

QH8 Asset Passport

30-Day Pilot Onboarding Protocol | A-to-Z field instructions for qualified operators.

Primary pilot goal

- Create sealed outbound records before shipment.
- Run the Day 1 mismatch simulation.
- Compare returns before refund.
- Convert to a paid plan before Day 30 if continuing.

Pilot rule

Do not wait for a real fraud case. Every pilot user should run a controlled mismatch simulation on Day 1 so the team understands the Return Shield output before a live dispute occurs.

1. Required setup

- Computer or laptop with internet access.
- Access to passport.qh8technologies.com/create.php.
- Digital scale with 1 gram precision; 0.1g preferred.
- Printer for QH8 QR labels.
- Device serial, IMEI, or strongest asset ID.
- Carrier tracking number or test tracking number.
- Optional USB barcode scanner and CCTV camera.

Data governance

QH8 records physical asset evidence: identity fields, tracking reference, weight, UTC timestamp, QR verification, return comparison, and evidence metadata. QH8 does not require buyer names, buyer addresses, credit card data, or marketplace order details.

2. Day 1 controlled mismatch simulation

- 1 Create outbound baseline: select a working device, enter/scan serial or IMEI, enter test tracking, record sealed package weight, and create the QH8 passport.
- 2 Prepare bad return: use a different, broken, empty, or mismatched item in a return box. Do not submit this test as a real dispute.
- 3 Run Return Shield: enter original Passport ID, return tracking, returned weight before opening, then inspect and compare identity/condition.
- 4 Review the evidence: confirm the team understands what shipped, what came back, and which fields failed.

Operational Workflow

Packing, scale precision, CCTV anchor, and return intake rules.

3. Live outbound shipment workflow

1	Select asset category: phone, notebook, GPU, tablet, camera, smartwatch, or other high-value asset.
2	Enter or scan the strongest asset identifier: IMEI, serial number, model number, part number, or internal asset ID.
3	Enter or scan the carrier tracking number exactly as shown on the shipping label.
4	Weigh the sealed outbound package in grams and enter the weight into the terminal.
5	Create the QH8 Asset Passport, print the QR label, and attach it near the carrier label where it stays flat and scannable.

Scale calibration and precision

- Use a digital scale with minimum 1 gram precision; 0.1g is preferred for small electronics.
- Use the same scale standard at outbound and return intake.
- Do not mix ounce-rounded workflows with gram-based intake.
- Calibrate scales regularly and keep them stable and level.
- Uncalibrated scales or unstable surfaces can cause false-positive weight mismatches.

UTC timestamp / CCTV anchor

Manual shipment photos are not required. Each passport generates a precise UTC timestamp. If a dispute occurs, use this timestamp to locate the exact packing-station footage from existing CCTV or automated camera records.

4. Best packing practice

- Use clean boxes or mailers and proper internal protection.
- Use tamper-evident tape when available.
- Remove or cover old labels.
- Keep the carrier label readable and the QH8 label scannable.
- Do not enter guessed diagnostic data.

5. Return Shield workflow

1	Scan or enter the original QH8 Passport ID.
2	Enter or scan the return tracking number.
3	Weigh the returned package before opening.
4	Run Return Shield to compare returned weight against the outbound baseline.
5	Open the package, inspect returned item identity, condition, and components, and enter/scan that data into the Return Shield terminal.
6	If the return does not match, open or generate the dispute evidence record.

6. Mismatch patterns QH8 helps document

- Empty-box, wrong item, or different device returned.
- Serial/IMEI mismatch or missing asset identity.
- Weight mismatch or weight-matched substitution.
- Locked/blacklisted/damaged device or changed parts.
- GPU damaged/substituted, notebook missing parts, accessories missing, or return tracking mismatch.

Evidence, Conversion, and Compliance

What to collect, how to upgrade, and what not to claim.

7. Dispute evidence packet

If a return is suspicious, the evidence packet should tell a simple story: what was shipped, when it shipped, what came back, and why the return does not match the original record.

- QH8 Passport ID and QR verification link.
- Outbound and return tracking numbers.
- Outbound and returned package weights.
- Weight delta, if any.
- Asset serial/IMEI/asset ID.
- Return identity result and mismatch summary.
- QH8 Dispute Evidence record.
- Carrier records and optional CCTV timestamp reference, if available.

Recommended dispute wording

Attached is the QH8 Asset Passport and Return Shield evidence record. The outbound shipment was recorded before dispatch with asset identity, tracking number, package weight, UTC timestamp, and QR verification. The returned package was processed through QH8 Return Shield and compared against the sealed outbound record. The returned item/package does not match the original outbound record based on the mismatch details shown in the attached evidence report.

8. Day 30 review and upgrade path

- Pilot access ends after 30 days and does not auto-extend.
- To prevent interruption, activate a paid monthly plan before expiration.
- Go to qh8technologies.com/asset-passport or contact QH8 to select a monthly volume tier.
- Monthly allowances reset every 30 days; unused passports do not roll over unless agreed in writing.
- Additional passports may be purchased at the active plan rate or by upgrading.
- New monthly subscription accounts receive 3 included onboarding/setup passports; one-time users do not.

What not to do

- Do not issue refunds before return intake verification.
- Do not rely only on delivery confirmation.
- Do not guess serial numbers, IMEI, or diagnostic data.
- Do not delete or overwrite evidence during the dispute window.
- Do not submit internal simulation records as real disputes.
- Do not claim guaranteed chargeback victory or that QH8 proves fraud 100%.

Support and disclaimer

For technical support, pilot access, billing questions, or Enterprise deployment, contact: contact@qh8technologies.com. QH8 Asset Passport is an independent data-verification and evidence-ledger system. QH8 does not guarantee financial, legal, marketplace, chargeback, refund, carrier, or dispute outcomes. Final decisions remain subject to third-party rules, standards, procedures, and case facts.