Cancellation & Refund Policy

Refund and Cancellation Policy

1. Refund Policy:

1.1. **Refund Eligibility:**

- Refunds will only be considered under the following circumstances:
    - Overpayment: If there has been an overpayment for our services.
    - Service Non-Delivery: If, for any reason, we are unable to deliver the agreed-upon services.

1.2. **Refund Request Procedure:**

- Clients must submit a written refund request, providing detailed information about the reason for the refund, within [number] days of the issue arising.
- All refund requests will be thoroughly reviewed, and a decision will be communicated to the client within [number] days of receiving the request.

1.3. **Refund Process:**

- If a refund is approved, the refund will be processed through the original payment method.
- Any applicable processing fees or charges will be deducted from the refund amount.

2. Cancellation Policy:

2.1. **Cancellation by the Client:**

- Clients may request the cancellation of services by providing written notice.
- Cancellation requests made after the commencement of services may be subject to a cancellation fee.

2.2. **Cancellation by Prateek and Associates:**

- Prateek and Associates reserves the right to cancel services in the event of non-compliance with our terms and conditions or if circumstances arise that prevent us from fulfilling our obligations.

- In the event of cancellation by Prateek and Associates, a pro-rata refund may be issued based on the work completed.

3. General Terms:

3.1. **Communication:**

- All refund and cancellation requests must be submitted in writing to info@legalshop.in

3.2. **Modification of Terms:**

- Prateek and Associates reserves the right to modify these refund and cancellation policies at any time. Clients will be notified of any changes.

3.3. **Force Majeure:**

- Prateek and Associates shall not be liable for any failure or delay in the performance of services due to circumstances beyond its control.

4. Contact Information:

Prateek and Associates, C-29 nandanpuram dehtora agra, info@legalshop.in 9027135709