

Greenhill Safer Neighbourhood Panel

Ward Panel Meeting Summary

November 2025

In Attendance

Insp. Joe Johnson
Sgt. Tom Owen Evans
Paul Sheehy
Louise Baxter
Sylvia Farooqi
Kail Shanker
Quinton Stowell
Godfrey O'Callaghan
Lorna Islam
Ngozi Achara
Franklin Lewis (Harrow Council)

Apologies

Cllr. Aneka Shah-Levy
Cllr. Ghazanfar Ali
Aroop Ghelani (Harrow One)
Derek Stimpson (Harrow-on-the-Hill liason)

Reports

Greenhill SNT

Good News August – September Operation Ashlar

A funded operation concerned with the disruption of theft, ASB and violent crime in Harrow Town Centre. The operation saw the regular deployment of both uniformed and plain clothed officers alongside specialist support units such as the Dog Support Unit (DSU). The operation achieved the following:

- 53 Arrests made for a range of offences including the possession of drugs, weapons, theft, violence against the person, shoplifting and more.
- 134 Stop & Search conducted.
- 23 Community Resolutions issued for the Possession of Drugs.
- 45 Anti-Social Behaviour Warnings (ASB) issued.
- 10 Community Protection Notices (CPN) issued.
- 2 Community Behaviour Orders (CBOs) successfully applied for at court against our most prolific offenders

Harrow BID (Louise Baxter)-Harrow BID Ward Panel Report July

Harrow Business Against Crime

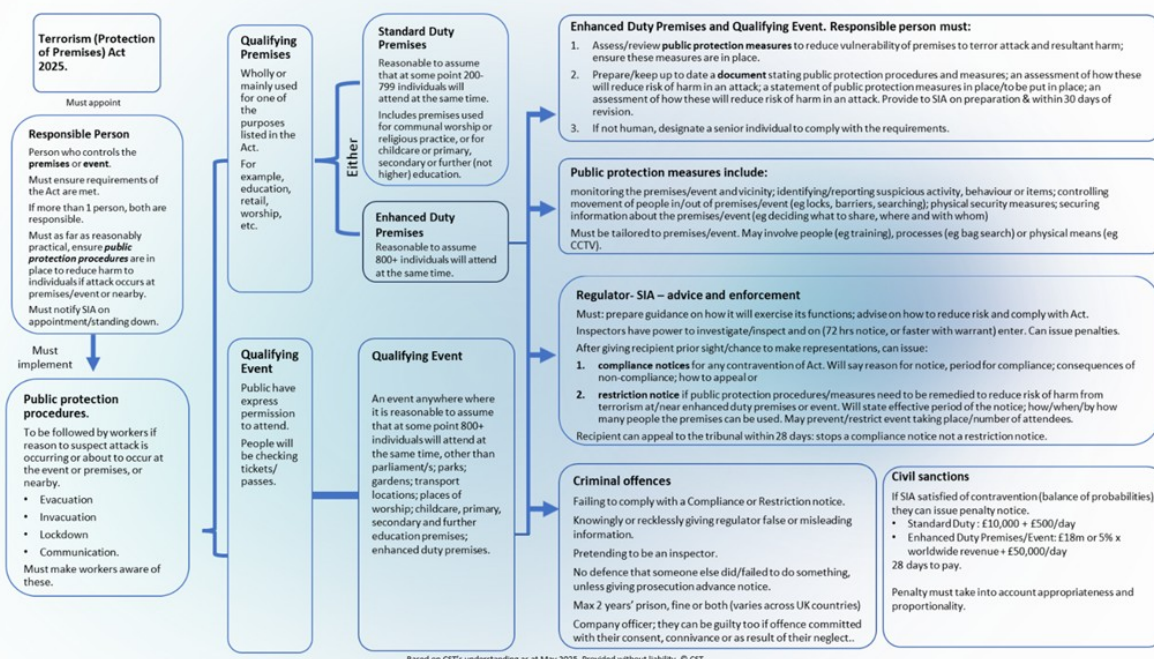
HBAC update

- HBAC has so far this year issued bans for 27 offenders for a total of 48 years.
- Over £7000 worth of stock has been recovered.
- 7 bans issued at last HBAC meeting

- Theft, begging and ASB still 3 highest offences.
- New CBO for prolific offender making 3 CBO's this year.

The latest HBAC meeting took place on 10th September and covered various topics including:

- CBO – Blen Mehari has received a 3 year Community Behaviour Order (CBO) until the 27th July 2028. Blen is not to enter the Harrow Town Centre, beg or engage with other individuals with HBAC bans or CBOs as she is considered a risk to visitors and patrons. This is the 3rd CBO issued by the MET police with the help and intelligence gathering of the Harrow BID.
- Martyn's law training – Having received Royal Assent, Martyn's Law will officially come into force 2nd April 2027, however the BID is calling for businesses to be well briefed on the requirements of the law as soon as possible. BID members were invited to an online training session offering a walkthrough of the new law, as well as an overview at the HBAC meeting. The ML flowchart which explains the tier system is available on DISC and is a useful snapshot of the required procedures.



- Banking, Operations and Betwatch sub-groups – The BID has restarted the Operations sub-group and created 2 more with the help of our local Greenhill SNT Team. Betwatch for gambling premises will take place in the following fortnight to address issues relating to their premises such as ASB. The Operations group received updates on key topics such as streetscape, enforcement, regeneration and planning, footfall and cleansing. The SNT have also pushed for a new banking sub-group to address finance related crime including ATM theft and vandalism. The banking group is also warned about upcoming political protests by groups such as Palestine Solidarity Campaign who have previously caused disruption in their branches.
- Act and Scan Training – A Counter Terrorism officer was present at the meeting and explained that St Ann's Road and both shopping centres could be possible locations for terror attacks and businesses should be prepared as a result. The amount of footfall and density of the Harrow Town Centre has been flagged as a vulnerable location for a possible incident, although there is nothing to suggest this will happen. Businesses have been invited to a workshop with CT officers on ACT and SCAN training to identify threats and mitigate the risks of a terror-related incident. The first session will be on the 23rd of October and more sessions are planned.

COUNTER-TERRORISM

Training

Action Counters Terrorism (ACT) Awareness provides nationally accredited counter terrorism guidance to help better understand and mitigate against current terrorist methodology. This popular course is given in the form of a presentation at a time and place convenient for your staff and lasts between 60-90 minutes.

 Thursday 23rd October 2025
10.30 AM

 Location
ST GEORGE'S
SHOPPING CENTRE

See, Check and Notify (SCaN) aims to help business and organisations maximise safety and security using their existing resources. Your people are your biggest advantage in preventing and tackling a range of threats, including terrorism and criminal activity. SCaN helps ensure that individuals or groups seeking to cause your organisation harm are unable to get the information they need to plan their actions. It also empowers your staff to know what suspicious activity to look for and what to do when they encounter it. As an added bonus, the skills they learn will help them to provide an enhanced customer experience.

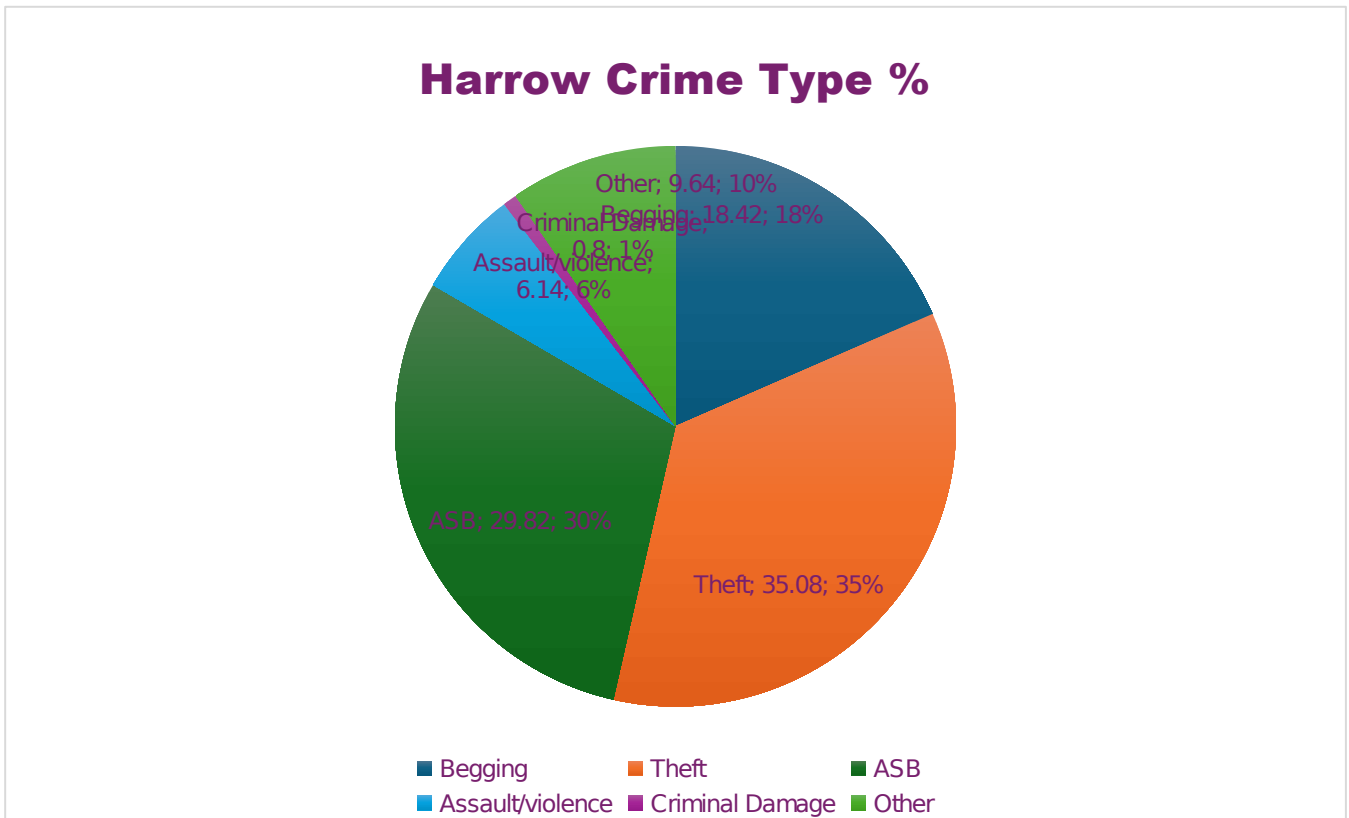
ACT ACTION
COUNTERS
TERRORISM

SCaN
FOR ALL STAFF

Spaces are limited so email
matthew@ha1bid.co.uk or call 020 8863
9933 to secure your place.

- Fool catcher – The BID has been investigating enforcement powers and best practice around the new practice of Social Media Auditors. This is a practice involving a person deliberately filming in obvious and busy locations in the hope they will be stopped and confronted for dramatical video content. One such person frequents Harrow known as 'The Fool Catcher' and has been spotted on St Ann's Road and the 2 Shopping Centres. Advice has been uploaded onto DISC and the guidance states to ignore the person unless they cause an issue and the local police are aware he is causing a nuisance.

Disc update



Statistics gathered from DISC indicate the following:

- 108 members on DISC with the decrease due to MET officers suspended from use
- 24 known offenders added
- 56 ID sought offenders added
- 114 incidents reported
- Theft (35%), Begging (18%) and ASB (30%) are the main offences but this is due to repeat offenders.

NABCP Accreditation

Harrow BID has recently submitted the required documentation to be accredited by the National Association of Business Crime partnerships. Accreditation will ensure that HBAC is well run and compliant partnership and will more importantly allow the MET police to directly engage with DISC with a new Data Sharing Agreement.

Town Centre incidents

There are 3 incidents in recent weeks for the Ward Panel to be aware of:

A youth was found in St George's Shopping Centre carrying a samurai sword. He was caught by one of the cleaning staff who alerted security and then the police. The youth was arrested for

possession of an offensive weapon in a public place. The offence is being investigated but the youth has MH issues and committed a further, non-weapon related, ASB incident at this school, sending it into lockdown.

2 primary school children were identified as being absent from school by BID Manager Louise Baxter in St George's Shopping Centre. Louise challenged the 2 children who gave a clearly false account of their presence in the centre, after which Louise contacted their school and escorted them back to Elm Grove Primary and handed over to SLT staff.

At 00:52 on Monday the 20th Oct, St Ann's Shopping Centre was ram raided by 2 youths on a motorcycle who then attempted to rob H Samuel Jewellers. The left side front doors of the centre were completely destroyed, but the security shutter of the store prevented the robbers from entering and they left within 4 minutes. The police are investigating and the BID is pushing for both shopping centres to be on high alert and for more HVM measures.

Reappraisal of PSPO

The BID is calling for a reappraisal and reclarification of the Public Space Protection Order. Currently the PSPO is a very useful piece of local legislation for keeping the town centre safe, however there are issues arising that are not being addressed and need to be considered. The Palestine Solidarity Campaign is continually protesting in the town centre using amplification, various religious groups are setting up stalls and distributing literature, there is regular feeding of feral pigeons, illegal street trading and paan spitting is constant throughout the area. The BID wishes to ensure that the approach to all groups using the town centre requires a PSPO which has clear protocols for them to follow as shoppers, visitors and businesses are being disrupted. New enforcement officers from Kingdom must also ensure that these protocols are strictly adhered to or issue prosecution notices.

Harrow Safer Neighbourhood Board (Sylvia Farooqi)

Other than some personal SF initiatives, nothing to report.

Greenhill Manor R.A. (Godfrey O'Callaghan)

The Neighbourhood Watch Conference – 26th September 2025

It was a long event – 4 hours all told. I managed 3 hours. The last hour was devoted to chat rooms for a Q&A session. I didn't feel up to that.

There was much to take away from the conference and it gave me a very good insight into what Neighbourhood Watch is and how it operates – but their website is a better reference point than me, and I recommend it as a place to visit

Firstly, what is Neighbourhood Watch and what does it stand for?

In their own words:

“Neighbourhood Watch today is still a grassroots charitable movement, with local schemes run by volunteers throughout England and Wales.

We believe in the power of neighbours working together to build safer, vibrant and inclusive communities, help prevent crime and make a positive, sustainable difference in communities.”

The website contains conference notes, slides and videos, and they explain things well <https://www.ourwatch.org.uk/news/neighbourhood-watch-conference-2025>

Videos

Video 1 The direction and strategy for Neighbourhood Watch 2025-2030 – 30 minutes

Video 2 Local Neighbourhood Watch success stories - total 43 minutes

- A) Greater Manchester Tameside Tony Moran – *11 minutes. I do recommend this presentation by Tony Moran of Tameside on their strategy for young people.*
- B) Hillingdon David Ludlow and Kevin Mephram – *11 minutes to 27 minutes*
- C) Devon and Cornwall Steph Good – *27 minutes to the end 43 minutes and finish*

Video 3 Smart security systems Q&A with ERA – 14 minutes

Video 4 What are the benefits of being a Neighbourhood Watch member? 28 minutes

Video 5 Volunteer recognition award winners 2025 - sponsored by SimpliSafe – 17 minutes

You will also notice the slide presentations - **Neighbourhood Policing Operations** 7 slides, and **Stop the Loan Sharks presentation** 33 slides.

Neighbourhood Watch is more than a sticker in a house window. It represents a wide range of activity and ideas aimed at preventing crime, improving social cohesion and reimagining the meaning of “Community” in the 21st Century to meet the needs of a wider range of homes and lifestyles.

Neighbourhood Watch had disappeared from the radar of many people but, quietly, they have been evolving and are now an active and more dynamic organisation. The Police are partners. MetEngage is the police link with Neighbourhood Watch in the London region.

Do take a look. Policing is changing rapidly. Understanding the implications will help everyone and particularly important for those passing on information. A glance at Nextdoor and other social media paint a picture of some very uneducated views.

Add both websites to your contacts list as there is much essential information to be found on them. I think the work by volunteers of Neighbourhood Watch is very interesting. A particular aim is community cohesion which they believe is the best way to fight crime. To help towards that goal they are singing up many more younger people.

Other Matters

Council, BID, Police

Remembrance Sunday parade

Will this area be better prepared this year and will attendants be better briefed. Such events are important to remind people that people lost their lives in two great wars. In more rural districts these events are still treated with respect and dignity. The ignorant behaviour of some of Harrow's community illustrate perfectly why such events are so important because, it won't be many years before they are forgotten..

Fireworks

It has been better this year (as of 25.10.25) and shorter in duration, but clearly, judging by the number of posts in social media and calls to the council the controls are something many have been waiting for. Even so there were plenty of dangerous street fireworks and late night outbreaks zeal reported - 5.50 am somewhere near Manor Road fireworks were being used on one morning.

Bikes and motor scooters using pavements and St Annes is still a problem. Harrow town centre is

a safe traffic area so there is no need for people to ride on pavements. I understand that on some busier roads cyclists are fearful but there is no excuse in the Town Centre. Its not as if cyclist and scooter riders are careful, they weave around and through groups of pedestrians.

Council, Police

Drug users are present in Greenhill Manor using pipes and drugs pellets.

Speeding cars. From my observations – which are snapshots only - more vehicles appear to be driven more carefully. There are still a few “street racers” about though both commercial vehicles and cars driving to quickly and cutting corners at junctions.

MetEngage, Neighbourhood Alert, Neighbourhood Watch. I’m still not wise to how these three seemingly similar organisations relate to one another and the best way for residents to use them. As a Residents Association we need to be able to explain the functions of each and how best to use them and why. At the moment I unable to apart from Neighbourhood Watch which I have a better understanding of since the conference.

Council

Litter and flytipping

Until now we have not been organised about keeping a record and reporting what we collect but I’m hoping we can now correct that. It good to report that one resident Tim Davies, has been collecting regularly this year as he recovers from an illness which shows that it has more use than just keeping streets tidy.

Also worthy of mention is Keiko Smith, a lady living in Elmwood Avenue and driven, like most of us, to clean up litter through frustration and civic pride. Keiko has no link to Harrow Litter Pickers and says she content to provide her own bags and stick.

Black bags are once again appearing below the flats which are above Toros. Are the cameras being checked?

SNT Ward Priority Suggestions for Next Three Months.

No request from Greenhill other than the continuation of the last three months.

Gerard Road Environs R.A. (Kail Shanker)

See agenda items.

Harrow One (Jason Cheung, Aroop Ghelani)

No issues for Moore House.

No report received for Byron Court.

Jason Cheung has now moved from Byron Court and resigned from the panel.

Courtfield Avenue R.A. (Anant Joshi)

No report received.

Lexicon Development (Gayton Road) (Susana Fernandez Marin)

No report received

Lyon Square R.A. (Lorna Islam)

Received post meeting. Police and Councillors to comment as appropriate.

- Number 4 (I think - the one that previously committed the public assault) Mortimer Court has broken our gate and smashed the internal door against the wall in the building causing criminal damage.
- Number 1 Mortimer Court had a verbal argument early Sunday meeting with young males who did not belong to the site. He was clearly angry and shouted/escorted them off site. Separately the mum and son were talking about, Cherry pops? Is this a name for illegal drugs?
- We had children write and draw on the walls. One of the words stated N* (Apologies for using that word)
- We had a child (old enough to understand) lift up young girls skirts within the development - reported to me via another resident. Unfortunately, that child gets away with everything.
- We had two young boys drag a dog (they do not own) across the site and hang it by its lead. Owners have been informed by witnesses and myself. Parents refuse to take responsibility for the children's behaviour.
- Witnessed an elderly lady get robbed at the cash point, at Harrow on the hill station on 9 November 25. I grabbed attention another member of the public to get the police who were located by TFL gates, while I tailed the perpetrator to the lift. I made sure he was in the lift and then ran up the stairs to grab the attention of the police to inform them (the other member of the public had not got there yet). Perpetrator arrested and detained. Elderly lady got her funds returned and was left in good health. Produced a statement to the police.

Perceval Square R.A. (Sumitpal Ghuman; Ngozi Achara)

ASB issues are ongoing. A meeting between Perceval Square representatives, police, councillors and council officials was held recently. No updates received yet..

Harrow-on-the-Hill Liaison. (Derek Stimpson)

There has been a spate of people trying car door handles and attempted break-ins noted on CCTV or Ring Doorbells. One arrest was made.

Various types of ASB were mentioned and continues to be an issue. Hotspots were mentioned

Greenhill Councillors

See updates provided.

Councillor surgery

REMINDER – Greenhill Councillor drop-in surgery is **third Saturday** of every month (excluding August) 10:30-12:00. The next is scheduled for 20th September 2025.

Harrow Street Pastors

No report received.

Agenda-SNT

1) Updates re Ward Priorities set August 2025

These were:

- Action re VAWG
- General ASB
- Drugs

See Ward Summary update.

2) New Agenda Items for November 2025

Gerard Road Environs

1. Three young black guys in balaclavas attacked a man in Hawthorn Avenue (4/10/25), and implicated in a stabbing a week later on Belmont Trail (off Elmwood Avenue) - any update please? Reasons?

The police are unable to comment on live investigations. They have said that if there was any ongoing threat to the public, the public would be notified.

2. The yellow-boxed speed cameras on Kenton Road on our stretch here, there are two now - are they operational? Why won't police access the cameras (if they can) and start enforcement?

Response from Senior Police

My colleagues have stated correctly in that the speed camera described is operated and maintained by TfL through the London Safety Camera Partnership. Local policing teams have no role or authority in their operation, repair or enforcement.

3. Bigger request - an update on reported crimes from the Police, this provides reassurance.

See answer to point 1. and update document.

4. The fireworks patrol, good initiative but finished too early, 10pm, why? Are there night squads? Illegal timing is after 11pm, so what could anyone do about it after even 1am? Can the call handlers on 101 request patrols to visit? **This is also a question for councillors.**

Note from senior police

It's not possible to respond to each report of ASB linked with fireworks but we did run an intensive policing operation to support communities most impacted, over several weeks, late into the night. We supported the Local Authority in their efforts too.

5. AI will increase fraud - is Harrow Police doing anything to counter this, maybe in coordination with the Met Police overall? **(note from PS: there has been a lot of information re fraud, how to spot it and how to protect oneself given via Met Engage)**

Recommended to check MetEngage settings to ensure that notifications from Action Fraud etc. are received

Agenda-Councillors

Updates re Ward Priorities set 2025 August

Lexicon Court

- The issues at Lexicon Court have been raised with the Council's ASB team. They are due to investigate this issue as a matter of urgency and will feedback developments to you all.

Update:

To let you know that with regards to Lexicon, the ASB are still working on this and we followed-up with them this morning. The meeting residents had requested with Gareth Thomas, Police and Cllrs (Ghazanfar and I attended) took place on 13th September and as a result a petition has been published on our website to gather support for safety improvements that were suggested at the meeting. I am including the link FYI:

[Improve Road Safety on Gayton Road & Lighting on Lyon Road - Harrow Labour Group](#)

Further update from the council

I have liaised with the Safer Neighbourhood Policing team with regards to high visibility patrols and identification of those responsible, Community Safety will assist the police in dealing with anyone identified to prevent further problems.

In regard to the rough sleeping our Outreach colleagues are conducting the Autumn street count tonight between Midnight and 2am, officers will be in the town centre and will be visiting Lexicon Court to identify and assist anyone sleeping rough.

We will keep you updated with any new information , please do send me any concerns or contact that you receive from residents.

Gerard Road Environs

Another Hawthorn Ave offender (has previous) dropped cut tree trunk pieces on Flambard Road, Paras has CCTV and reported on 29th June. Any update on this?

- A Senior Public Protection Officer is working on this case with Paras (the resident) who supplied some excellent evidence.
- The offender was due in last week to be formally interviewed under PACE but didn't show.
- They will now be summoned under Section 108 and we are looking to prosecute this individual.

Car repairers (working on a black BMW and silver Hyundai, on Sunday 22nd June) leaving bits of car (bumpers, spray cans, gloves, etc.) in the alleyway, they live on Hawthorn Ave., was reported on 25th June - any action? (£1k fine?). Council cleared it on 25 June 2025, note.

- A lady admitted it was her son who was undertaking vehicle repairs after bringing a car back from Norway.
- He received a warning and the Council believes this has now stopped.

Harrow-on-the-Hill Station

- Work has progressed on actioning the issues raised by residents and councillors.
 - o A site visit took place earlier in the year with representatives from TfL, Greenhill Councillors and members of the Harrow BID team.
 - o Since then, on the TfL side, work has taken place at the front of the station to improve visibility and safety conditions. These include
 - Replacement of old lighting in the station.
 - New signage – the old station sign was dirty and contributed to the broken windows theory. Now the station is cleaner both physically and aesthetically.
 - o On the Council side, Lowlands Rec now has new lighting along the path
 - This was funded by Ward Councillors using their ward levy funds.
 - The lighting has been positively received by local residents and organisations, namely NOMAD and the Harrow College.
 - o Work will continue to take place over the next few months. Councillors are in constant contact with officers from the Council, TfL and London Assembly. They will push for a follow up site visit in due course.

New Agenda Items for November 2025

Gerard Road Environs

1. Paan-spitting' is a blight everywhere! Outside and by every public bin. Smelly, unsightly and a biohealth hazard. What is being done about it?

2. Fly-tipping incidents - fines were levied and paid by the offenders (13/7 and 28/6 incidents) however we still have no update from the council on the house in Woodway Crescent who regularly dumps where he likes, this was with Cllr. Aneka Shah-Levy.

3. It was heartwarming to see that the plans as they stand for the Beefeater pub/Travellers Rest were rejected by the council, are they going to come back with revised plans or give up the idea altogether?

4. Raising PCN rates - outcome of consultation please?

All these issues will be investigated and updates issued in due course.

Harrow-on-the-Hill liaison

Road closures, lack of reinstated road markings after road repairs and parking issues (as part of a general pattern in Harrow).

SNT Ward Priority Suggestions for Next Three Months.

- Violence against Women and Girls (ongoing)
- Drugs
- Anti-Social Behaviour

Date of next panel meeting.

18 February 2016 18:30 via Zoom