# **Privacy Policy**

Effective Date: September 05, 2024

### 1. Information We Collect

- Contact details (name, email, phone) provided voluntarily.
- Order, billing, and shipping details.
- Technical data (IP address, browser type, device information).
- Site usage analytics (cookies, browsing data).

### 2. How We Use Information

We use collected information to:

- · Process and fulfill orders.
- Provide customer support.
- Improve website functionality.
- · Communicate with you about updates or promotions.
- Comply with legal obligations.

## 3. Legal Basis for Processing

For users subject to GDPR or similar laws, processing is based on one or more lawful bases: performance of a contract, compliance with legal obligations, legitimate interests, and consent (where required).

## 4. Data Sharing & Disclosure

We do **not sell or share** personal data for cross-context behavioral advertising. Information may be shared with **trusted third-party service providers** (payment processors, couriers, hosting providers) strictly for operational purposes.

We ensure these service providers are **contractually bound to protect your data**. We may also disclose data to comply with law, enforce our Terms, or protect the rights, property, or safety of Clear Choice Labs and its users.

## 5. Cookies, Tracking & Analytics

Our website uses cookies and similar technologies.

**Non-essential cookies** (analytics, performance, advertising, and Google Ads remarketing) are **only activated after you provide explicit opt-in consent** through our site's cookie banner.

You may update or manage your cookie preferences at any time using the link in our footer.

We use third-party analytics and advertising services (e.g., Google Analytics, Google Ads) to understand usage and measure performance. For more details, please refer to our Cookie Policy.

### 6. Data Retention

We retain personal data only as long as necessary for the purposes for which it was collected, including legal, accounting, or reporting obligations.

### 7. Security Measures

We implement administrative, technical, and physical safeguards designed to protect personal data. No method of storage or transmission is entirely secure, and we cannot guarantee absolute security.

### 8. Your Data Privacy Rights (GDPR & CCPA/CPRA)

Depending on your jurisdiction, you may have the right to:

- Know what personal data we have collected about you.
- Delete personal data.
- **Opt-out** of the *selling or sharing* of your personal information.

To exercise your rights, please submit requests to info@clearchoicelabs.us

### 9. International Transfers

If you access our site from outside the United States, your data may be transferred to and processed in the United States, where data protection laws may differ.

## 10. Children's Privacy

Our site is not intended for children under 18, and we do not knowingly collect data from minors.

## 11. Updates to This Policy

We may update this Privacy Policy periodically. Updates will be posted with a revised effective date.

#### 12. Contact Us

For questions or data requests, please contact us at: info@clearchoicelabs.us