



## S. Lee Books Return Chargeback Policy for Non-Digital Items

For most products, you have 15 days from receiving the item(s) to return your order without explanation if the items are in perfect condition, in their original packaging, and if any safety seals are not damaged. Return policies may vary per supplier. Most products qualify for Free Returns and Buyer Protection.

Certain services purchased on or through the S. Lee Books may be non-refundable. These include third-party services and Digital media. You must verify your ability to cancel a service before purchasing it. S. LEE BOOKS will not refund any amounts paid for non-refundable Paid Services, applications, or Third-Party Services.

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### Charge Backs

If, at any time, we record a decline, chargeback, or other rejection of a charge of any payable Fees on your S. LEE BOOKS account (“Chargeback”), this will be considered a breach of your payment obligations hereunder, and your use of the S. LEE BOOKS Services may be automatically disabled or terminated.

In the event a Chargeback is performed, your User Account may be blocked without the option to re-purchase or re-use it, and any data contained in such User Account may be subject to cancellation.

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Your use of the S. LEE BOOKS Services will not resume until you re-subscribe for any such S. LEE BOOKS Services and pay any applicable Fees in full, including any fees and expenses incurred by the S. LEE BOOKS and/or any Third-Party Services for each Chargeback received (including Fees for S. LEE BOOKS Services provided before the Chargeback, handling and processing charges incurred by the payment processor).

We reserve our right to dispute any Chargeback received, including by providing the relevant credit card company or financial institution with any information and documentation proving that the User responsible for such Chargeback did authorize the transaction and make use of the services rendered thereafter.

Cancellation by the S. LEE BOOKS



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Failure to comply with any of the S. LEE BOOKS Terms and to pay any due Fee shall entitle S. LEE BOOKS to suspend (until full payment is made) or cancel your User Account and User Platform as well as the provision of any related S. LEE BOOKS Services (e.g., Paid Services) or Third-Party Services to you.

Suppose your User Account or any S. LEE BOOKS Services or Third-Party Services related to your User Account are canceled (whether at your request or S. LEE BOOKS's discretion). In that case, it may cause or result in the loss of certain content, features, or capacity of your User Account, including any User Content, End User data, or other usage data retained therein.

S. LEE BOOKS shall not be liable in any way for such Capacity Loss, or for saving a backup of your User Account, User Content, or End User data.