

QH8 Asset Passport Pricing

10 to 100 free baseline records, then usage-based protection for returns and disputes.

Individual / B2C	Small Seller / Repair Shop	Paid Risk Events
10 Free	100 Free / Mo	\$19-\$99
10 basic records per account. After the included quota, one-time live passports are \$12.95 each. No USB hardware required.	100 free baseline records per month. Additional baseline records are \$0.50 each. Built for repair shops, sellers, and refurbishers.	Return Shield activation: \$19-\$39. Formal dispute evidence brief: \$49 standard, \$99 assisted/high-value.

Market-Entry Pricing

QH8 no longer prices the main market-entry model as prepaid monthly passport bundles. The commercial model is free baseline adoption first, then paid activation when a return, mismatch, or dispute event creates financial value.

Tier	Free Quota / Included Use	Paid Price	Best Fit
Individual / B2C	10 free basic records per account	\$12.95 per one-time live passport after quota; \$49-\$99 dispute brief	One-time users, occasional shipments, C2C electronics sales
Small Seller / Repair Shop	100 free baseline records per month	\$0.50 per additional baseline record; \$19-\$39 Return Shield activation; \$49 formal brief	Phone sellers, repair shops, refurbishers, return processors
B2B Enterprise / Warehouse	Custom account terms	Volume baseline overage from \$0.25; \$9-\$29 protected return; custom API plan	Warehouses, logistics centers, marketplaces, high-volume processors

What Counts as a Baseline Record?

A baseline record is a basic QH8 Asset Passport record used to document asset identity, tracking, package weight, QR verification, timestamp, and public verification context. Free baseline records are intended for adoption and operational logging. Paid services such as Return Shield activation, formal dispute-brief generation, diagnostic imports, API automation, and enterprise retention are billed separately unless included in an approved enterprise agreement.

Paid Risk-Event Charges

Charge Type	Price	Trigger
Baseline overage	\$0.50 per record	Small seller / repair-shop account exceeds 100 free monthly baseline records
Individual live passport	\$12.95 each	Individual / B2C account uses more than the included 10 basic records
Return Shield activation	\$19-\$39 per return	A return is actively compared against the sealed outbound baseline
Formal dispute evidence brief	\$49 standard	Signed dispute-ready PDF evidence packet is generated or requested
Assisted / high-value dispute brief	\$99	Optional assisted packet for expensive assets or complex disputes
Enterprise automation	Custom	API access, webhooks, station keys, diagnostic import, scale integration, custom retention

Policy Rules, Evidence Levels, and Retention

Usage rules, evidence confidence, retention policy, and operational disclaimers.

Evidence Levels

Level	Name	Typical Inputs	Commercial Use
Level 1	Basic Evidence	Manual entry, tracking, package weight, simple identity fields	Low-friction baseline record
Level 2	Structured Evidence	QR scan, barcode scan, photo upload, OCR-assisted serial or label capture	B2C and small seller evidence flow
Level 3	Diagnostic Evidence	3uTools, PhoneCheck, diagnostic files, hashed reports	Professional refurbisher / repair-shop workflow
Level 4	Hardware-Anchored Evidence	Direct scale capture, station-side diagnostic import, API-connected warehouse tools	B2B warehouse and enterprise return-control workflow

No Mandatory USB for Individuals

Individual users and small sellers do not need to buy USB diagnostic hardware to use QH8 basic records. B2C and low-friction seller flows can operate through the web using serial/IMEI entry, tracking, package weight, QR verification, and optional photos. Diagnostic and hardware-anchored evidence is available for professional sellers, repair shops, and warehouse stations using existing tools or approved integrations.

Retention Policy

Standard baseline or clean MATCH records may use standard retention according to account policy. MISMATCH, DISPUTE / HOLD, or activated formal dispute records are retained for 180 days by default unless an enterprise agreement specifies a longer period.

Billing and Access Rules

1	Individual accounts receive 10 free basic records. After the included quota, one-time live passports are billed at \$12.95 each.
2	Small seller and repair-shop accounts receive 100 free baseline records per month.
3	After the first 100 free monthly baseline records, additional baseline records are billed at \$0.50 per record unless a different plan is approved.
4	Return Shield activation is charged only when a return is actively compared against the sealed outbound baseline.
5	Formal dispute evidence briefs are charged only when generated or requested.
6	Free records are not cash credits and do not roll over.
7	QH8 may apply account verification, rate limits, abuse controls, and spending caps to protect the system and customers.
8	Enterprise pricing is custom and may include API access, station keys, diagnostic import, scale integration, webhooks, custom retention, and volume discounts.

Disclaimer

QH8 Asset Passport is an independent data-verification and evidence-ledger system. QH8 provides signed technical evidence records, public verification, and return-comparison support. QH8 does not guarantee financial, legal, marketplace, chargeback, refund, carrier, insurance, or dispute outcomes. Final decisions remain subject to the rules, procedures, standards, and discretion of third-party marketplaces, payment processors, banks, carriers, insurers, arbitration teams, or legal authorities. QH8 evidence should be used as part of a complete dispute file together with carrier records, order records, seller records, buyer intake evidence, and available visual documentation.