, measured and reported on KPIs
- Managed the technical training portfolio

Software Engineer

May 2017 – November 2018

Paysafe Group, Sofia, Bulgaria

Operations Engineer

January 2014 – April 2016

MasterCard Worldwide, Dublin, Ireland

EDUCATION

University College Dublin

September 2009 – June 2013

Bachelor of Science in Computer Science

- A four year degree covering theoretical and practical computer science. Focused on artificial intelligence, including modules about machine learning, computer vision, natural language processing, and nature-inspired algorithms.

VOLUNTEER PROJECTS

- Founder - FindARescue.ie
- Leader - Clonmel Community Pride 2025 (past)
- Internal Communications Leader - IBM LGBTQ+ BRG (past)

SKILLS

- Technical writing: Style guide implementation, coaching and providing feedback, editing content
- Training: Onboarding, in-person and virtual facilitation, LMS management, instructional design
- Tools: LearnUpon, Moodle, Articulate, FrameMaker, Canva, Lucid, Camtasia
- Technical: Java, Agile, Kanban, Linux, Bash
- Languages: English (native), Bulgarian (A2), Irish (A2)