

Personal Portfolio Website Package

## What's Included?

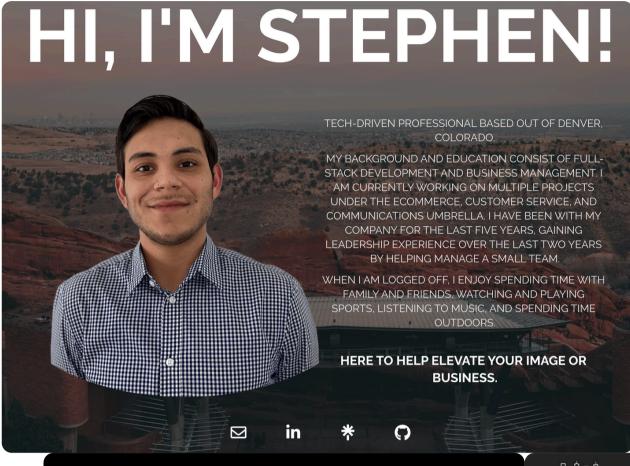
+1 LANGUAGE: +\$150

+2 LANGUAGES: +\$250

- Display images and information about you and your experience in a stunning responsive design within a few web pages to help push your public image.
- Allows visitors to download PDF version of your resume.
- Linkage to external projects offered.
- Offer custom site domain that is personal to you based on availability.
- Personal business email account with same back half as your site's domain.
- Linked to your email and socials for visitors to contact you quickly.
- Provide secure web hosting for your site.
- Optimized for faster speeds and search engine displays through use of CDN and enhanced SEO.
- Provide you with periodic analytic updates such as site visits, site clicks, and more.
- Ongoing site maintenance such as requested content updates, performance monitoring, and bug fixes constantly provided.
- Option to display your site in two additional languages to reach the audience that you need it to.

# Site Content

Display images and info about you and your experience in a stunning responsive design within a few web pages to help push your public image.



### **SKILLS**

**CUSTOMER SERVICE:** Written Communication, Verbal Communication, Active Listening, Brand Specific Tone

**ECOMMERCE/CUSTOMER SERVICE SYSTEMS:** Oracle E-Business Suite, Gladly Administrative, Sprout Social, Shopify, Sprinklr, PowerReviews, Cordial, Yotpo, ProProfs

WEB DEVELOPMENT: HTML, CSS, SEO, User Experience, Deployment

PROGRAMMING LANGUAGES: Python, JavaScript, Java, PHP, SQL

DATABASES: Oracle DB, Tableau, MySQL

**NETWORK/SECURITY:** Access Control, ID Management, Audits/Assessments, Policies, Procedures, Awareness, Data Defenses, Physical Security, Application Defenses, Perimeter Defenses, Network Defenses, Host Defenses

MISCELLANEOUS: Mobile Game Development, Interface Design, Data Analysis, A/B Testing, Experimental Testing, Wireframes/Diagrams, Hypothesis Testing, OOP, Microsoft 365, Adobe Creative Cloud, GIT

DOWNLOAD RESUME



SOCIAL MEDIA AND COMMUNICATIONS COACH

DENVER, CO

JUNE 2023 - CURRENT

- Keep customer-facing help info housed in Help Centers across five branded websites organized, updated and digestible.
- Help manage small team who responds to low-rated reviews published on all product pages across four different brands.
- Maintain public-facing informative articles regarding company policies with use of Gladly Administration account.
- Archive all internal and public facing informative articles within OneDrive including dates of when updat were made.
- Train team how to respond to low-rated product reviews posted across our brand sites within legal SLA timeframe.
- Analyze product review data to better understand how certain styles across each brand are being accepted by customers.
- Train team how to edit policy articles found in Gladly Answers resource list as well as their archived OneDrive versions.
- team.
- responsible for.

   Analyze performance data to better understand how teammates are performing monthly, quarterly, and
- annually.Keep hundreds of company employees updated on future product launch and collaboration information
- Assist with branded automated email templates that are sent out to customers in case of certain situations.
- Assign multiple teammates to different roles daily to ensure communications workload is handled within teams SLA.
- Work cross-functionally with other teams to help communicate consistent policies and resources across al departments.
- Help create monthly Ops Newsletter which provides updates from multiple teams under the Operatio umbrella.
- Inform hundreds of employees across multiple teams of important operations updates by sending out Op Newsletters.



Welcome to 303 Customs, where precision meets passion. Based in the heart of Colorado, we specialize in transforming vehicles, homes, and businesses into customized works of art with the highest quality window tinting, vinyl wraps, and paint protection film (PPF). Whether you're looking to enhance privacy, protect your investment, or make a bold statement, 303 Customs delivers unmatched craftsmanship and attention to detail.

From exotic cars to everyday drivers, and modern homes to commercial buildings, we treat every project as a masterpiece. Our experienced team uses industry-leading materials and cutting-edge techniques to ensure your car, property, or business space looks incredible and stands the test of time.find their forever homes as seamlessly and painlessly as possible. We value our customers above everything else, meaning that we won't take 'OK' as an answer.



AT 303 CUSTOMS, WE DON'T JUST CUSTOMIZE - WE PERFECT.

hedule your appointment, consultation, or measurements today and experience the next level of automotive, residential, and commercial style and protection.

## Resume

# Allow visitors to download PDF version of your resume.

**NETWORK/SECURITY:** Access Control, ID Management, Audits/Assessments, Policies, Procedures, Awareness, Data Defenses, Physical Security, Application Defenses, Perimeter Defenses, Network Defenses, Host Defenses

MISCELLANEOUS: Mobile Game Development, Interface Design, Data Analysis, A/B Testing, Experimental Testing, Wireframes/Diagrams, Hypothesis Testing, OOP, Microsoft 365, Adobe Creative Cloud, GIT

**DOWNLOAD RESUME** 

# DOWNLOAD BY BESTIME IE VOLUMOUILD LIKE A

CLOSER LOOK AT SOME OF THE PROJECTS I HAVE BEEN

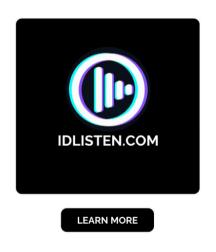
WORKING ON AS WELL AS MY OTHER EXPERIENCE AND SKILLS!

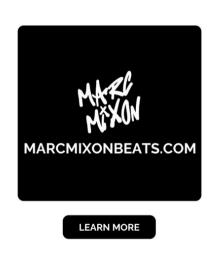
**DOWNLOAD RESUME** 

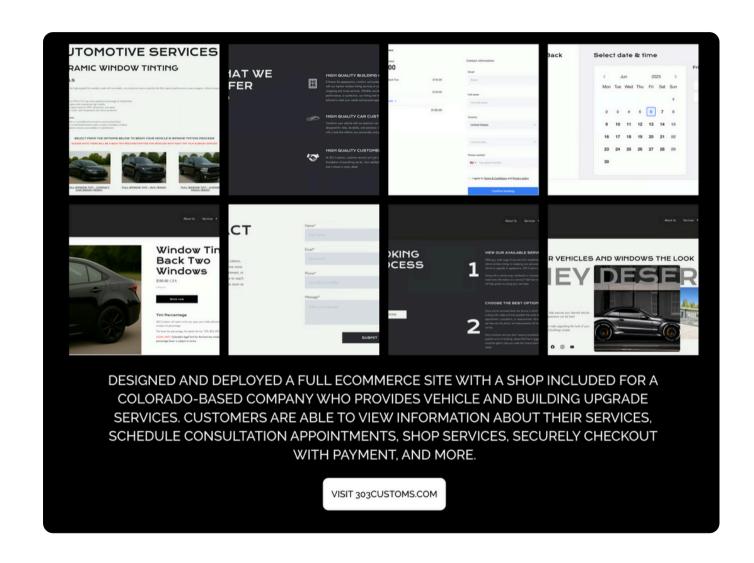
### **External Projects**











Link your external projects to your website so that visitors can quickly access your work.

### **Custom Domain**

Offer custom site domain that is personal to you based on availability.

stephenjbridgett.com 303customs.com chumsound.com marcmixonbeats.com

Are all examples of custom domains!

Please let me know what you have in mind and I will get back to you with availability.

## Business Email Account

Personal business email account with the same back half as your site's domain that you can work out of and reach out to whoever you may need.

sjb@stephenjbridgett.com

Is an example of a business email linked to stephenjbridgett.com

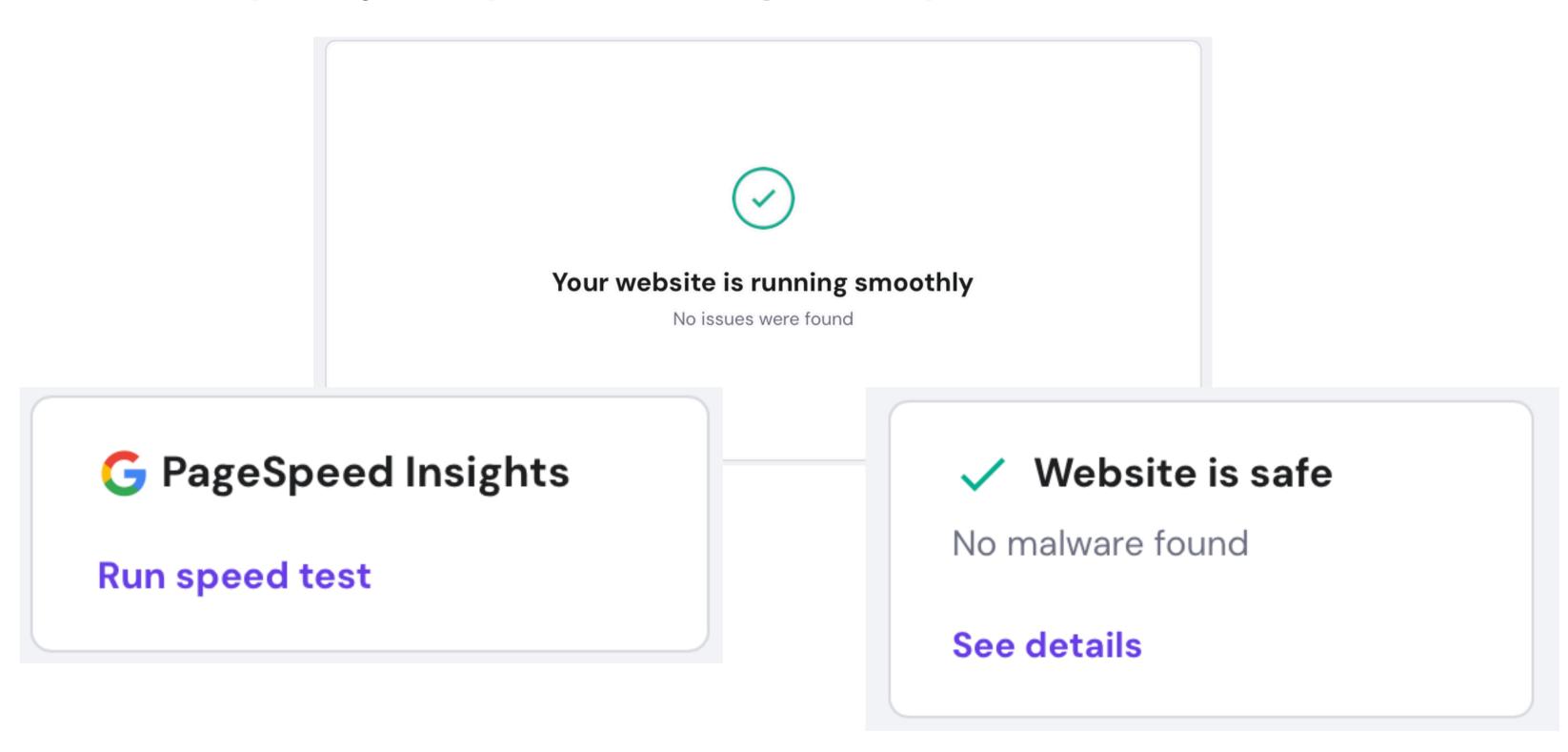
# Linked Social Accounts

Link your social media accounts directly to your site for people to quickly and easily contact you.



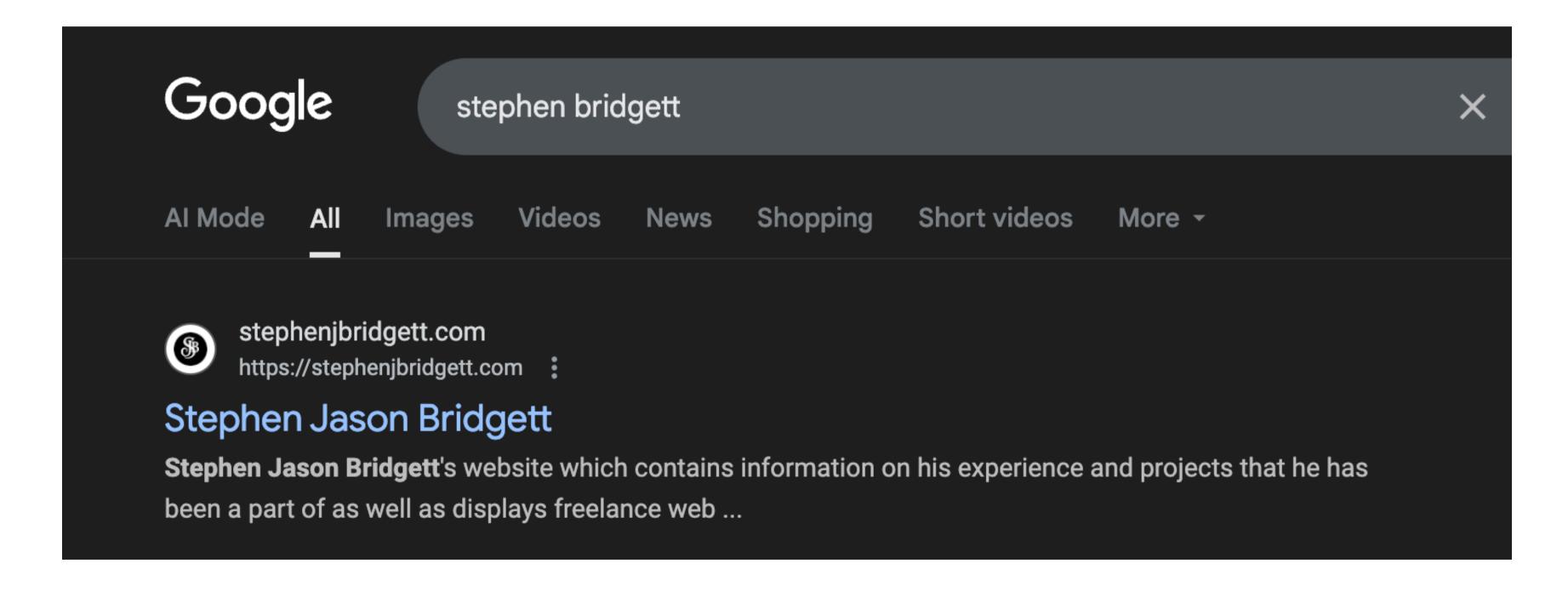
# Secure Web Hosting

Secure web hosting for your site that ensures your site is running smoothly at the speed you expect it to along with repeated malware checks.

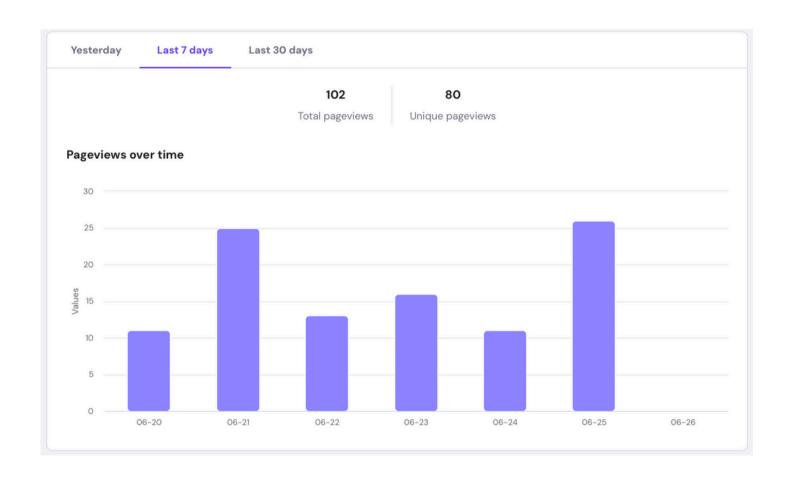


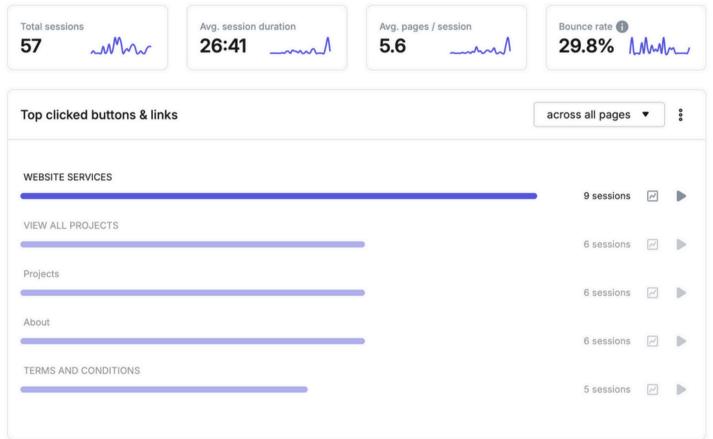
## **SEO Optimization**

Optimized SEO integration to allow your site to be found on major search engines.



## Periodic Analytic Updates





Will provide you with periodic analytic updates such as site visits, site clicks, and more!

# Ongoing Website Maintenance

Ongoing site maintenance for two years such as requested content updates, performance monitoring, and bug fixes constantly provided.

### REQUEST

## DOES YOUR SITE THAT STEPHEN MANAGES NEED AN UPDATE?

IF SO, PLEASE FEEL FREE TO
SUBMIT THIS WEBSITE
UPDATE REQUEST AND I
WILL TOUCH BASE WITH
YOU AND TAKE A LOOK AS

### Name\*

Your full name

#### Email\*

Your email address

#### Website Name\*

Your site name

#### What update is needed?\*

Please describe what needs to be changed on what page. PLEASE INCLUDE PAGE URLS.

Website Name	What update is needed?	Date added ▲
idlisten.com	Update footer.	June 24, 2025 at 15:00:51.00
chumsound.com	Update footer.	June 24, 2025 at 14:59:54.00
marcmixonbeats.com	Update footer.	June 24, 2025 at 14:59:37.00
303customs.com	Update footer (ALL PAGES)	June 24, 2025 at 13:41:26.00

## Website Request Timeline

View <u>available website</u>
<u>packages</u> that are offered
to see which option will
work best for you or your
business.

Fill out the Website
Request Form letting
Stephen know which type
of website you are in
need of.

Stephen will then reach out to you to learn more about you and your business as well as discuss site designs.

Upon service agreement, Stephen will email you your service contract to sign and return, as well as send you an invoice to receive your first payment.

PLEASE NOTE THAT AN INITIAL 50% DOWN
PAYMENT OF YOUR WEBSITE COST IS DUE AT THE
TIME OF AGREEMENT.

## Website Request Timeline

Upon receiving back your signed service contract and initial payment,
Stephen will then email you an Asset Request
Form to obtain all the assets you would like to include on your site such as your logo, images, biographies, and more.

Once Stephen receives all of your site assets, he will then begin your site creation staying in constant contact with you regarding any questions that arise, as well as provide design updates.

PLEASE NOTE THAT THE QUICKER STEPHEN
RECEIVES YOUR SITE ASSETS, THE QUICKER YOUR
WEBSITE WILL BE COMPLETED.

Upon your website being completed, Stephen will confirm all layouts with you as well as run a final bug sweep to catch any last minute mistakes.

Only when you are completely satisfied with the state of your website is when it will go live for the public to see.

## Website Request Timeline

Upon the launch of your site, Stephen will provide ongoing site maintenance for two years updating any requests that you submit.

AFTER TWO YEARS OF MANAGING YOUR SITE, THERE WILL BE A NEW MONTHLY FEE IMPLEMENTED IN THE VALUE OF 2% OF YOUR INITIAL WEBSITE COST TO CONTINUE THE MAINTENANCE OF YOUR SITE. - IF YOU NO LONGER NEED YOUR SITE AFTER TWO YEARS FROM LAUNCH, IT WILL BE REMOVED FROM THE INTERNET.

Sit back and enjoy your new website!

# Thank you!

Please let me know if you are interested at all or have any questions.

sjb@stephenjbridgett.com