

QH8 Asset Passport

Large-Image Terminal Operations Guide

Visual step-by-step instructions for outbound evidence labels, invoice/order value capture, QR verification, Return Shield intake, and dispute evidence preparation.

Core workflow

- Select asset category
- Scan asset identity
- Record tracking and sealed weight
- Seal total paid amount
- Create QH8 evidence label
- Compare returns only if needed

System links

Instructions: https://passport.qh8technologies.com/qh8_instructions.php

Terminal: <https://passport.qh8technologies.com/create.php>

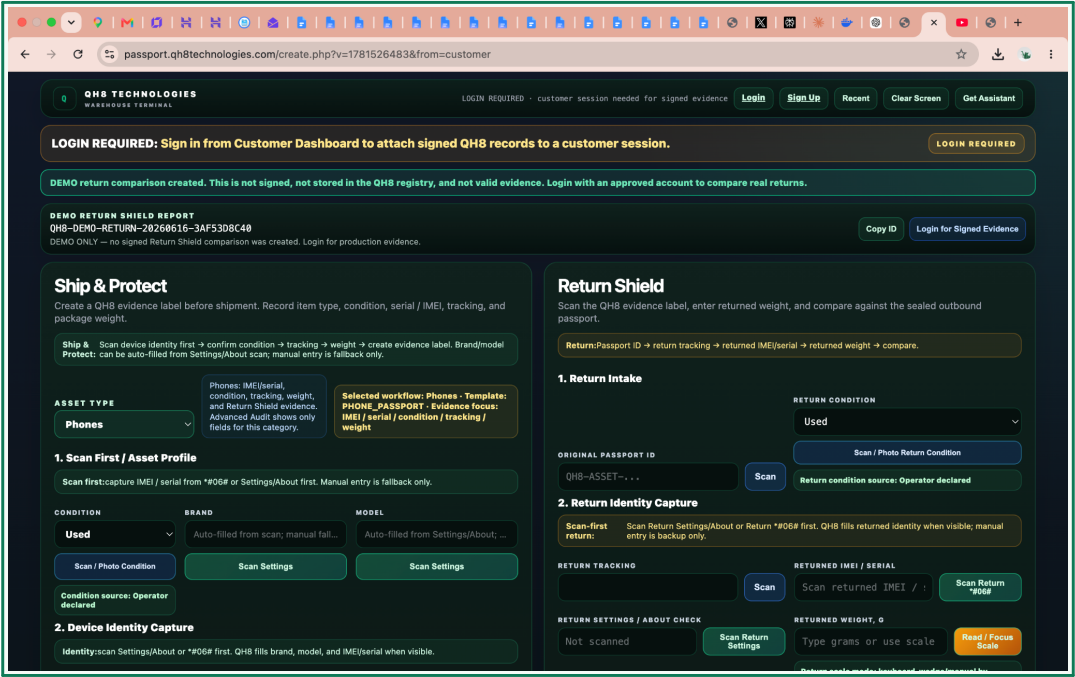
Training video: [YouTube link](#) / QR below



Instructions



Training Video



1. Warehouse Terminal Overview

Use this page at the packing bench and return desk. Large images are included so operators can see the exact controls.

The screenshot displays the QH8 Warehouse Terminal interface. At the top, there's a navigation bar with the QH8 logo and a 'LOGIN REQUIRED' message. Below this, a 'LOGIN REQUIRED' banner states: 'Sign in from Customer Dashboard to attach signed QH8 records to a customer session.' A 'DEMO return comparison created' message follows, noting it's not signed and not stored in the registry. A 'DEMO RETURN SHIELD REPORT' section shows a QH8-DEMO-RETURN-20260616-3AF53D8C40 and a 'Copy ID' button. The main interface is divided into two panels. The left panel, 'Ship & Protect', includes a 'Ship & Protect' section with a workflow: 'Scan device identity first → confirm condition → tracking → weight → create evidence label. Brand/model Protect: can be auto-filled from Settings/About scan; manual entry is fallback only.' It features an 'ASSET TYPE' dropdown set to 'Phones' and a 'Selected workflow: Phones - Template: PHONE_PASSPORT' section. Below this is the '1. Scan First / Asset Profile' section with a 'Scan first: capture IMEI / serial from *#06# or Settings/About first. Manual entry is fallback only.' button. The 'CONDITION' dropdown is set to 'Used'. The 'BRAND' and 'MODEL' fields are auto-filled. The '2. Device Identity Capture' section includes an 'Identity: scan Settings/About or *#06# first. QH8 fills brand, model, and IMEI/serial when visible.' button. The right panel, 'Return Shield', includes a 'Return: Passport ID → return tracking → returned IMEI/serial → returned weight → compare.' button. The '1. Return Intake' section has a 'RETURN CONDITION' dropdown set to 'Used' and a 'Scan / Photo Return Condition' button. The '2. Return Identity Capture' section includes a 'Scan-first return:' button and a 'Scan Return Settings/About or Return *#06# first. QH8 fills returned identity when visible; manual entry is backup only.' button. The 'RETURN TRACKING' section has a 'Scan' button. The 'RETURN SETTINGS / ABOUT CHECK' section has a 'Scan Return Settings' button. The 'RETURNED IMEI / SERIAL' section has a 'Scan returned IMEI / : Scan Return *#06#' button. The 'RETURNED WEIGHT, G' section has a 'Type grams or use scale Read / Focus Scale' button.

What this screen does

- Left panel creates outbound evidence before shipment.
- Right panel runs Return Shield when an item comes back.
- The QH8 label is evidence, not the carrier postage label.
- Use production login for signed registry records.
- Demo mode is for testing only.

2. Shared Asset Category Setup

The category selector should be neutral and operational. It applies to both Ship & Protect and Return Shield.

The screenshot displays the QH8 Asset Passport web application interface. The top navigation bar shows the URL: `passport.qh8technologies.com/create.php?v=1781526483&from=customer`. The main content area is divided into two primary sections: **Ship & Protect** and **Return Shield**.

Ship & Protect Section:

- Header:** "QH8-DEMO-RETURN-20260616-3AF53D8C40" and "DEMO ONLY — no signed Return Shield comparison was created. Login for production evidence." Buttons for "Copy ID" and "Login for Signed Evidence" are present.
- Instructions:** "Create a QH8 evidence label before shipment. Record item type, condition, serial / IMEI, tracking, and package weight."
- Workflow:** "Ship & Protect: can be auto-filled from Settings/About scan; manual entry is fallback only."
- ASSET TYPE:** A dropdown menu is open, showing options: Phones (selected), Laptops / Notebooks, GPUs / Graphics Cards, Cameras / Lenses, Luxury Watches, Gaming Consoles, Repair Shop, and Other Serialized Asset.
- Selected workflow:** "Phones - Template: PHONE_PASSPORT - Evidence focus: IMEI / serial / condition / tracking / weight"
- Fields:** "IMEI / SERIAL" (with "Scan *#06#" button), "TRACKING NUMBER" (with "Scan" button), "WEIGHT, g" (with "Type grams or use scale" and "Read / Focus Scale" buttons).
- Buttons:** "Scan / Photo Condition", "Scan Settings", "Scan Settings".
- Condition source:** "Operator declared"
- 2. Device Identity Capture:** "Identity: scan Settings/About or *#06# first. QH8 fills brand, model, and IMEI/serial when visible."
- Settings / About Check:** "Not scanned" (with "Scan Settings" button).
- Scale mode:** "keyboard-wedge/manual by default. Real USB scale requires Admin → Hardware → WebSerial or Edge Station."

Return Shield Section:

- Header:** "Return: Passport ID → return tracking → returned IMEI/serial → returned weight → compare."
- 1. Return Intake:** "RETURN CONDITION" dropdown set to "Used". Buttons: "Scan / Photo Return Condition", "Return condition source: Operator declared".
- 2. Return Identity Capture:** "Scan-first return: Scan Return Settings/About or Return *#06# first. QH8 fills returned identity when visible; manual entry is backup only."
- RETURN TRACKING:** "Not scanned" (with "Scan" button).
- RETURNED IMEI / SERIAL:** "Scan returned IMEI / : " (with "Scan Return *#06#" button).
- RETURN SETTINGS / ABOUT CHECK:** "Not scanned" (with "Scan Return Settings" button).
- RETURNED WEIGHT, g:** "Type grams or use scale" (with "Read / Focus Scale" button).
- Return scale mode:** "keyboard-wedge/manual by default. Real USB scale requires Admin → Hardware → WebSerial or Edge Station."
- Return evidence drop files:** "Return evidence drop files stay in Advanced Return Diagnostics. Use them for package photos, return receipts, and unboxing videos. Files are SHA-256 hashed locally and are not uploaded."
- Return identity flow:** "scan Return *#06# first, then scan Return Settings/About."

Operator rule

- Choose the asset category before data entry.
- Category controls the evidence template used by both outbound and return workflows.
- Supported examples: phones, laptops, GPUs, cameras/lenses, watches, consoles, repair shop, and other serialized assets.
- Do not put market-size or pricing text in the operational dropdown.

3. Scan Settings / About or Identifier Screen

Identity evidence is strongest when captured from the device screen or diagnostic source at the packing bench.

Ship & Protect
Create a QH8 evidence label before shipment. Record item type, condition, serial / IMEI, tracking, and package weight.

Ship & Protect: Scan device identity first → confirm condition → tracking → weight → create evidence label. Brand/model Protect: can be auto-filled from Settings/About scan; manual entry is fallback only.

Phones: IMEI/serial, condition, tracking, weight. Selected workflow: Phones - Template: [...]

Return Shield
Scan the QH8 evidence label, enter returned weight, and compare against the sealed outbound passport.

Return: Passport ID → return tracking → returned IMEI/serial → returned weight → compare.

1. Return Intake

SCAN SETTINGS / ABOUT SCREEN
Capture Settings > About phone / General > About. QH8 extracts brand/model and checks identifier against the prior *#06# scan.

Applied to form: Serial / IMEI from Settings | Brand | Model | Settings/About OCR | Single-screen identity captured. Stored scan evidence: IMEI 1 3526...1912 | IMEI 2 3536...1917 | Brand Samsung | Model GALAXY S21 ULTRA | Image SHA-256 314240809472.... Close this window, confirm the fields, then continue.

IMEI 1 352625660871912	IMEI 2 353674670871917	Serial Not detected	EID Not detected
Brand Samsung	Model GALAXY S21 ULTRA	Capacity Not detected	Mode outbound_settings
Method OCR fallback	Validation IMEI checksum valid	Image SHA-256 314240809472afcd3ffaa049a1bbfaec...	

Applied to form
Serial / IMEI from Settings | Brand | Model | Settings/About OCR | Single-screen identity captured
These values are stored in visible fields and hidden evidence fields. They are sealed only after Create / Compare is submitted.

Choose / Capture Image Applied / Re-Apply Close

IMEI / SERIAL
352625660871912 Scan *#06# PROFILE CAPTURED ~ SEI Scan Settings

TRACKING NUMBER WEIGHT, G
Scan Type grams or use scale Read / Focus Scale

Scale mode: keyboard-wedge/manual by default. Real USB scale requires Admin → Hardware → WebSerial or Edge Station.

Return evidence drop files stay in Advanced Return Diagnostics. Use them for package photos, return receipts, and unboxing videos. Files are SHA-256 hashed locally and are not uploaded.

Return identity flow: scan Return *#06# first, then scan Return Settings/About.

Advanced Return Diagnostics scan/import preferred, manual fallback

Advanced Audit / Machine Import scan/import preferred, manual fallback

Identity capture

- Scan *#06# or Settings/About where available.
- Review extracted IMEI, serial, brand, and model.
- Image hash or OCR text hash can be preserved as scan evidence.
- Close the window only after confirming the fields.
- Do not guess identifiers.

4. Outbound Order Value - Total Paid Amount

This section anchors the paid order value before shipment. A dispute may or may not happen later.

The screenshot displays the QH8 Asset Passport web application interface. The browser address bar shows the URL: `passport.qh8technologies.com/create.php?v=1781526483&from=customer`.

2. Device Identity Capture

Identity: scan Settings/About or *06# first. QH8 fills brand, model, and IMEI/serial when visible.

IMEI / SERIAL: Scan or enter IMEI / : Scan *06#

TRACKING NUMBER:

WEIGHT, G: Type grams or use scale

Scale mode: keyboard-wedge/manual by default. Real USB scale requires Admin → Hardware → WebSerial or Edge Station.

3. Transaction Value Anchor

Transaction Value product price, shipping, tax/fees, total, order ID, marketplace, and payment reference are sealed into the signed metadata when recorded.

PRODUCT PRICE	SHIPPING PRICE	TAX / FEES	TOTAL DISPUTE AMOUNT
Example: 1250.00	Example: 45.00	Optional	Auto-calculated

CURRENCY: ORDER ID: MARKETPLACE: PAYMENT REF.:

Scan Invoice / Packing Slip

Upload/capture an invoice, receipt, or packing slip. OCR fills price fields only after operator review.
Invoice scan source: not scanned / manual fallback active.

Product price, shipping, tax/fees, total, order ID, marketplace, and payment reference are sealed in metadata when recorded. QH8 does not set the sale price; the seller enters or confirms the transaction values.

Advanced Audit / Machine Import

Return Section

Not scanned Type grams or use scale

Return scale mode: keyboard-wedge/manual by default. Real USB scale requires Admin → Hardware → WebSerial or Edge Station.

Return evidence drop files stay in Advanced Return Diagnostics. Use them for package photos, return receipts, and unboxing videos. Files are SHA-256 hashed locally and are not uploaded.

Return Identity flow: scan Return *06# first, then scan Return Settings/About.

Advanced Return Diagnostics

Return Report: QH8-DEMO-RETURN-20260616-3AF53D8C40
DEMO ONLY – no signed Return Shield comparison was created. Login for production evidence.
Billing: Return Shield included with original outbound passport – 0 additional credits.

PUBLIC VERIFICATION URL
https://passport.qh8technologies.com/qh8_access.php?mode=login&demo_id=QH8-DEMO-RETURN-20260616-3AF53D8C40

Important wording

- Use Total Paid Amount for outbound shipment.
- Do not call it Total Dispute Amount at the outbound stage.
- Product price, shipping, tax/fees, order ID, marketplace, and payment reference can be sealed.
- QH8 does not set the sale price; the seller confirms the transaction values.

5. Scan Invoice / Packing Slip

Invoice scan reduces typing errors but should not blindly overwrite reviewed values.

Scan Packing Slip / Invoice

Capture an invoice, receipt, or packing slip image, upload a file, or paste order text. QH8 extracts values for review only; the operator must apply the parsed values before sealing.

Camera / Upload
Use a phone camera image, screenshot, JPG/PNG/WebP, or a PDF reference. Image OCR is supported in-browser. For PDF text, paste the order text if OCR is unavailable.

Choose File No file chosen

No invoice file selected.

Paste Invoice / Order Text
Paste invoice or marketplace order text here if available. OCR result also appears here after image scanning.

Run OCR / Read File Parse Text Apply Reviewed Values

Ready. Scan/upload or paste invoice text, then parse and review before applying.

FIELD	PARSED VALUE
Product/Subtotal	Not parsed
Shipping	Not parsed
Tax / Fees	Not parsed
Total	Not parsed
Order ID	Not parsed
Marketplace	Not parsed
Payment Ref.	Not parsed

Close / Manual Entry Clear Invoice Scan Review Price Fields

Invoice workflow

- Upload a photo, screenshot, PDF reference, or paste invoice/order text.
- OCR parses values for review only.
- Operator must review before applying values.
- The invoice scan source and parsed field hash can be preserved.
- Manual entry remains available as fallback.

6. Example Outbound Invoice

Fictional demo invoice. The total shown is the paid order amount for the shipment, not a dispute amount.

QH8 TECHNOLOGIES

ASSET PASSPORT / RETURN SHIELD TRAINING

Demo Invoice

fictional outbound shipment data

DEMO PACKING SLIP / INVOICE

QH8 Demo Seller LLC

Order ID: DEMO-10042

Marketplace: eBay Demo

Payment Ref: STRIPE-DEMO-8F21

Shipment Status: Outbound — label/evidence being created

Outbound Invoice Line	Amount
Samsung Galaxy S21 Ultra — 256GB — Demo Unit	\$699.00
Outbound shipping — signature required	\$24.95
Tax / Fees	\$57.53
Total Paid Amount	\$781.48

Note: This is not a dispute amount. It is the paid order value sealed into the outbound evidence record.

If a return/chargeback happens later, Return Shield compares the returned shipment against this baseline.

Invoice scan fills the paid order fields. Return/dispute review happens later only if needed.

7. Advanced Audit / Machine Import

Advanced audit is optional but improves evidence quality when reliable diagnostic records exist.

The screenshot shows a web browser window with the URL `passport.qh8technologies.com/create.php?v=1781526483&from=customer`. The page is titled "Advanced Audit — Ship & Protect" and includes a "Close" button. Below the title, there is a section for "ONE-SHOT DIAGNOSTIC IMPORT — PREFERRED" with a "PASTE DIAGNOSTIC / ASSET REPORT" text area. Below this text area are three buttons: "Auto-Extract Evidence Data", "Import Diagnostic File", and "Pull From Edge Station". A note states: "Unknown fields may remain blank. Do not manually invent battery/component values." Below this section is a "SELLER / SHIPPER EVIDENCE — SIMPLE CONTROLS" section with several dropdown menus and a text input field. The dropdowns are labeled "EVIDENCE SOURCE" (Manual Entry), "OPERATOR SOURCE" (Warehouse Terminal), "TRACKING CAPTURE" (Manual / Typed), and "WEIGHT CAPTURE" (Manual / Typed). The text input field is labeled "EVIDENCE NOTE" and contains the text "Optional custody note". Below the text input field are two buttons: "Scan / OCR" and "Scan preferred / manual fallback". At the bottom of the form are three sections: "OPTIONAL BATTERY PASSPORT", "OPTIONAL CONDITION / SECURITY CHECKS", and "OPTIONAL COMPONENT IDENTITY", each with an "Open" button.

Evidence import

- Use diagnostic text or file import when available.
- QH8 hashes the source evidence.
- Extracted values fill supported fields only.
- Unknown fields may remain blank.
- Do not manually invent battery or component data.

8. Optional Battery and Component Evidence

Use advanced sections only when relevant to the asset type and available evidence.

The screenshot shows a web browser window with the URL `passport.qh8technologies.com/create.php?v=1781526483&from=customer`. The page displays the 'Advanced Audit — Ship & Protect' section. It includes a 'SELLER / SHIPPER EVIDENCE — SIMPLE CONTROLS' section with dropdowns for 'EVIDENCE SOURCE' (Manual Entry), 'OPERATOR SOURCE' (Warehouse Terminal), 'TRACKING CAPTURE' (Manual / Typed), and 'WEIGHT CAPTURE' (Manual / Typed). There is an 'EVIDENCE NOTE' field with the text 'Optional custody note' and buttons for 'Scan / OCR' and 'Scan preferred / manual fallback'. Below this is the 'OPTIONAL BATTERY PASSPORT' section, which contains fields for 'BATTERY HEALTH %' (99), 'BATTERY CYCLE COUNT' (Optional), 'BATTERY SERIAL' (Diagnostic only), 'BATTERY BMS ID' (Diagnostic only), 'BATTERY GENUINE STATUS' (Genuine / Unknown / Not verified), and 'BATTERY SOURCE' (manual / PhoneCheck / 3uTools / Knox / Edge). Each field has 'Scan / OCR' and 'Scan preferred / manual fallback' buttons. At the bottom, there are sections for 'OPTIONAL CONDITION / SECURITY CHECKS' and 'OPTIONAL COMPONENT IDENTITY', both with 'Open' buttons.

Optional evidence

- Battery health, cycle count, serial, BMS ID, and genuine status can be captured when verified.
- Use OCR/diagnostic import where possible.
- Leave unknown fields blank.
- Optional evidence should not slow down basic outbound processing.

9. Customer Records and Evidence Access

Customer dashboard records help users find evidence, but local shortcut cleanup is separate from sealed evidence retention.

Recent Customer Records

Customers can archive records to keep the dashboard clean. Delete now removes eligible clean records from the local dashboard registry to reduce storage. Dispute, alert, linked-return, and active retention-hold records are locked until preservation expires. Old clean records are automatically purged after their retention period.

DATE / TIME	TYPE	QH8 ID	STATUS	SUMMARY	BILLING	RETENTION	EVIDENCE / ACTIONS
2026-06-14 13:08 UTC	RETURN	QH8-RETURN-20260614-957F150DB3	MISMATCH	Status: MISMATCH Action: DISPUTE / HOLD Weight Delta: 250 g Mismatches: 2 Critical: 2 Billing: \$58.95 billable	\$58.95 billable	Preserved 180d	View Archive Delete locked
2026-06-14 13:08 UTC	PASSPORT	QH8-ASSET-20260614-A0EA3EF55F	ACTIVE	Outbound Asset Passport created. QR evidence label opens the QH8 verification page; carrier postage label remains separate.	Included baseline	90d standard	View Archive Delete locked
2026-06-14 12:57 UTC	PASSPORT	QH8-ASSET-20260614-34F9C0F2E0	ACTIVE	Outbound Asset Passport created. QR evidence label opens the QH8 verification page; carrier postage label remains separate.	Included baseline	90d standard	View Archive Delete locked
2026-06-14 12:43 UTC	PASSPORT	QH8-ASSET-20260614-833F6E472F	ACTIVE	Outbound Asset Passport created. QR evidence label opens the QH8 verification page; carrier postage label remains separate.	Included baseline	90d standard	View Archive Delete locked
2026-06-14 12:41 UTC	PASSPORT	QH8-ASSET-20260614-FDE3157CF9	ACTIVE	Outbound Asset Passport created. QR evidence label opens the QH8 verification page; carrier postage label remains separate.	Included baseline	90d standard	View Archive Delete locked

Customer view

- Customers can view recent evidence records.
- Clean/old local records can be archived or deleted according to policy.
- Dispute or retention-hold records may be preserved longer.
- Sealed backend evidence follows the registry retention policy.

10. Admin Billing and Policy Control

Admin centralizes policy so pricing and instruction links can change without editing customer workflow code.

passport.qh8technologies.com/admin.php?tab=billing

free	Free / Self-Service	0	retail_prepaid	90	Self-service email only
starter	Starter Evidence	45	business_postpaid	180	Priority email support
pro	Pro Support	99	business_postpaid	365	Priority email plus schedul
enterprise	Enterprise	0	enterprise_postpaid	9999	Custom onboarding, API, sti

Save Central Billing Policy

REGISTERED PASSPORTS
1
Outbound baselines / included

RETURN CHECKS
1
0 clean / 1 minor / 0 critical

RETENTION HOLDS
0
180-day complaint/return preservation

ESTIMATED TOTAL
\$199.00
Minor disputes + critical dispute activations

Billing rules are now loaded from .qh8_billing_policy.json. Default minor dispute: \$10.00. Default critical dispute: \$58.95. Category-specific prices, percentage-of-transaction rules, minimums, maximum caps, retention, and transaction-value hash settings are editable above.

Customer Billing Summary

ACCOUNT	CUSTOMER	PASSPORTS	RETURN CHECKS	MINOR	CRITICAL	RETENTION HOLDS	RETURN FEES	EVIDENCE ACTIVATION	ESTIMATED TOTAL	OPEN
QH8-REQ-20260615-0E992450	Pdt sol / olegtatar45@gmail.com	1	1	1	0	0	\$9.95	\$189.05	\$199.00	Details

Selected Customer Billing Detail

Account: ACCOUNT-WEB-002 — Estimated total: \$0.00

DATE	QH8 RETURN ID	STATUS	CATEGORY	TRANSACTION	TIER	SUMMARY	RETENTION	RETURN CHECK	ALERT / EVIDENCE FEE	TOTAL	EVIDENCE
No return billing events for selected customer.											

Admin use

- Prices, support tiers, billing totals, and invoice rows belong in Admin.
- Use Admin for future changes instead of rewriting code.
- Archive/delete local invoice rows when no longer needed.
- Do not delete sealed evidence ledgers from local billing cleanup.

11. Admin Account Control

Keep operational controls inside Admin so the terminal stays clean for customers and operators.

The screenshot shows the QH8 Technologies Admin Panel. The top navigation bar includes links for License, Passport, Return, License Accounts (selected), Approval Requests, Customers, Billing, Staff, Agent Permissions, Recent, and Archive. The main content area is titled 'Accounts' and features a search bar, a 'CONFIRM BULK DELETE / HIDE' dropdown, and a 'SELECTED ACCOUNTS' section with '0 selected'. Below this is a table of accounts with columns for Account, Status, Plan, Credits, Valid, and Actions.

ACCOUNT	STATUS	PLAN	CREDITS	VALID	ACTIONS
QH8-REQ-20260614-2D3BF7B6	ACTIVE	FREE	0 / 3 Available: 3 Recent: 3	2026-09-12 21:51:22 UTC	Use Reset Cancel Delete/Hide
QH8-REQ-20260614-3566DA94	ACTIVE	FREE	0 / 3 Available: 3 Recent: 0	2026-09-12 19:27:08 UTC	Use Reset Cancel Delete/Hide
QH8-REQ-20260615-0E992450	ACTIVE	FREE	0 / 3 Available: 3 Recent: 2	2026-09-13 20:15:02 UTC	Use Reset Cancel Delete/Hide

Use the checkboxes like Gmail: select one, select visible filtered rows, or select all. This hides license/customer accounts from the admin list and removes local dashboard shortcuts. It does not delete sealed QH8-ASSET or QH8-RETURN evidence ledgers. The Recent tab is only for local shortcut cleanup, so it can be empty even when License Accounts still contains old backend accounts.

► Hidden / deleted license accounts — 16

Account controls

- Approve, reset, cancel, hide, or delete local customer account shortcuts.
- Use bulk cleanup carefully.
- Deleting local shortcuts does not delete sealed QH8-ASSET or QH8-RETURN ledgers.
- Use System Settings for instruction PDF/video links when enabled.

12. Quick Reference - A-to-Z Workflow

Print this page for packing and return desks.

Step	Module	Action
1	Setup	Select asset category in the shared workflow setup.
2	Outbound	Scan/enter serial, IMEI, or strongest asset identity.
3	Outbound	Scan/enter carrier tracking number exactly as shown on label.
4	Outbound	Weigh final sealed package in grams.
5	Order Value	Enter or scan product price, shipping, tax/fees, and Total Paid Amount.
6	Outbound	Click Create QH8 Evidence Label and confirm QH8-ASSET ID appears.
7	Verification	Open /qh8_instructions.php for instructions; scan QR to verify record.
8	Return	Before refund, enter original Passport ID and return tracking.
9	Return	Record returned serial/IMEI and returned package weight.
10	Return	Click Compare Return; review MATCH or MISMATCH result.
11	Dispute	If mismatch appears, open/download signed evidence and submit factual support.

Legal / operational boundary

- QH8 organizes technical evidence for review.
- QH8 does not decide refund, marketplace, carrier, bank, legal, insurance, or financial outcomes.
- Do not submit demo records as real disputes.
- Do not enter guessed serials, IMEI, condition, price, or weight data.