

Nigel Jackson

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Summary

Workforce Development Specialist with 3 years of experience in job placement, community outreach, and program facilitation. Proven track record in assisting over 60 individuals with employment and essential services through roles such as Job Development Specialist and Re-Entry Connector. Skilled in mediation, conflict resolution, and public speaking, seeking to leverage expertise in workforce development.

Work Experience

Mayors office of Employment and Development

Job Development Specialist | Baltimore MD | July 2023 - Present

- Facilitated employment opportunities by collaborating with local businesses and community organizations to design and implement job development programs, resulting in increased job placements and enhanced workforce readiness.

Baltimore City Recreation and Parks

Rec Leader | Jul 2023 - Present

- Encourage participation in recreational and sporting activities across diverse community settings to foster engagement and teamwork.
- Promote team collaboration and a positive atmosphere by emphasizing good sportsmanship and ethical behavior.
- Inspire community members, particularly youth, to actively partake in organized sports and recreational events.

Baltimore AmeriCorps

Community Health Worker | Jul 2023 - Present

- Serve as a liaison and advocate to promote and improve individual and community health.
- Deliver health-related prevention services to enhance overall well-being.
- Assist over 60 individuals in obtaining employment, shelter, identification, and health services within a 120-day period.

Advocate and Resource Connector | Jun 2023 - Present

- Identify health needs of individuals within the community using member-led care plans and evidence-based resources.
- Utilize community-based care, trauma/recovery skills, and health coaching to support members effectively.
- Connect members with appropriate community resources and supports to enhance their well-being.

Fresh H.O.P.E.

Live-in House Manager | Feb 2023 - Present

- Maintain house structure and enforce rules to ensure a safe and supportive environment for clients in early recovery.
- Monitor and supervise residents to promote personal accountability and the development of healthy interpersonal relationships.
- Advocate for residents and perform crisis intervention as necessary, including transportation to treatment and community-based recovery meetings.
- Communicate with residents' clinical teams to report on resident status and optimize support strategies.

H.O.P.E.

Re-Entry Connector | Feb 2023 - Present

- Assist formerly justice-involved individuals in accessing essential services, including employment, housing, and education.
- Provide oversight to various rehabilitative programs, ensuring alignment with client needs and program goals.
- Facilitate client engagement in activities and projects that promote successful re-entry into the community.

States of Kentucky and Indiana

GED Tutor | Jan 2021 - 2023

- Supported program participants in completing educational requirements for obtaining GED certification.
- Selected and tailored teaching methods to accommodate the unique needs and varying academic abilities of individual students.
- Demonstrated effective study techniques and assessed students' readiness for the GED exam.

Suicide Companion | Jan 2021 - 2023

- Provided monitoring and counseling to individuals contemplating suicide, ensuring their safety and well-being until they were no longer at risk.
- Supported individuals in crisis by offering consistent guidance and presence, contributing to their recovery and stabilization.

Education

Eastmoor High School

Diploma | Columbus, Ohio | 1988

Certifications

Project Jump Start/Living Classroom | Aug 2023

Drug and Alcohol Counselor Certificate (500 Hours) | RDAP

Skills

Community Education and Outreach, Mediation, Research, Conflict Resolution, Bookkeeping, Public Speaking, Workshop Facilitation, Typing 45 WPM, Re-Entry Job Placement Specialist