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Websites

<https://automationnex.io/>

<https://blog.automationnex.io/>

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Technologies

- n8n
- Flowise
- HTML & CSS
- JavaScript
- ServiceNow
- Next.JS
- Nest.JS
- Node
- MySQL
- Postgres
- MongoDB
- React
- API

AI Models

- OpenAI
- Claude
- Google Gemini
- DeepSeek
- Perplexity

Language

English B1/B2

Polish C2

Michael Kozak

Poland | Poznan

Automation Architect n8n & Flowise | Full-Stack Developer |
Senior ServiceNow Developer



Experience

2025 - currently

AutomationNex.io

Founder | Automation Architect

- Designing and implementing business process automation solutions using n8n and Flowise.
- Creating and optimizing workflows that eliminate manual tasks.
- Conducting process audits and developing automation strategies to improve efficiency.
- Building custom automation systems tailored to industry-specific needs.
- Integrating AI solutions (e.g., OpenAI, Claude, Google Gemini, DeepSeek) with business processes.

2022 - currently

Accenture Poland

Senior ServiceNow Developer

- Creating and modifying no-code, low-code, and pro-code applications on the ServiceNow platform using JavaScript.
- Automating business processes, designing architecture, and integrating internet services.
- Participating in ServiceNow testing, administration, and development activities.
- Implementing systems following Agile/Scrum methodology.
- Creating and updating documentation and procedures.

2021 - 2022

Sii Poland

Software Engineer

- Co-creating software architecture.
- Developing applications based on customer requirements, using JavaScript to implement functionalities.
- Developing new features and refactoring code in existing systems.
- Maintaining and optimizing code as well as integrating systems.

2019 - 2021

SPOC - ServiceNow Elite Services Partner

JavaScript Developer

- Analysis of project requirements and consulting clients using ServiceNow platform capabilities.
- System design and development of new functionalities with JavaScript on the ServiceNow platform.
- Solving programming problems and customizing ServiceNow applications based on best practices.
- Performing tests and creating technical documentation for ServiceNow solutions.
- Working in accordance with the Scrum methodology in an Agile environment.

Education

2025 - currently

Google & SGH

Tomorrow's Skills 2.0

2024 - 2025

University of Lodz - Postgraduate Degree

Computer Science

2018

infoShare Academy

Front-end Developer

2014 - 2016

Maria Curie-Skłodowska University in Lublin - Master's degree

Management - Information systems in administration and business

Certificates

ITIL® Foundation Certificate in IT Service Management - Axelos

Apollo 13 - an ITSM case experience - Conley

ServiceNow Certified System Administrator - Xanadu - ServiceNow

Certified Implementation Specialist - IT Service Management - Xanadu - ServiceNow

Certified Implementation Specialist - Project Portfolio Management - Xanadu - ServiceNow

Certified Implementation Specialist - Event Management - Xanadu - ServiceNow

ServiceNow Certified Application Developer - Xanadu - ServiceNow

OVHcloud Public Cloud Training - OVH

Integration REST API in ServiceNow - Udemy

The Complete Guide to Service Portal in ServiceNow - Udemy

JavaScript - The Complete Guide - Udemy

MongoDB - The Complete Developer's Guide - Udemy

Advanced CSS and SASS (Floats, Flexbox & CSS Grid) - Udemy

React Native - The Practical Guide - Udemy

ReactJS - The Complete Guide - Udemy

NodeJS - The Complete Guide - Udemy

The Complete ServiceNow System Administrator Course - Udemy

The Complete ServiceNow System Developer Course - Udemy

Additional abilities

Visual Studio Code + Cline + Claude Code/Cursor

Microsoft Office/Open Office/Numbers/Pages/Keynote

Microsoft Visio/Draw.io

Windows/Linux/macOS

iOS/Android

Driving license category B.

I hereby give my consent for my personal data included in my application to be processed for the purposes of the recruitment process in accordance with the General Data Protection Regulation (EU) 2016/679.