

Swati Hospital & Ayurvedic Medical College

Mob.: 7900571971, 9368665043

Budana Road, TAWLI (Muzaffarnagar) U.P.

Emergency 24 Hours

Date -10/04/2026

GRIEVANCE REDRESSAL CELL

With The Following Committee Members

Sr No.	Designation	Name
1	Coordinator	Dr. Rakseh Pawar
2	Member	Dr. Abhijit Ahir
3	Member	Dr. Ravikant Sharma
4	Member	Dr. Arun Kumar
5	Member	Dr. Simranjeet Kaur

Rules and Regulations

- **Scope:** The cell is responsible for addressing grievances related to academic issues, administrative delays, student harassment, and infrastructural complaints.
- **Confidentiality:** All complaints submitted to the cell shall be treated with the utmost confidentiality to protect the identity of the student or staff member.
- **Procedure:**
 1. Complaints can be submitted via the **Grievance Box** or sent directly to the Member Secretary.
 2. The committee must meet within **48 hours** of a major complaint being filed.
 3. A written response or resolution must be provided to the aggrieved party within **7 working days**.
- **Fairness:** No student or staff member shall be victimized for filing a genuine complaint.
- **Appeals:** If the complainant is not satisfied with the committee's decision, they have the right to appeal directly to the **Management** or the **University Registrar**.



Principal
Swati Hospital & Ayurvedic
Medical College
Tawli, Muzaffarnagar

• O.P.D. Timing : Morning : 10 A.M. to 4 P.M.

उ.प्र. सरकार द्वारा मान्यता प्राप्त हॉस्पिटल

Ayurvedic and Allopathic Treatment