

# PROJECT MANAGEMENT TERMS

- QUALITY ASSURANCE
- QUALITY CONTROL
- DEFECT PREVENTION
- TESTING PLAN
- CONTINUOUS IMPROVEMENT



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### **Quality Assurance**

A proactive process of ensuring quality standards are met.







## **Quality Control**

A reactive process of checking and correcting project outputs.







#### **Defect Prevention**

Strategies to avoid errors in project deliverables.







## **Testing Plan**

A document outlining the testing approach for a project.







## **Continuous Improvement**

Ongoing efforts to improve project processes and deliverables.









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