# Elite Betting Consultants Limited Privacy Policy

This privacy policy will explain how our organisation uses the personal data we collect from you when you use our website.

#### Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- · What are cookies?
- How do we use cookies?
- What types of cookies do we use?
- How to manage your cookies
- · Privacy policies of other websites
- · Changes to our privacy policy
- · How to contact us
- How to contact the appropriate authorities

#### What data do we collect?

Elite Betting Consultants Limited collects the following data:

 Personal identification information (Name, address, date of birth, email address, phone number)

# How do we collect your data?

You directly provide Elite Betting Consultants Limited with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.
- Use our social media accounts

Elite Betting Consultants Limited may also receive your data indirectly from the following sources:

- Klarna Bank
- PayPal
- Stripe Bank
- Moon Clerk

Any other service that enables us to provide you with our services

## How will we use your data?

Elite Betting Consultants Limited collects your data so that we can:

- Enable us to provide you with the relevant level of package you have purchased.
- Enable us to provide you with the relevant services laid out in each package
- Email you with special offers on products and services we think you might like

If you agree, Elite Betting Consultants Limited may share your data with our partner companies so that they may offer you their products and services.

- Elite Club Competitions Limited
- Elite Football Trials Group Limited
- Only Elite Football Limited

When Elite Betting Consultants Limited processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

## How do we store your data?

Elite Betting Consultants Limited securely stores your data at gmail.com using their secure services.

Elite Betting Consultants Limited will keep your data for as long as is necessary in order to provide you with the relevant services and marketing. You have a number of rights in relation to your data, please see below "What are your data protection rights?" for more information.

## Marketing

Elite Betting Consultants Limited would like to send you information about products and services of ours that we think you might like, as well as those of our partner companies.

- Elite Club Competitions Limited
- Elite Football Trials Group Limited
- Only Elite Football Limited

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Elite Betting Consultants Limited from contacting you for marketing purposes or giving your data to other members of the Elite Betting Consultants Limited Group.

If you no longer wish to be contacted for marketing purposes, please email <a href="mailto:info@elitebettingconsultants.com">info@elitebettingconsultants.com</a>

# What are your data protection rights?

Elite Betting Consultants Limited would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access - You have the right to request Elite Betting Consultants Limited for copies of

your personal data. This is a free service.

**The right to rectification** - You have the right to request that Elite Betting Consultants Limited correct any information you believe is inaccurate. You also have the right to request Elite Betting Consultants Limited to complete information you believe is incomplete.

**The right to erasure** - You have the right to request that Elite Betting Consultants Limited erase your personal data, under certain conditions.

**The right to restrict processing** - You have the right to request that Elite Betting Consultants Limited restrict the processing of your personal data, under certain conditions.

**The right to object to processing** - You have the right to object to Elite Betting Consultants Limited's processing of your personal data, under certain conditions.

**The right to data portability** - You have the right to request that Elite Betting Consultants Limited transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: <a href="mailto:info@elitebettingconsultants.com">info@elitebettingconsultants.com</a>

Or write to us: Elite Betting Consultants Limited Malvern House, New Road, Solihull, West Midlands, B91 3DL

#### What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org.

#### How do we use cookies?

Elite Betting Consultants Limited uses cookies in a range of ways to improve your experience on our website, including:

- · Keeping you signed in
- Understanding how you use our website
- Advertising purposes

## What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- Functionality Elite Betting Consultants Limited uses these cookies so that we
  recognise you on our website and remember your previously selected preferences.
   These could include what language you prefer and location you are in. A mix of firstparty and third-party cookies are used.
  - Advertising Elite Betting Consultants Limited uses these cookies to collect information about your visit to our website, the content you viewed, the links you

followed and information about your browser, device, and your IP address. Elite Betting Consultants Limited sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

## How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

# Privacy policies of other websites

The Elite Betting Consultants Limited website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

## Changes to our privacy policy

Elite Betting Consultants Limited keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 9<sup>th</sup> October 2023.

#### How to contact us

If you have any questions about Elite Betting Consultants Limited's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: info@elitebettingconsultants.com

Or write to us: Elite Betting Consultants Limited Malvern House, New Road, Solihull, West Midlands, B91 3DL

# How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Elite Betting Consultants Limited has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office on 0303 123 1113.