



# Made by Smidge 2026 RV Owner's Manual and User Guide

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# 1. Welcome – All About Made by Smidge

## Welcome

- Congratulations on purchasing your new **Made by Smidge RV**, and welcome to the growing Smidge family! We're delighted to have you along for the drive, the adventure, the excursion, the holiday — wherever the road takes you. Your vehicle was built here in Australia and mounted on
- an OEM chassis of your choosing, helping to ensure you enjoy many journeys and adventures — memorably, safely, and comfortably. This Owner's Guide is written in plain English, so it's easy to follow whether you're new to RV travel or an experienced traveller. Importantly, this document contains a considerable amount of information, details, and insights.
- These are included for your safety, comfort, and enjoyment. We strongly recommend that you take the time to read through the guide in full and keep it handy for reference whenever you're on the road. We also suggest saving the link as a favourite in your device's browser for easy access.

## Here you'll find:

- Simple step-by-step instructions
- Handy checklists
- Tips and safety notes
- Warranty and servicing details
- **Handy Hint:** Keep this guide with your Owner's Pack and appliance manuals. As a failsafe, all vehicle-specific information can also be found on our website at **[insert link]**.
- Please remember this guide is intended as a reference only. While we aim for it to be comprehensive — and we also explain key systems during your vehicle handover — there are limits to what can be captured in writing. Like most things, familiarity comes with time. Be patient with yourself, take the time to learn your RV, and you'll soon feel completely at home.

## Vehicle Size & Weight

- While Made by Smidge RVs are generally smaller than many others, all RVs, motorhomes, and campervans vary greatly in size and weight and are invariably larger and heavier than a car. Please keep the following in mind:
- Watch for low clearances (overhanging branches, petrol station roofs, parking stations, signage).
- Take care when pulling into kerbs, where tree branches often hang lowest.
- Allow extra stopping distance in traffic and on the open road.
- Take corners wider than you normally would in a car.
- Remember that when overtaking or changing lanes, your vehicle is longer than a standard car.
- Always double-check blind spots, particularly when reversing.
- Be aware that RVs (towed or self-powered) do not accelerate as quickly as cars.

**Safety Tip:** Always walk around your RV before driving off. Check for children, pets, obstacles, and clearances.



## About Made by Smidge

- Made by Smidge is a wholly owned subsidiary of the **Suncamper Group**, a proudly Australian-owned RV manufacturer since the 1970s.
- We assemble and manufacture campervans and motorhomes at our Australian factory. Smaller motorhome shells are produced in Malaysia and fully fitted and finished in Australia.
- Our RVs are constructed using composite panels (roof, walls, and floor) for durability, insulation, and leak resistance, and are all hand-built.
- Suncamper is accredited under **RVMAP** for compliance and quality.

## 2. Quick Start – Before You Hit the Road

### The Day Before You Travel

- Plug into 240V power to fully charge your batteries and pre-chill the fridge.
- Run hot water tap(s) to ensure there is no air trapped in the plumbing.
- Fill or refill all freshwater tanks.
- Test the smoke alarm, gas detector, and fire extinguisher (replace batteries if required).
- Pack toilet chemicals (if applicable), hoses, 15A power leads, and levelling blocks.

### Important Pre-Drive Checklist

- LPG cylinder turned **OFF**.
- Hot water system turned **OFF**.
- All appliances, generator, water pump, and lights turned **OFF**.
- All power leads disconnected and stored.
- Freshwater and wastewater hoses disconnected and stored.
- All windows, roof hatches, wall hatches, and doors closed and locked.
- Awning fully rolled in, locked, and secured; pegs and ropes removed.
- Rooftop antenna lowered and stowed (if applicable).
- Entry step retracted and secured (if applicable).
- Pop-top or roof locked (if applicable).
- Cupboards and drawers latched securely.
- Tyre pressure and condition checked.
- Fridge door secured and set to the correct travel power mode.
- Vehicle stabilisers withdrawn or removed (if applicable).

**Always complete a final walk-around before driving.** Even minor incidents can put a dampener on a holiday.



### 3. Location Setup & Pack-Down

#### Setup (Arrive & Relax)

- Choose a level site clear of branches and signage. Avoid parking beneath tree overhangs.
- Apply the handbrake and chock wheels, even on level ground.
- Connect the 240V 15A power lead.
- Open the LPG cylinder if required (generally leave OFF until needed).
- Connect to mains power (if applicable).
- Set the fridge to the appropriate power mode.
- Turn on the water pump and hot water system.
- Roll out and secure the awning if weather permits.
- **Tip:** Sprinkle a light ring of flour around your wheels to deter ants.

#### Pack-Down (Leave Safely)

- Switch off the hot water system and water pump.
- Empty grey/wastewater at an approved dump point.
- Empty and rinse the toilet cassette at an RV dump point (if applicable).
- Roll in and secure the awning, ropes, and pegs.
- Stow TV antenna (if applicable), hoses, and power leads.
- Perform a final walk-around and mirror check.

### 4. Using Your Motorhome / Camper

#### 4.1 Power

##### 12V System

- The 12V system powers your lights, water pump, fans, compressor fridge, diesel heater, and TV from your 12V battery. The battery stores power and distributes it as needed.
- Your RV is fitted with either an AGM (Gel) or Lithium (LiFePO<sub>4</sub>) battery system. Power distribution is controlled via a blade-style fuse box, with each circuit protected by a fuse rated to a specific amperage.
- If a circuit faults:
  - Turn off the 12V power and any accessories on that circuit.
  - Replace the blown fuse with the **same colour and amp rating** (e.g. 5A, 10A, 15A).



## 240V AC (Mains Power)

- Connect to mains power using a **15A lead only**, or a **10A–15A converter** (e.g. Ampfibian or Ampsafe).
- If power cuts out, check the RCD breaker. This usually indicates:
  - Too many 240V appliances are operating, or
  - An insecure or faulty mains supply.
- Mains power primarily activates the onboard 240V charger, which provides the fastest method of charging your 12V battery system.

## Lithium Battery Note

- If fitted with a lithium battery system and the battery becomes completely flat, the **only way to restore power is to connect to 240V mains**.
- While power may return quickly, always charge to **100%** for accurate readings and optimal battery health.

## Charging via Alternator / Anderson Plug

- Your RV can charge while driving:
  - Via DC-to-DC charging (motorhomes), or
  - Via an Anderson plug (campers).
- All vehicle battery connections must be completed by a qualified electrician or mechanic, ideally near the rear 7-pin plug.
- The Anderson plug will continue to draw power even when the engine is off. Disconnect it once parked.

## Solar Charging

- Solar panels mounted on the roof charge your battery via a solar regulator, ensuring safe and controlled charging. Output increases with direct sunlight.
- **Solar:** Minimum 100W
- **Battery:** Minimum 100Ah (standard AGM)
- Additional batteries or upgrades can be ordered.

## 4.2 LPG

- LPG powers your stove, hot water system, and external cooking facilities (if fitted). Always turn LPG **OFF before driving**. Check connections with soapy water. **Never use the stove as a heater.**



## **4.3 Water**

- Fill tanks slowly using a food-grade hose. Turn the pump on only when using taps. Empty grey water responsibly.
- Campers: 43L fresh
- Motorhomes: 86L fresh / 43L grey

## **4.4 Hot Water**

- Gas / 240V operation. Never run the 240V element unless the tank is full.

## **4.5 Fridge & Food Storage**

- 12V compressor fridges:
- Campers: 50L
- Motorhomes: 85L
- Pre-chill before travel, load chilled food, keep vents clear, and park level. Fridges run most efficiently when full.

## **4.6 Cooking**

- Use the rangehood indoors. Light burners promptly. Cook outdoors only in well-ventilated areas.

## **4.7 Heating & Cooling**

- Air conditioning (240V) or diesel heater (if fitted). Always use vents and fans for ventilation.

## **4.8 Toilet & Bathroom (Motorhome Only)**

- Cassette toilet. Use RV chemicals and single-ply paper. Empty and rinse regularly.

## **4.9 Awning, Doors & Steps**

- Always use supplied poles, pegs, and tie-downs. Fully retract and lock awning and steps before driving. Double-check doors.

## **4.10 TV, Antenna & Camera (Motorhome Only)**

- Re-scan TV channels at each location. Keep reversing camera lens clean.

## **4.11 Storage & Loading**

- Store heavy items low and near axles. Never exceed GVM or GCM.



## 5. Care & Maintenance

*(Including when parked or in storage)*

- When not in use, we recommend thoroughly hosing or spraying your RV with water (including the roof, walls, and undercarriage) to remove road grime, foliage, mud, and dust build-up. Clean only with a mild, non-abrasive car wash detergent and a soft cloth or chamois.
- Wax exterior fibreglass surfaces at least once per year to help maintain finish and protection.
- Regularly inspect seals and reseal where required. If unsure, please consult Made by Smidge, a Made by Smidge dealer, or an authorised service provider.
- Sanitise water tanks regularly. When in storage, keeping tanks full helps prevent bacteria build-up. Always empty and refill with fresh water before your next trip.
- Before driving, check tyre pressures while tyres are still cold.
- When not in use, ensure all pilot lights are turned off and the LPG cylinder is set to **OFF**.
- Likewise, turn off all lights, appliances, and the water pump when the RV is not in use.
- Clean, dry, and empty the fridge before storage, and leave the door slightly ajar to prevent odour build-up.
- Remove all food items, candles, or sweet-smelling products to avoid insect infestation.
- Always drain water tanks if your RV will not be used for an extended period.
- Check that the roof is clear of leaves or debris that could stain surfaces.
- Ensure water is not ponding on the roof.
- Do **NOT** cover solar panels when the RV is not in use.
- Remove and clean the air-conditioning filter at least once per year. If the RV is stored long-term, consider covering the air-conditioning unit with an oversized plastic garbage bag.
- Thoroughly flush the toilet system and correctly empty the toilet cassette as part of regular maintenance.
- **ALWAYS** flush the toilet system and fully empty the cassette before any service, repair, or warranty work is carried out. Failure to do so may result in additional charges.
- If the RV is stored without adequate daylight for solar charging, isolate the 12V system and connect the RV to 240V power at least once per month for up to one day.
- If your RV is fitted with a diesel appliance, ensure it is run at least once per month, even if not otherwise in use.
- Finally, close all windows, hatches, and vents. Where possible, and without compromising security, leave one vent, window, or hatch slightly ajar (with flyscreen fitted) to allow for air circulation.
- **Tip:** Leaving an open box of baking soda in your empty fridge helps reduce odours.



## 6. Troubleshooting – Quick Checks

- No 240V? Check RCD, supply, and lead.
- No 12V? Check master switch, fuses, battery, isolator.
- No water? Check tank level, pump prime, strainer.
- Fridge issues? Pre-chill, clean seals, clear vents.
- Cooktop won't light? Check gas, purge air, igniter.

## 7. Model Quick Facts

- Minimum inclusions:
- 100Ah battery
- 100W solar
- 240V charger
- DC-DC charging
- 12V pump
- 12V compressor fridge
- 43L fresh water

## 8. Warranty & Support

### General Terms & Conditions

- A Manufacturer's Warranty of three (3) years or 100,000 km (whichever occurs first, where an odometer fitted vehicle is involved) applies to all Made By Smidge-built components.
- A Structural Warranty of three (3) years or 100,000 km (whichever occurs first, where an odometer fitted vehicle is involved) applies on all Made By Smidge fabricated floor, walls and roof.
- If you had to sell your RV, its Warranty may be transferable to the new owner (conditions apply).
- For Commercial and/or Permanent Occupancy Usage a twelve (12) month Warranty only applies.
- Your rights under the "Australian Consumer Law" (Cwth) will and do always apply.
- It is incumbent upon you, as the RV owner, to adhere strictly to the terms and conditions specified in your Made By Smidge Warranty Terms & Conditions. Without wishing to sound negative, your failure to do so could void your Warranty. We don't want that to happen but whilst we happily strive to protect our customers, we also understandably have to protect our own rights too where anyone inadvertently or even intentionally voids their Warranty.
- Please separately refer to and read thoroughly the Made By Smidge Warranty document which is included with this Owner's Manual, and/or visit that document at the link on our website.

### For Warranty Issues – The Simple Procedure

1. Contact Made By Smidge/dealer or an authorised service provider with any issues or concerns.
2. We, or an authorised Made By Smidge service provider, will assess what is required and quote us.
3. Made by Smidge will review and approve works and the costs involved (if valid) in writing.
4. Repairs will be undertaken and completed at no cost to you (subject to earlier assessment).
5. Made by Smidge pays the service provider/repairer and you can continue on, enjoying your travels.





## Component Warranties (Guide Only)

Period	Typical Components*
1 Year	Water pump, HWS, steps, microwave, solar panels, extraction fans, windows/hatches, TV/antenna, CBE electronics, Stove, fridge, toilet, Sirocco fans, air conditioning, awning, Lithium & AGM batteries, diesel heater,
3 Years	reversing camera, inverter

Please note – each of these components comes with their own supplier warranty and are NOT covered by the Made By Smidge Warranty outlined above. As every RV is different, we recommend for you to please check your Owner's Manual and refer to the Made By Smidge Warranty document provided to ensure your interests and enjoyment are always protected.

## Registration & Transfer

- You must please complete the Warranty Registration Form on delivery/handover/purchase or return it promptly to us, within no more than seven (7) days, by email to [fans@madebysmidge.com](mailto:fans@madebysmidge.com).
- For resale, please complete the Transfer of Warranty Form to ensure remaining coverage continues and return it to us promptly within no more than seven (7) days to [fans@madebysmidge.com](mailto:fans@madebysmidge.com).
- Claims may be rejected or your Warranty voided if this form(s) is not emailed to us as specified.

## Owner Responsibilities

- Maintain and service your Made by Smidge RV, and its vehicle chassis (if applicable).
- Follow your Made By Smidge Owners' guide and user manual.
- Report any issues to us promptly.
- Use only Smidge authorised repairers.

## 9. Contact & Help

Made By Smidge RVs

9 Sefton Road, Thornleigh NSW 2120

1300 416 854

[fans@madebysmidge.com](mailto:fans@madebysmidge.com) (email us about anything at this address)

[www.madebysmidge.com](http://www.madebysmidge.com) (check out our website)



## MADE BY SMIDGE WARRANTY TERMS & CONDITIONS

These are the terms and conditions of the limited warranty provided by Suncamper Pty Ltd (trading as Made by Smidge ABN 11 000 265 403), of 9 Sefton Road, Thornleigh NSW 2120 (hereinafter referred to as “Smidge”), for a new Smidge RV (hereinafter referred to as the “Vehicle”) purchased by the registered legal Owner (the “Owner”).

Smidge has manufactured and/or assembled the Vehicle you have purchased for which this warranty applies for a term of three (3) years or where fitted to a motorised Chassis for a maximum of fifty thousand (50,000) kilometres (whichever occurs first), from the date upon which the Vehicle is first registered, which hereinafter is referred to as the “Smidge Manufacturer’s Warranty”.

In addition, as some Smidge Vehicles include a Chassis of our Customers’ choosing, which has been purchased from another party (from an Original Equipment Manufacturer or “OEM”, or another), the OEM provides you with an entirely separate warranty which Smidge is not a party to; the terms and conditions of which are contained in your Owner’s Pack, provided to you upon your Vehicle’s handover to you.

For the avoidance of doubt, in the event that the Chassis is second-hand then Smidge will only provide a three (3) month warranty for the chassis. If, however, the Chassis is supplied by the Owner then no warranty applies.

Your Smidge Vehicle, being the goods that are the subject of this Warranty, comes with certain guarantees which cannot be excluded under Australian Consumer Law (“ACL”). You are entitled to a replacement or a refund for a major failure of the Vehicle and reasonable compensation for any foreseeable loss or damage you may incur but you are not, however, entitled to any repair, replacement or compensation which may occur due to or arise from normal wear and tear. You are also entitled by law to have the goods repaired or replaced if the goods fail to be of an acceptable quality if the failure doesn’t constitute a major failure.

Smidge also provides the following express warranty (“express warranty”) for the Vehicle, but which does not include the Vehicle’s Chassis if applicable. This express warranty is in addition to any rights and remedies that are available to you under Australian State, Territory and/or Federal law (including the consumer guarantees which exist under the ACL) and does not act to exclude or restrict those rights.

The conditions, limitations and exclusions that apply in this Warranty are all set out herein.

Smidge offers this Warranty regarding the design and manufacture of our products, having regard to the nature of our products. Smidge Vehicles are designed and manufactured as RV products and they are principally for excursions, holidaying, retreats, getaways and the like, and are comprised of many disparate connecting and interchangeable components and parts.

Subject to the terms of this Warranty, Smidge warrants to the Registered Owner of the Vehicle that if any component or interchangeable part becomes faulty during the Warranty period that Smidge will, at its sole discretion, undertake the repair or replacement of the defective component or part or authorise others to do so.

All Warranty considerations and approvals for any work of any nature is wholly subject to inspection, assessment and verification of the Vehicle by Smidge or a Smidge approved or authorised repair agent, and no work or inspection or assessment by any unauthorised third party will in anyway bind or obligate Smidge without our prior express written agreement.

### 1. THREE / 50,000 KLM MANUFACTURER’S WARRANTY

Every new Smidge Vehicle receives a Manufacturer’s Warranty of three (3) years or, where fitted to a motorised chassis, fifty thousand (50,000) kilometres (whichever first occurs), from the date of the completed Vehicle having first been registered. The Manufacturer’s Warranty applies to Smidge manufactured RV products and parts which experiences normal use (as is further explained and defined in this document) and which receive proper, regular servicing and maintenance, as is also specified in this document.



Subject to the exclusions of these Terms and Conditions, if our products, parts or components are found to be faulty, but which have strictly only been the subject normal usage, within the prescribed time frame or distance limitations of this Warranty, provided that they have first been inspected, assessed and verified by Smidge or by an authorised Smidge repair agent and, they being satisfied that the said products, parts or components are faulty but are strictly not due to normal wear and tear, accident, misadventure, misuse or lack of upkeep and maintenance, then they will be repaired or replaced as necessary by Smidge or by a duly authorised Smidge repair agent.

Items listed in these Terms and Conditions as not being covered by this Warranty are specifically excluded from this Manufacturer's Warranty.

This Manufacturer's Warranty may be transferable to a subsequent Owner of the Vehicle, in the event of the Vehicle being re-sold, such that the Warranty may apply for the residual period or distance remaining of the original three (3) years or fifty thousand (50,000) kilometres from the date of the Vehicle first being registered.

## **2. THREE YEAR / 50,000 KLM STRUCTURAL WARRANTY**

The Smidge three (3) year Structural Warranty is provided to the Registered Owner of any new Smidge Vehicle for a period of three (3) years or, where fitted to a motorised chassis, fifty thousand (50,000) kilometres (whichever first occurs) from the date of the completed Vehicle first being registered. The Structural Warranty applies to any new Smidge manufactured Vehicle which experiences normal use (as is further explained and defined in this document), proper servicing, maintenance and upkeep (as is more fully specified in this document). Strictly according to this and to the following terms and conditions of this Agreement, Smidge warrants the materials and workmanship of –

- a) Smidge manufactured floor and flooring components, but which specifically excludes any adjustments and adjusted flooring and any rubber or rubberised components; and
- b) Smidge manufactured walls and roof, but which is specifically limited to delamination, cracking and any deformation of cladding.

If any of these specified parts of the Vehicle are found to be faulty within the stated Warranty period or distance, having been inspected by Smidge or by an authorised Smidge service or repair agent and, they being satisfied that the said parts are faulty but are strictly not due to normal wear and tear, accident, misadventure, misuse or lack of upkeep and maintenance, the parts will be repaired or replaced by Smidge.

Items listed in these Terms and Conditions as NOT being covered by this Warranty are specifically excluded from this Structural Warranty.

This Structural Warranty may be transferable to a subsequent Owner of the Vehicle, in the event of the Vehicle having been re-sold, where the Structural Warranty may apply for the remaining balance of the period or the distance of the original three (3) years or, where fitted to a motorised chassis, fifty thousand (50,000) kilometres from the date of the Vehicle's first having been registered. Provided that –

- a. Any Smidge Vehicle that is used for rental, hire or any other commercial application will only receive a twelve (12) month Manufacturer's Warranty and Structural Warranty and, where Smidge discovers that any vehicle has been used for these purposes, regardless of the duration, then these Warranty(s) will be reduced to being limited to only twelve (12) months.
- b. No representations may be made by any person regarding Smidge's Warranty(s) other than those detailed in these Terms and Conditions, and Smidge makes no express representations as to warranty(s) other than those specified in this limited warranty.
- c. Any Smidge approved Warranty repairs and/or parts replacement will be undertaken without cost to the Vehicle Owner by Smidge or a Smidge authorised agent at its place of business, during business hours.
- d. Where an off-site repair(s) is required, and if any such service is available, a reasonable service call out fee may be charged which is not covered by this Smidge Warranty and is payable by the Vehicle Owner.



- e. Any repairs or works of any nature performed by a third-party or any unauthorised repairer on a Smidge Vehicle, without the express written consent and agreement of Smidge, are not covered by this Warranty and will not be reimbursed, and any third-party works performed on any Smidge Vehicle may void this Warranty.
- f. Any non-approved parts fitted to a Smidge Vehicle by any person, without the express written consent and agreement of Smidge, will not be covered by this Warranty and any works arising from, caused by or involving any non-approved parts, the Vehicle Owner agrees to pay for any work required of Smidge.
- g. Smidge hereby reserves the right to make changes, improvements or to replace parts or components at its absolute discretion without notice or liability to any owner or third party.
- h. Smidge is not obligated in any circumstance, under these Warranty(s) or otherwise, to supply, install or fit the same components or parts originally supplied with the Vehicle and, where appropriate, may choose to install or supply or fit alternative components or parts of a similar grade, quality and composition, including refurbished components or parts, at Smidge's absolute discretion.
- i. Notwithstanding the foregoing provisions of this clause, Smidge is not obligated to recognise or honour any claim for warranty arising from the sale of a Smidge Vehicle if the Registered Owner (Vendor) and the new Registered Owner (Purchaser) of a Vehicle have not served copies of the Vehicle's completed sale and registration transfer documents along with a completed Request to Transfer Warranty form on Smidge by email within no later than seven (7) days from the transaction having been completed.

### **3. WHAT IS NOT COVERED UNDER THIS WARRANTY**

The following are not covered by the Smidge Warranty:

- a) All wear and tear from the normal use of the Vehicle or any of its component parts;
- b) Smidge Vehicles have been designed specifically for recreational use and are strictly not for permanent use. The usage of your Vehicle is of course for your choosing, however, if the Vehicle is lived in or used as a residence, which can dramatically accelerate wear and tear on most components and parts of the Vehicle, any damage arising from or repair needed due to any such accelerated wear and tear and any consequent costs incurred are at the Vehicle owner's risk and will void this Warranty;
- c) General wear and tear or any damage to the Vehicle's body, including but not limited to stone chips, scratches, surface rust or surface imperfections, whether internally or externally;
- d) None of this Warranty applies to Vehicle damage or repairs arising due to accident, misadventure, lack of upkeep, misuse or lack of proper reasonable and/or scheduled maintenance, or from infestation by insects or rodents or others;
- e) None of this Warranty applies to the Vehicle's Chassis, or any part thereof, the normal servicing and maintenance of which is the Vehicle Owner's responsibility in accordance with the stated terms and conditions of the Chassis' OEM Manufacturer's Warranty;
- f) None of this Warranty applies to the Vehicle Chassis which is the subject of a Gross Vehicle Mass ("GVM") upgrade, performed at the request of the Vehicle Owner as part of the Vehicle's build. The normal servicing and maintenance of which is the Vehicle Owner's responsibility in accordance with the stated terms and conditions of the Chassis' GVM Upgrades' Provider's Warranty;
- g) Unless they are found to be defective with regard to material and/or workmanship, fabricated items composed of canvas, canopy(s), window screens, cushions, furniture coverings and mattress covers are not warranted against tears, punctures, shrinkage, stretching, fading, soiling or dis-formation which may be incurred due to use and/or over-use;



- h) Condensation forming within the Vehicle's interior is not a manufacturing defect but a function of an enclosed space being occupied by human beings and, as such, it is covered by this Warranty. Mitigating and managing condensation is the responsibility of the Vehicle Owner and any solutions offered by Smidge to assist Vehicle Owners to mitigate condensation are not a function of Warranty nor are they an obligation of Smidge;
- i) The effects of condensation left untreated can damage the Vehicle and fittings, fixtures and furnishings of the Vehicle including mattress(s), bedhead(s), curtain(s) and/or any other interior fabricated materials and surfaces, the repair, renewal or replacement;
- j) Damage caused by the deterioration of any external join, joint or surface sealants applied to the Vehicle, due to a lack of maintenance and scheduled servicing of the Vehicle;
- k) Any failure to Vehicle aesthetics generally or the Vehicle's physical appearance or to the normal expected deterioration of the Vehicle's soft trim and appearance due to UV exposure or to any impact damage whilst stationary or in transit;
- l) The cost of, recovery or reimbursement of or compensation for the costs of towing or travel to and from an authorised repairers location for inspection, assessment and/or completion of repairs, and the cost of, recovery or reimbursement of or compensation for the costs of accommodation, fuel, food, beverages, income loss, insurances, registration or any other purported loss(s) or claims for costs or which are incurred while towing the vehicle to an authorised repairer for inspection, assessment and/or completion of repairs;
- m) Any non-authorized service, repairs or work of any nature performed on a Smidge vehicle by any unauthorised third-party service provider or repairer, including the cost of any non-approved parts.

4. Some components of your Vehicle were not manufactured by Smidge, but may have been supplied by an OEM (original equipment manufacturer) and are specifically excluded from this warranty, but for which the OEM manufacturer provides their own twelve (12) month warranty for their respective components, and those separately warranted components include -

- i) Vehicle Chassis (and any component or part), Chassis Suspension and/or Chassis GVM Upgrade;
- ii) All Kitchen Appliances including Oven, Cooktop, Refrigerator, Rangehood and Microwave;
- iii) Hot Water System, Water Pump(s), Generator(s), Air Conditioner(s) and/or Motorised Step(s);
- iv) Toilet and Toilet System, and/or Windows and Integrated Window Systems;
- v) Entertainment units including Television, Stereo, Radio, Speakers and Similar Devices;
- vi) Satellite, SatNav, Guidance Systems including Reversing Cameras, WiFi and Digital Equipment;
- vii) Or Battery Management System(s), Electrical System(s) and/or Electrical System Display Units.

On handover/collection of your Vehicle you will be provided with full product warranty details and contact particulars in each case for these components.

5. Some Smidge Vehicles are designed for highway cruising, some are built more for off-road adventures. Some are designed and built to provide additional strength and ground clearance, but the nature of four-wheel-driving is highly subjective and can often be fraught with risk, even for experienced drivers, let alone those inexperienced or ill-prepared. Smidge respectfully cautions you to please always be mindful and aware to –

ii) be cautious to avoid heavy/hard landings as all vehicular impact can have significant and often unseen consequential detrimental effects on your Vehicle's body, which could compromise Vehicle structural integrity and could void your Warranty;

ii) be prepared for travelling on unsealed roads and pay particular regard to the specific type of road surface (for example, rutted or corrugated surfaces or heavily cambered roads, muddy and wet, rock or pebble vs gravel vs sand, icy and snowed road surfaces, etc), all of which require a different approach to driving, accelerating, steering and braking, etc and to driving conditions and terrain generally. It is never wise to simply go from one surface to another, for example, and to just continue driving. Before any road



surface conditions change, so too should your driving;

iii) gas venting regulations and related construction constraints can hamper your Smidge vehicle's ability to mitigate dust and water penetration in arid and water-logged settings;

iv) regardless of which, it is not recommended for any Smidge vehicle to travel in or through any water course above axle depth; and

v) under no circumstances should any Smidge vehicle ever be exposed to or submerged in water at or above any internal storage depth or internal floor depth, otherwise this Warranty will be rendered void.

In addition to the above, no Smidge Vehicle is covered under this Warranty due to or in relation to –

- i) any impact or damage to the Vehicle body, or Vehicle Chassis and/or its' running gear;
- ii) soiled fabrics, furnishings and fittings (internally or externally) from any substance;
- iii) water ingress and any resulting or consequential damage from water crossings;
- iv) any damage to personal items regardless of the circumstances.