

June 17, 2025 - From neighbor, (G.P.)

----->LETTERS I wrote today-----
-----see below.

Subject: Escalation of Complaint – Alleged Retaliatory Harassment via Low-Altitude Flights Over Residential Property

To: info@phoenixeast.com

Cc: [FAA Noise Division \(9-ASO-Noise@faa.gov\)](mailto:9-ASO-Noise@faa.gov), Ormond Beach City Manager, Legal Counsel

From: (GP)

Date: 06/17/2025

Dear Phoenix East Aviation, See new Images!!!!!!

I am writing again with deep concern following my initial complaint sent to your office regarding low-altitude flight operations over Ormond Lakes by Phoenix East Aviation aircraft.

Following that letter — within 20 min after — I experienced what I can only interpret as targeted harassment. Multiple aircraft under your operation flew one by one directly over my property in a deliberate and disruptive manner. These flights were:

- Low in altitude (estimated under 500 feet),
- Highly concentrated over my home, and
- Uncharacteristically timed and spaced as if coordinated.

I have timestamped video evidence and flight path documentation confirming the unusual pattern of these flyovers. The behavior appears retaliatory, especially considering the lack of any such activity prior to my formal communication with your company.

This is not routine flight training — this is intimidation.

Let me be absolutely clear:

- Flying over someone's home repeatedly and unnecessarily after they submit a formal

complaint can constitute harassment.

-Harassment from a commercial flight school is not only unethical — it may be actionable under Florida law.

-I reserve the right to file legal complaints, engage media outlets, and notify federal agencies, including the FAA, EPA, and Department of Transportation, about what is clearly retaliatory behavior.

I demand a written response from Phoenix East Aviation regarding:

-The purpose and nature of these recent flyovers.

-What internal investigation or disciplinary measures are being taken to address this conduct.

-Assurance that your pilots and instructors are not targeting residents in response to noise or flight path complaints.

This is a serious matter. I expect an immediate explanation and corrective action. If the activity continues, legal counsel will be engaged.

Sincerely,

(GP)

Ormond Beach, FL

Plus: FlightRadar24 paths can be inaccurate or incomplete because the service relies on ADS-B signals, which not all aircraft—especially older planes or many flight school trainers—are required to transmit. Additionally, aircraft flying at low altitudes (under 1,000 ft) may not be picked up reliably by ground-based receivers, especially in suburban areas with signal interference. As a result, the flight paths shown on FlightRadar24 may appear offset, missing, or falsely elevated, making it unreliable for pinpointing exact aircraft positions in residential zones.

On Tuesday, June 17, 2025 at 02:08:40 PM EDT, (GP) wrote:

Subject: Formal Complaint Regarding Low Altitude Flight Activity Over Ormond Lakes

To: info@phoenixeast.com

Cc: [FAA Noise Division \(9-ASO-Noise@faa.gov\)](mailto:9-ASO-Noise@faa.gov), Ormond Beach Airport Management, Legal Counsel

From: (GP) Date: 06/17/2025

Dear Phoenix East Aviation, Please read the whole email.

I am writing to express serious concern about repeated low-altitude overflights conducted by your aircrafts through residential neighborhoods in Ormond Beach, specifically Ormond Lakes, where I reside.

On 06/17/2025, multiple aircraft operated by Phoenix East Aviation — including BPX213 (Serial No. 172S10928) and BPX206 (Serial No. 172S10741) — flew directly over my home at altitudes estimated between 400–500 feet and at high throttle, clearly violating the City's noise abatement procedures and posing a serious disruption to our quality of life.

These flights originated from Ormond Beach Municipal Airport (OMN) and proceeded to fly through additional residential areas, including but not limited to Ormond Lakes. I have video footage and photographic documentation of the overflights, as well as details identifying the aircraft. I also know who was piloting them at the time of the incidents.

This type of flight behavior is:

- Unnecessary and reckless for student pilots,
- A blatant violation of voluntary noise abatement guidelines,
- Disruptive to a peaceful residential community, and
- An abuse of shared airspace over tax-paying citizens' homes.

You are hereby formally requested to:

- Provide a written explanation for why these aircraft were operating at such low altitudes over Ormond Lakes and adjacent neighborhoods.
- Ensure that these specific aircraft and student pilots are instructed to avoid residential neighborhoods during all future training operations.

-Confirm your immediate and long-term corrective actions.

Should these flights continue to violate community airspace in this manner, I will pursue further legal action, including coordinating with other impacted residents, escalating to local media outlets, and filing formal complaints with the FAA, EPA, and the City of Ormond Beach.

This is no longer a minor issue — it is a pattern of disregard that must end. See Images attached,

I await your prompt response.

Sincerely,
(GP)
Ormond Beach, FL

Phoenix East Aviation

BPX202, BPX285, BPX209, BPX206, BPX213

<https://www.linkedin.com/company/phoenix-east-aviation/>

Airlines and Aviation Daytona Beach, Florida 5K followers 51-200 employees

Employees list here:

https://www.linkedin.com/search/results/people/?currentCompany=%5B%22200790%22%5D&origin=COMPANY_PAGE_CANNED_SEARCH&sid=%3AhG

Kristoffer (KJ) Johnson, CPA CEO & President at Phoenix East Aviation

<https://www.linkedin.com/in/kristoffer-kj-johnson-cpa-94623b2/>

He was a JetBlue Director >-----explains one of the post name calling.

Leadership & Ownership

- Kristoffer (KJ) Johnson – CEO & President
- Andrew Scrobola – Chief Financial Officer
- Lauren Heaslip – Operations Lead
- Board & Owners:
 - o Spence J. Edwards
 - o Ghassan M. Reslan
 - o Richard T. Trussell
 - o Donald H. Dutton

- o Curtis V. Ciancetta
 - o Anita L. Carr
 - o Darlene A. Stiffler
 - o Plus governing board: Jesse Serventi, Bradley Whitman, Frederick Hill, John M. Bingham
Amélie Coleman—the Director of Sales and Marketing at Phoenix East Aviation
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Suggested Next Steps

- Contact via: info@pea.com or +1 386 258 0703
- Address letters to:
 - o Kristoffer Johnson, CEO
 - o Board of Governors (use main address)
 - o Admissions Manager Amelie Coleman for operational feedback

----- Forwarded Message -----

From: (GP)>

To: "info@parisair.com" <info@parisair.com>

Cc: "governorron.desantis@eog.myflorida.com"
<governorron.desantis@eog.myflorida.com>

Sent: Sunday, June 15, 2025 at 11:18:50 AM EDT

Subject: Subject: Formal Complaint Regarding Low Flyover of N3031W Over Residential
Neighborhood

To: info@parisair.com

Cc: [FAA Noise Division \(9-ASO-Noise@faa.gov\)](mailto:9-ASO-Noise@faa.gov), City of Ormond Beach, Legal Counsel

From: (GP)

Date: 06/15/2025

Dear Paris Air Inc. Management, see attached image.

I am contacting you regarding a serious incident that occurred on 06/15/2025 involving your aircraft N3031W (Serial Number: 28-7916348), registered as a Piper Cherokee Warrior II. According to flight tracking data from FlightRadar24, this aircraft flew from Vero Beach (VRB) directly over my residence in Ormond Lakes, Ormond Beach, at approximately 400 feet AGL with full throttle, clearly violating acceptable and safe flight behavior over residential areas.

This low-altitude, high-throttle flyover was not only extremely disruptive, but also

dangerous and inconsiderate to the families living in this neighborhood. As a resident of Ormond Lakes, I have video evidence of this incident along with precise radar data, and I am fully aware of who was piloting the aircraft at the time.

I am demanding an immediate explanation from Paris Air Inc. as to why your aircraft traveled this far—outside its normal flight zone—to conduct reckless and unnecessary maneuvers directly over our homes. I am also demanding that this behavior not happen again under any circumstance.

If this incident is not addressed properly and if similar behavior continues, I will have no choice but to escalate this matter through:

- The FAA, including filing with their Noise & Safety divisions

- The City of Ormond Beach, regarding airspace abuse

- Legal representation, as this constitutes an ongoing and documented nuisance and safety hazard

You are formally put on notice that this community is documenting each violation and will pursue all available legal and regulatory avenues if necessary.

I expect a written response and assurance from Paris Air Inc. that this type of flight activity will cease immediately.

Sincerely,

(GP)

Ormond Beach, FL

On Monday, June 16, 2025 at 01:04:29 PM EDT, <normanechelberry@cfl.rr.com> wrote:

Noise Abatement complaints attached starting May 27, 2025 to June 13, 2025 attached. I did something new this log and color coded Phoenix East Aviation (BPX) and Embry Riddle Univ. (ERU) so it's easy to see who makes the most noise. Not many other aircraft come close to those two.

Some days in between there was no complaints and aircraft were either using the north/south runway pattern or the west to east for returning to the airport from the north side of the airport.

For my neighbors that I have bc – I am now sending a copy also to Embry Riddle Univ. Flight Operations Ivan Grau, gauviva@gmail.com – 386-226-6993

Notables and images attached at end of log :

May 27 – 3:55 pm Phoenix East BPX291 - 7th pass

May 28 – 4:33 pm Probability One LLC, Daytona Beach N61951, 8th pass

June 1 – 6:40 pm ERU440 6th pass

June 2 – 2:46 pm ERU413 7th pass

June 3 – 3:32 pm ERU884 7th pass

June 13 - 2:14 pm N172GT 9th pass Reg. to Aileeron Buzz LLC Daytona Beach

Norman Echelberry

1032 Shockney Dr. (Tomoka Estates)

Ormond Beach FL 32174

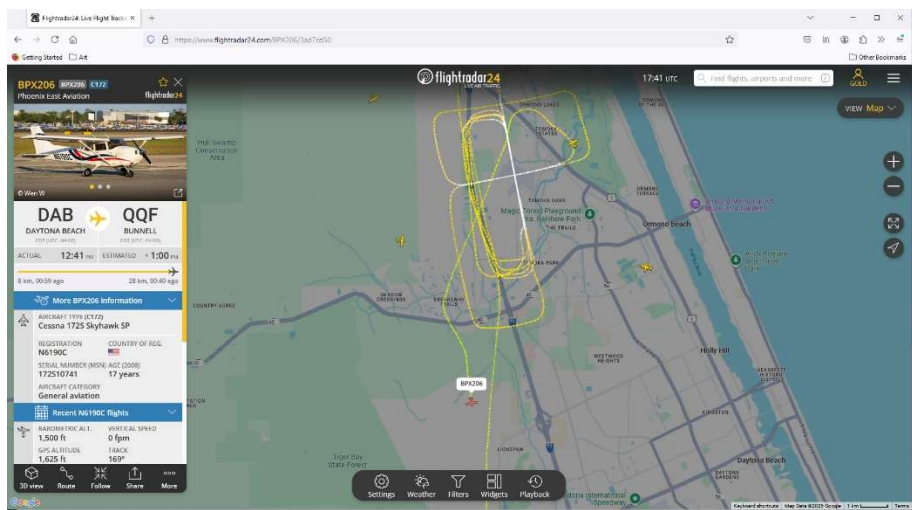
normanechelberry@cfl.rr.com

Noise Abatement website:

www.ormondbeach.in

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IMAGES SENT IN MESSAGES FROM GP



Continued:

