

Refund and Cancellation Policy

1. Refund Policy

1.1. We strive to ensure your utmost satisfaction with our products and services. However, please note that due to the nature of our offerings, which include astrological services, Vastu consultations, and gemstone recommendations, we have a strict no-refund policy. Once a service has been rendered or a product has been delivered, no refunds will be issued.

1.2. In the event of any technical issues or dissatisfaction with our services, we encourage you to contact our customer support team. We will make every effort to address your concerns and provide suitable solutions, which may include the provision of additional services or alternative remedies.

2. Cancellation Policy

2.1. For Consultation Services: If you wish to cancel a scheduled consultation appointment, please notify us at least 24 hours in advance. Cancellations made within 24 hours of the scheduled appointment may be subject to a cancellation fee.

2.2. For Product Orders: If you wish to cancel an order for a physical product, please contact us as soon as possible. We will do our best to accommodate your request if the order has not yet been shipped. However, once the product has been dispatched, the cancellation request may be subject to additional terms and fees.

3. Exceptions

3.1. In exceptional cases, where circumstances beyond our control or unforeseen events prevent us from delivering the services or products as intended, we reserve the right to cancel or reschedule appointments or offer alternative solutions. In such cases, you will be notified promptly, and suitable arrangements will be made to address the situation.

4. Contact Us

4.1. If you have any questions or concerns regarding our refund and cancellation policy, please feel free to contact our customer support team. We will be happy to assist you and provide further clarification.

Note: This refund and cancellation policy applies specifically to Maatangi Vastu and Jyotish services and products. Different policies may apply to third-party services or products offered through our website or affiliated platforms. Please refer to the respective terms and conditions provided by those third parties.