



Michael Kozak

Poland | Poznan

Automation Architect n8n | Full-Stack Developer | Senior ServiceNow Developer | IBM Generative AI Engineer | IBM AI Developer | IT Coach

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Technologies

- n8n
- Flowise
- Langflow
- HTML & CSS
- JavaScript
- Python
- ServiceNow
- Next.JS
- Nest.JS
- Node
- React
- MySQL
- Postgres
- MongoDB

AI Models

- OpenAI
- Claude
- Google Gemini
- Grok
- DeepSeek
- Kimi

Language

English B1/B2

Polish C2

Experience

2025 - currently AutomationNex.io

CEO

- Designing and implementing business process automation solutions using n8n and Flowise.
- Creating and optimizing workflows that eliminate manual tasks.
- Conducting process audits and developing automation strategies to improve efficiency.
- Building custom automation systems tailored to industry-specific needs.
- Integrating AI solutions (e.g., OpenAI, Claude, Google Gemini, DeepSeek, Kimi, Perplexity) with business processes.

2025 - currently NobleProg Poland | Kozak Michael Academy

IT Coach

- Conducting interactive IT technology training sessions (e.g., ServiceNow, n8n, programming), both online and in-person, tailoring content to participants' skill levels.
- Preparing and customizing training materials, including hands-on exercises, labs, and evaluation tests.
- Providing individual feedback, answering technical questions, and monitoring participants' progress during and after training.
- Collaborating with clients to define training needs, schedule sessions, and collect satisfaction feedback.

2022 - currently Accenture Poland

Senior ServiceNow Developer

- Creating and modifying no-code, low-code, and pro-code applications on the ServiceNow platform using JavaScript.
- Automating business processes, designing architecture, and integrating internet services.
- Participating in ServiceNow testing, administration, and development activities.
- Implementing systems following Agile/Scrum methodology.
- Creating and updating documentation and procedures.

2021 - 2022 Sii Poland

Software Engineer

- Co-creating software architecture.
- Developing applications based on customer requirements, using JavaScript to implement functionalities.
- Developing new features and refactoring code in existing systems.
- Maintaining and optimizing code as well as integrating systems.

○ **2019 - 2021**
SPOC - ServiceNow Elite Services Partner
JavaScript Developer

- Analysis of project requirements and consulting clients using ServiceNow platform capabilities.
- System design and development of new functionalities with JavaScript on the ServiceNow platform.
- Solving programming problems and customizing ServiceNow applications based on best practices.
- Performing tests and creating technical documentation for ServiceNow solutions.
- Working in accordance with the Scrum methodology in an Agile environment.

Education

2024 - 2025
University of Lodz - Postgraduate Degree
Computer Science

2018
infoShare Academy
Front-end Developer

2014 - 2016
Maria Curie-Skłodowska University in Lublin - Master's degree
Management - Information systems in administration and business

Certificates

ITIL® Foundation Certificate in IT Service Management | Axelos

Apollo 13 - an ITSM case experience | Conley

ServiceNow Certified System Administrator - Xanadu | ServiceNow

Certified Implementation Specialist - IT Service Management - Xanadu | ServiceNow

Certified Implementation Specialist - Project Portfolio Management - Xanadu | ServiceNow

Certified Implementation Specialist - Event Management - Xanadu | ServiceNow

ServiceNow Certified Application Developer - Xanadu | ServiceNow

Professional Certificate - AI Developer | IBM

AIDEAS - AI Competency Development Program | EIT Deep Tech Talent Initiative, Wrocław University of Science and Technology, and Generator Pomysłów.

Specialization - Generative AI in Business | University of Michigan

n8n Course Level 1 | n8n

n8n Course Level 2 | n8n

Skills of Tomorrow 2.0 | Google & SGH

OVHcloud Public Cloud Training - OVHcloud

Professional Certificate - Generative AI Engineering | IBM

Specialization - Generative AI Engineering with LLMs | IBM

Specialization - Generative AI for Software Developers | IBM

Conferences

WebSummit 2024 - Lisbon

WebSummit 2025 - Lisbon

AI Week 2025 - Milan

Additional abilities

Visual Studio Code + Cline + Claude Code/Cursor/ Google Antigravity

Microsoft Office/Open Office/Numbers/Pages/Keynote

Microsoft Visio/Draw.io

Windows/Linux/macOS

iOS/Android

Driving license category B.