EDUCATION

University of Puerto Rico, Río Piedras Campus

- Bachelor's in marketing with a Minor in Business Communication, expected graduation in May 2026

CERTIFICATES

Coursera

-Google Digital Marketing & E-commerce

HubSpot Academy

- -Content Marketing Simpl;Learn
- -Digital Marketing Strategy Semrush Academy
- -Influencer Marketing Campaigns for Beginners
- -SEO Essentials
- -SEO & Content Playbook for agencies with Andy Crestodina

SKILLS

- Bilingual
- Leadership
- Video Editing
- Event Coordination
- File and Collection
- Public Speaking
- Photography
- Social Media Management
- Basic Graphic Design
- Journalism
- Basic Accounting

PROGRAMS

- Microsoft Office 365
- Google Suite
- Zoom
- Canva

AWARDS

-3rd place at 'Competencia Emprendiendo con la FAE primavera 2025'

Sofia Hernández Santiago

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Internship & Job experience

Programa Enlace – UPRRP

Administrative assistant (February 2025 – Present)

- -Designed and developed 5+ creative posters a week for display across the administration building on campus.
- -Contributed to raising awareness within the student community.
- -Aided visiting companies and entrepreneurs at campus events.

Sanabria & Asociados – Silver Springs

Marketing Intern (July 2025 – August 2025)

- -Uploaded and organized 40+ client data daily from PNC within CRM systems and social media platforms.
- -Supported management of social media accounts across multiple platforms, helping increase engagement and visibility for the brand.
- -Developed and produced content, including scripts, videos, and captions, to drive engagement.

Disney College Program – Walt Disney World

Merchandise Associate/Sales (January 2024 – May 2024)

- -Acquired and balanced 5+ skills in training to efficiently handle various specific tasks in a fast-paced retail environment.
- -Successfully navigated diverse environments and changing situations, ensuring seamless customer experiences.
- -Developed innovative and magical solutions to enhance sales and improve customer satisfaction.

Extracurricular and Leadership Activities

SME Puerto Rico – UPRRP Chapter

Treasurer (September 2025 – Present)

- -Budgeted and strategically allocated assets to support events/operations.
- -Managed the chapter's financial account and monitored individual balances for 20+ active members,

American Marketing Association & TCC- UPRRP Chapter

Assistant of Professional Development (August 2023 – May 2024)

Member (August 2023 – Present)

- -Enhanced professional development opportunities for 100+ members by organizing workshops and conferences.
- -Engaged in practical projects to gain real-world experience in the consulting and marketing industries and refined essential skills.