

# ABDULLAH ALHARTHI

IT INFRASTRUCTURE ENGINEER



Saudi Arabia- Dammam



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## PERSONAL DETAILS

**Nationality:**  
Saudi

## LINK

**My website:**  
<https://harthitec.com/>

## EDUCATION

BACHELOR'S DEGREE IN  
ELECTRICAL ENGINEER  
2020

## CERTIFICATIONS

CISCO CERTIFIED  
NETWORK ASSOCIATE  
(CCNA)

## LANGUAGES

Arabic

English

## SKILLS

Networking design skills  
(LAN/WAN)

Troubleshooting Processes (End  
users, WIFI, switches and CCTVs)

Video Conferencing

Project Management

Cisco and Aruba devices and vendors

Fundamentals of Operating System

Firewalls and Security

Virtualization (VMware, Hyper-V)

Monitoring infrastructure systems

Cloud Computing

## ABOUT ME

Results-driven IT Infrastructure Engineer with five years of experience in network infrastructure management, video conferencing, cloud computing, and communication technologies. Adept at designing, implementing, and maintaining IT systems to ensure efficiency, security, and scalability. Strong background in troubleshooting, technical support, and project management.

## WORK EXPERIENCE

King Salman Energy  
Park (SPARK)

Jan 2023 - Present

### IT INFRASTRUCTURE ENGINEER

- Manage all IT invoices and contractor Statements of Work (SOW) efficiently, ensuring compliance and budget adherence.
- Design, implement, and maintain network infrastructure to ensure optimal performance and scalability.
- Lead technical teams responsible for:
  - **Network Operations Center (NOC):** Monitor network performance and resolve issues to maintain uptime targets.
  - **End User Support:** Troubleshoot and resolve hardware/software issues to minimize downtime.
  - **Video Conferencing:** Develop and maintain seamless communication systems for internal and external stakeholders.
  - **Cloud Infrastructure:** Optimize cloud-based solutions to enhance performance and cost efficiency.

Johns Hopkins  
Aramco Healthcare  
(JHAH)

Apr 2022 - Jan 2023

### NETWORK OPERATION ENGINEER

- Monitored and maintained IT infrastructure performance using monitoring tool ensuring reliability 24/7.
- Documented incidents and resolutions meticulously, and managed escalations to meet service level agreements.
- Collaborated effectively with management and vendors to resolve critical issues impacting infrastructure operations.

Saudi Aramco

Feb 2020 - Apr 2022

### IT OPERATION AND TELECOMMUNICATION ENGINEER

- Designed and maintained network for Ras Tanura IT infrastructure.
- Mitigated security vulnerabilities to ensure network integrity and reliability.
- Configured, installed, and troubleshooted Aruba switches, closed-circuit television (CCTV), uninterruptible power supply (UPS) systems, Aruba access points, and video conferencing systems with Cisco devices.

## IT PROJECTS

### VIDEO CONFERENCING SOLUTIONS

### CALL MANAGEMENT SYSTEM

### CLOUD MIGRATION

### NETWORK TECH REPLACEMENT

### ACCESS POINT COVERAGE ENHANCEMENT

### ZATCA INTEGRATION

### DATA LOSS PREVENTION (DLP)

### IDENTITY AND ACCESS MANAGEMENT (IAM) AND PRIVILEGED ACCESS MANAGEMENT (PAM)

### MANAGED SECURITY OPERATIONS CENTER (MSOC)