

# Trans Kids Deserve Better

## Privacy Notice

This notice explains what personal information we may collect, and how we use it.

This notice was last updated on **22 January 2025**.

## About Us

We are **Trans Kids Deserve Better**, a network of trans+ youth activists in the UK. You can find out more on our website [transkidsdeservebetter.org](https://transkidsdeservebetter.org)

## Contact Details

You can contact us on [hi@transkidsdeservebetter.org](mailto:hi@transkidsdeservebetter.org)

## Information we collect

We collect some personal data as part of our work. This section explains what we collect, our lawful basis for doing so, how long we keep it for, and whether we use any data processors (external organisations) to process your data.

## Mailing List

We use **MailChimp** (a trading name of The Rocket Science Group LLC) to provide our mailing list. You can view their privacy policy [here](#).

When you sign up for our mailing list, you provide your:

- Name
- Email Address
- Pronouns
- Trans+ identity
- Age (under/over 17)

You can update this information at any time by clicking the “Update your preferences” link in any email you receive from us, or by contacting us directly.

We collect this data with your **consent**. You can withdraw your consent at any time by clicking the “Unsubscribe” link in any email you receive from us, or by contacting us directly. If you withdraw your consent, we will delete all of your information on the mailing list.

We keep this information indefinitely, or until you withdraw your consent.

## Donations

If you donate to us, you can do this through a platform called **Chuffed** (owned and run by Chuffed.org Pty Ltd). Chuffed's privacy policy is available [here](#).

When you donate, we receive the following information from Chuffed:

- Name
- Email Address
- Phone number (optional)
- Any other information you include on the donation form (but not your payment details)

We collect this data as we have a **legitimate interest**. This data allows us to see who has donated, and so we can contact you if there are any problems with your donation.

We will not contact you to ask for more donations or to tell you about our work, unless you opt-in to this when donating. If you opt-in, we will add you to our mailing list (see above).

We keep this information for as long as Chuffed keeps it available to us.

## Contacting Us

If you contact us, we will receive any information which you choose to provide us with.

We collect this data as we have a **legitimate interest**. We need to process the data you provide us with so that we can respond to you.

We keep this information indefinitely, so that we can refer back to previous communications if you contact us again.

## Volunteering with us

If you sign-up to volunteer with us, we collect the following information:

- Name
- Email address
- Contact details

We collect this data as we have a **legitimate interest**. We need this information so that we can onboard you.

We keep this information only until you are onboarded as a volunteer. It is then securely deleted.

While volunteering with us, we may communicate with you using **Signal** (a service provided by Signal Messenger LLC). Their privacy policy is available [here](#). Any personal information that you include in Signal messages may be seen and retained by any person able to receive that message.

If you join any of our groups on signal, we collect the following information:

- Signal display name
- Signal username (if you choose to share that with us)
- Phone number (unless you hide it in the app settings)

This information may be retained by anyone else present in the groups you are in. You can learn how to hide your phone number in signal here: <https://signal.org/blog/phone-number-privacy-username/>.

## Journalists

We maintain a database of journalists' contact information compiled from public sources.

We process this data as we have a **legitimate interest**. Part of our mission is to influence public opinion, and this requires us to contact a range of journalists to tell them about our work.

We check this information annually, and will delete any information that is no longer in-date.

## Data protection rights

Under the UK's data protection law (known as the "UK GDPR"), you have a number of rights relating to your information. More information is available below, together with links to find out more:

**Your right of access** - You have the right to ask us for copies of your personal information. You can request other information such as details about where we get personal information from and who we share personal information with. There are some exemptions which means you may not receive all the information you ask for. [You can read more about this right here.](#)

**Your right to rectification** - You have the right to ask us to correct or delete personal information you think is inaccurate or incomplete. [You can read more about this right here.](#)

**Your right to erasure** - You have the right to ask us to delete your personal information. [You can read more about this right here.](#)

**Your right to restriction of processing** - You have the right to ask us to limit how we can use your personal information. [You can read more about this right here.](#)

**Your right to object to processing** - You have the right to object to the processing of your personal data. [You can read more about this right here.](#)

**Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you. [You can read more about this right here.](#)

**Your right to withdraw consent** – When we use consent as our lawful basis you have the right to withdraw your consent at any time. [You can read more about this right here.](#)

If you make a request, we must respond to you without undue delay and in any event within one month.

To make a data protection rights request, please contact us using the contact details at the top of this privacy notice.

# Who we share information with

As well as the data processors mentioned above, we may also share your information if any of the following apply:

- We have a legal obligation (such as a court order) to share information with a particular organisation
- We need to share information with an organisation in order to safeguard children or adults at risk.

In these situations, we will inform you that we need to share your information, unless we are legally prevented from doing so, or unless we think that telling you could place you or someone else at risk of harm.

# Sharing information outside the UK

Some of our data processors mentioned above are based outside of the UK. We will not directly supply your information to these processors, but they will process information on our behalf if you provide it to them.

# How to complain

If you have any concerns about our use of your personal data, you can make a complaint to us using the contact details at the top of this privacy notice.

If you remain unhappy with how we've used your data after raising a complaint with us, you can also complain to the ICO.

The ICO's address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Helpline number: 0303 123 1113

Website: <https://www.ico.org.uk/make-a-complaint>