MADDIE LAI MUSIC SCHOOL STUDIO POLICIES 2025

Tuition

The lesson rate for 2025 is \$30 per half hour, invoiced at the beginning of each month. Each family must have a payment method on file for automatic billing.

Book Fees

Maddie provides books and sheet music as needed. A \$45 fee is charged twice a year (spring and fall) to cover these costs.

Practicing

Regular practice is essential for musical progress, and students are expected to practice 4-6 days per week to remain enrolled. Coming to lessons prepared shows respect for your teacher's time, and allows you to fully engage in the learning process and make the most of every lesson.

Especially for younger students, parent involvement plays a crucial role in helping build effective and positive practice routines. Please keep this in mind as you commit to lessons, and be sure you're ready to take an active role in supporting your child's musical journey.

Cancelations

There are no credits or refunds for missed lessons, but with advance notice—24 hours, or by 10am if home sick—you may submit a video for feedback and new assignments. This allows Maddie to support students in their learning every week, even with busy schedules. Teacher absences will be made up or refunded.

Old Policy: Students who enrolled before August 31, 2024, may still request makeup lessons for absences due to travel or illness as long as you provide advance notice as defined above. Makeups will be arranged whenever possible, but aren't guaranteed.

Online Lessons

Students may move their lessons online for any reason. If possible, email Maddie by early afternoon so she can set up for Zoom before the first lesson of the day.

Snow Days

Maddie rarely cancels lessons due to inclement weather. Instead, it's up to each student whether to come in-person or move their lesson online.

Lesson Schedule

Lessons run year-round. Breaks are scheduled at the discretion of the teacher. The calendar is available at <u>maddielaimusicschool.com</u> under the **Resources** dropdown in the menu.

Pausing Lessons

If you need to take a break from lessons, you can hold your spot by paying 50% of the tuition for the lessons missed. To qualify for partial tuition, you must:

- Miss at least four consecutive lessons.
- Provide at least 14 days notice before your break begins.

This option is generally intended for students taking the summer off but can be used at any time of year.

Exit Policy

There's no commitment to continue after your first lesson if you feel it's not a good fit. If you do continue, your weekly lesson time is reserved for you on an ongoing basis, and you may stop lessons anytime with 14 days notice.

Consent for Media Use

By enrolling in lessons, you grant permission for photos, videos, and audio taken during lessons and related events to be used for marketing and promotional purposes. This may include use in print materials, online platforms, social media, and other promotional content.