



### **At Myles and Wells...**

We value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and protect your data when you interact with us, it will also include online SMS terms and conditions

#### **1. Information We Collect**

We may collect the following types of personal information:

- Contact Information: such as your name, email address, phone number, and mailing address.
- Property Preferences: details about your home-buying interests, budget, location preferences, etc.
- Transactional Information: including purchase history, payment details, and records of your communication with us.

#### **2. How We Use Your Information**

We use your information to:

- Respond to inquiries and provide real estate services.
- Send property listings, updates, and promotional materials (you can opt-out of these communications at any time).
- Improve our services and tailor our offerings to your needs.
- Comply with legal obligations, including transaction documentation and regulatory requirements.

#### **3. How We Protect Your Information**

We implement various security measures to safeguard your personal information, including encryption, secure servers, and limiting access to only those who need it to provide services to you.

#### 4. Sharing Your Information

We do not sell, trade, or rent your personal information to third parties. However, we may share your information with:

- Service providers (e.g., mortgage lenders, contractors) who assist in facilitating transactions.
- Legal authorities, if required, to comply with laws or protect the rights of Myles and Wells.

#### 5. Your Rights

You have the right to:

- Request access to your personal information.
- Correct any inaccuracies in your information.
- Opt-out of marketing communications by following the instructions in each email or text message.

#### 6. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website with the revised date.

##### SMS Terms and Conditions

*By opting into SMS from a web form, you are agreeing to receive SMS messages from Myles and Wells. This includes SMS messages for appointment scheduling, appointment reminders, property details, investment opportunities and visit instructions. Message frequency varies and data rates may apply. Message HELP for help. Reply STOP to any message to opt out.*

- Messaging frequency may vary.
- Message and data rates may apply.
- To opt out at any time, text STOP.
- For assistance, text HELP or visit our website at <https://www.mylesandwells.com/>

#### 7. Contact Us

If you have any questions or concerns about this Privacy Policy, please click the contact tab and send us an email.

