

# AMPLEHOUSE

Security Personnel



Company Profile

Amplehouse Security Guarding Services Limited

Security Company Licence No. 2421



## OUR STORY

Amplehouse Security Guarding Services Limited was established by experienced security professionals, the company is holding a valid security company licence (Type 1 security work) licence no. 2421, by way of the inspection of the Security Companies Inspection Unit of Police and to be approved by the Security and Guarding Services Industry Authority (SGSIA). We stand on the principles of reputation first, client centricity and people oriented to provide reliable and quality services to all clients responding to their needs and the constantly changing environment.

## COMPANY PROFILE

- **Company Name**  
Amplehouse Security Guarding Services Limited
- **Registered Address**  
H3, 10/F, no.42-46 Tai Lin Pai Road, Kwai Shing Industrial building (Phase II) Kwai Chung, NT.
- **Business Registration**  
77696202
- **Security Company Licence**  
(Type 1 Security Work) 2421
- **MPF Approved Trustee**  
HSBC Provident Fund Trustee (Hong Kong) Limited
- **Legal Consultant**  
Y. M. NG & CO.
- **Financial Consultant**  
Zenith Accounting Limited
- **Authorized Insurer**  
China Pacific Insurance Co., (H.K.) Limited



## Scope of Services

- Personnel Security Guarding Services
- Plainclothes Security Detective Services
- Security Service for Special Event
- Executive Protection Services
- Provisional Shortage Coverage Services

## OUR SERVICES

### PERSONNEL SECURITY GUARDING SERVICES

We provide security and guarding services for various properties, including hotels, clubs, residential property, shopping malls, office buildings, retail business and various types of property premises; etc. Aiming to provide professional, quality security services for our clients.

### PLAINCLOTHES SECURITY DETECTIVE SERVICES

We provide plainclothes security detective services for various types of retail business to prevent the potential loss of clients and ensure a safe shopping environment for their customers.

### SECURITY SERVICE FOR SPECIAL EVENT

Our experienced security event team provides a safety solution for a various types of events, including pre-assessment of risk for the deployment venue, crowd management and event logistic support; etc. Making sure the running of event would be safe and smooth.

### EXECUTIVE PROTECTION SERVICES

Our qualified senior protection officers operate close personal protection for an executive in a grand occasion or high-risk travel, providing safety protection.

### PROVISIONAL SHORTAGE COVERAGE SERVICES

By the demand of clients, we will assign our professional reliever team for the guard replacement. No matter whether it is provisional, overtime duty or long-term scheduling, we can act with high-efficiency and flexibility, guarantee in the attendance of security personnel.







## **PROFESSIONAL SECURITY GUARDING TEAM**

### **LAWFUL EMPLOYMENT**

Every security guard of the company is legally employed, have right to operate security work; including holding a valid security personnel permit and a security training certificate recognized by the Hong Kong Qualifications Framework. Every security guard must be passed a pre-employment check, including employment records for at least the past three years, and undergo a character check by at least two non-relative referees.

### **ASSIGNMENT INSTRUCTION & CONTINGENCY PLAN**

Assignment instruction & Contingency plan will be adopted for every deployed working site, to make sure that every on-site security guard can operate the duty smoothly and able to handle any emergency case. The company will also issue working instructions from time to time responding to the needs of the site and clients.

### **ON-JOB TRAINING**

The company provides regular on-job training for on-site security guards. A tailor-made training schedule can also be formulated, following with the request of clients. All training materials are formulated by a qualified trainer, ensured which is professional.

### **MEETINGS AND WORKING REPORTS**

The management team will also attend relevant meetings and submit working reports as requested by clients, to follow up effectively on every single case.



## **SUPERVISORY SUPPORT & WORKING PROTECTION**

### **TELE-PROTECTION**

On duty security guards are required to submit telephone reports to the company, by stipulating timing and frequency for every day; to ensure their personal safety and the well-being of the site; also, to be supervised the condition of attendance.

### **SUPERVISORY PATROL**

The supervisor ranking staff will be assigned to patrol every guard post, including grooming check, discipline and conduct, and log-book record; etc. to ensure the efficiency of operation.

### **PROFESSIONAL EMERGENCY RESPOND TEAM**

We provide 24-hours supporting services to fully protect the assets of the client. In case of emergency, such as flooding, fire or theft; etc., the emergency response team will be instructed to proceed with the scene for supporting and notifying the client according to the severity of the incident. To ensure the client is aware of the incident that is handled properly.

### **REPLACEMENT, COMMENT AND COMPLAINT**

Replacement will be taken for any violation of discipline or unsuitable security guard, upon the verified case of investigation. Company promises in the case of replacement; it will be taken within 3 hours in general situation with written replied. Any comment and complaint will be verbally replied within 2 hours and written replied within 2 days.

### **INSURANCE**

Every staff of the company was covered by employees' compensation insurance in accordance with the Employees' Compensation Ordinance (Chapter 282), and public liability insurance has also been procured for at least HK\$10,000,000 compensation per incident; extending the protection for every on-site security guard and the assets of client.

## CONTACT US

Please contact us if professional security guarding services are required. We assure you that the services offered by us will match your needs in terms of reliability and competitive fee, in a manner that not only meets but exceeds your expectations.



## Your Trusted Security Partner

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