



Effective: January 2025

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## General Terms and Conditions

The following terms and conditions apply to all contracts concluded between the trainer Hinako Sakuraoka and her participants. They also apply to all courses offered.

### Address

Yutori - House for Art and  
Movement  
Hinako Sakuraoka  
Rothenbaumchaussee 235  
20149 Hamburg

### 1. Conclusion of contract and subject matter

Courses are offered in the form of monthly contracts, individual, or package bookings (e.g., 10-session cards). Each lesson lasts 60 minutes. Enrollment in a course is binding and obligates payment of the course fee.

An individual lesson or a duo lesson must be paid in cash or by bank transfer before each lesson begins. If a package is booked, such as a 10-session card, it must also be paid in cash or by bank transfer before the first lesson begins.

All amounts are net amounts. (According to the small business regulation under §19 UStG, there is no obligation to pay sales tax.)

### Contact

01577 7755088  
<http://yutori.house>  
[info@yutori.house](mailto:info@yutori.house)

### 2. Cancellation of course sessions

Individual and group training sessions agreed upon orally or in writing must be canceled by the member at least 24 hours in advance. If this deadline is missed, the cost for the missed training session will be charged in full.

### 3. Withdrawal from Teacher Training

Withdrawal from a teacher training registration can be done at any time without stating reasons in writing (by post or email). If the withdrawal occurs within 14 days of invoicing, it will be fully refunded 100 %. After this period, the participant is obliged to pay the following compensation to the trainer:

25 % of the invoice amount for withdrawal from the 15th day after invoicing up to the 15th day before the start of the teacher training.

50 % of the invoice amount for withdrawal from the 14th day to the 8th day before the start of the teacher training.

100 % of the invoice amount for withdrawal from the 7th day up to the start of the teacher training.

The compensation is due immediately upon receipt of the corresponding invoice. If the compensation is not received by the trainer within 14 days after receiving the invoice, the full original invoice amount becomes due.

The right to extraordinary termination for good cause remains unaffected.





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#### 4. Transfer of contract

Transfer of the contract to third parties is excluded. Participation in courses is also non-transferable.

#### 5. Behavioral rules and liability

Participants attend the training at their own risk. The trainer assumes no liability for injuries and their consequences that occur in connection with the courses/training.

The participant is not insured against accidents, illnesses, and the loss of personal items that occur due to their own fault during the courses/training. No liability is assumed for wardrobes either.

#### 6. Requirements on the participant

The participant is fundamentally responsible for ensuring that he or she meets the requirements necessary for the course/training and is particularly health-wise capable of participating. If the participant is unsure whether he or she meets the requirements in full or in part, the trainer recommends undergoing a medical examination before the start of the course/training and obtaining certification as »physically and mentally fit for fitness training, health courses, and mental work.«

Additionally, the participant confirms that he or she has fully understood all the safety instructions and instructions for the safe and healthy execution of an exercise or correct use of small equipment provided by the trainer and confirms that he or she voluntarily and willingly can carry out these instructions. The trainer assumes no liability for accidents due to inattention or other reasons.

The participant is obliged to ensure that he or she has health and accident insurance.

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**I confirm the General Terms and Conditions  
of Hinako Sakuraoka:**

Location, Date

Name, Signature





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## Data Protection Agreement

By signing this agreement at the end of the document, you acknowledge that you have read, understood, and agree to the following terms regarding the collection, processing, and use of my personal data by Hinako Sakuraoka.

### 1. Purpose of data collection

Your personal data will be collected and processed solely for the purposes of managing course registrations, processing payments, and communication related to the courses and training sessions offered by Hinako Sakuraoka.

### 2. Types of data collected

The data collected includes, but is not limited to, your name, address, phone number, email address, and payment information.

### 3. Data usage

Your personal data will be used to:

- Register you for courses and training sessions.
- Process and confirm payments.
- Communicate relevant information regarding course schedules, cancellations and updates.
- Ensure compliance with legal obligations and contractual agreements.

### 4. Data storage and security

Your personal data will be stored securely and protected against unauthorized access, alteration, disclosure, or destruction. Appropriate technical and organizational measures will be implemented to safeguard your data.

### 5. Data sharing

Your personal data will not be shared with third parties without your explicit consent, except where required by law or necessary for the performance of the contract (e.g., payment processing).

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## 6. Data retention

Your personal data will be retained only for as long as necessary to fulfill the purposes for which it was collected or as required by law.

## 7. Rights of the data subject

You have the right to:

- Access your personal data and request information about its processing.
- Request correction of any inaccurate or incomplete data.
- Request deletion of your personal data, subject to legal retention requirements.
- Withdraw your consent to the processing of your personal data at any time.
- Lodge a complaint with a supervisory authority if you believe your data protection rights have been violated.

## 8. Contact information

For any questions or requests regarding your personal data, you can contact:

Yutori - House for Art and Movement  
Hinako Sakuraoka  
Rothenbaumchaussee 235 20149 Hamburg  
info@yutori.house

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### Contact

01577 7755088  
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[info@yutori.house](mailto:info@yutori.house)

**I confirm the Data Protection Agreement  
of Hinako Sakuraoka:**

Location, Date

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Name, Signature

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**Adresse Address**

Yutori- House for art and movement  
Rothenbaumchaussee 235  
20149 Hamburg

**Kontakt Contact**

015777755088  
info@yutori.house  
http://yutori.house

# Erstanmeldung

## First Registration

Welche Leistung interessiert dich? *In which offer are you interested?*

Vollständiger Name *Full name*

Adresse *Address*

Telefonnummer *Phone number*

E-Mail *Email*

Notfallkontakt: Name, Telefonnummer *Emergency contact: name, phone number*

Leidest du unter Beschwerden? (Operationen, Verletzungen, etc.)

*Do you suffer from health problems? (surgery, injury, etc.)*

Wie bist du auf uns aufmerksam geworden? *How did you hear from us?*

Interessiert an unserem Newsletter? *Interested in our newsletter?*

Ort, Datum *Location, date*

**Hinweise**

**Notes**

Es gelten die Allgemeinen Geschäftsbedingungen und Datenschutzvereinbarung von Hinako Sakuraoka.

*The General Terms and Conditions and Data Protection Agreement of Hinako Sakuraoka apply.*