

## **Anchor & Insight, LLC Terms and Conditions / Privacy Policy**

Anchor & Insight, LLC Respects your privacy. By opting into our SMS/Email messaging service, you agree to the following terms regarding how we handle your data.

- Data Collection: We will collect your name, E mail address, mailing address, and mobile phone number when you sign up for SMS updates. The information will be collected via the website contact form, email, rental agreement, or third-party reservation systems.
- Data Usage: We use your data solely for customer service and account notification.
- Data Security: We protect your data with secure storage measures to prevent unauthorized access.
- Data Retention: We retain your information if you are subscribed to our SMS/Email service. You may request deletion at any time.
- MESSAGE AND DATA RATES MAY APPLY. Your mobile carrier may charge fees for sending or receiving text messages, especially if you do not have an unlimited texting or data plan.
- Text messages and/or emails are recurring, and message frequency varies.
- Non-Sharing Clause: We do not share your data with third parties for any reason, including promotional or marketing purposes. Anchor & Insight will not sell, rent, or share the collected mobile numbers or email addresses.

## **SMS Messaging Terms and Conditions**

- Opt-In: By providing your phone number and/or email and requesting contact, you agree to receive messages from Anchor & Insight. You will receive appointment reminders, account updates, customer support, and general correspondence. Consent is not a condition of purchase or service.
- Mobile opt-in and consent are never shared with anyone for any purpose. Any information sharing that may be mentioned elsewhere in this policy excludes mobile opt-in data.
- Messages may be recurring, and frequency varies.
- Message and data rates may apply.
- You can reply STOP to unsubscribe at any time.
- You can reply HELP for assistance.
- Opt-Out: You can opt out of the SMS/Email list at any time by replying STOP or UNSUBSCRIBE to a text message, or by emailing <a href="mailto:anchorandinsight@gmail.com">anchorandinsight@gmail.com</a>. After unsubscribing, you will receive a final SMS to confirm you have unsubscribed and we will remove your number from our list within 24 hours.